

Corrigendum -2

Reference: HLL/CHO/HCS/IT/2020/35 dated 02/06/2020 and Corrigendum -1 dated 15/06/2020.

The last date of bid submission extended and following amendments made in eligibility criteria for the tender HLL/CHO/HCS/IT/2020/35 dated 02/06/2020 Revamping And Redesigning Of the Existing Official Website Of Hindlabs Diagnostic Services Of HCS Division at URL (<http://www.hindlabs.in>) & Design & Create API To Integrate With Existing Multiple HMIS Solutions For Accessing Patient Reports, Home Collection & Online Patient Appointment Booking System.

All conditions except points modified and given below will remain same as mentioned in the Tender HLL/CHO/HCS/IT/2020/35 dated 02/06/2020 and Corrigendum -1 dated 15/06/2020

The clause has changes are shown below.

POINT -1

Existing

3 ELIGIBILITY CRITERIA

3.3 The Bidder should have experience of running at least ten (10) websites, two (2) Web applications and two (2) mobile applications with complete SDLC in last 3 years (2017-18 to 2019-2020).

3.4 The tenderer/bidder should have a minimum annual turnover of INR 50 Lakhs from Website design, development and Maintenance services and should be profitable over the last three financial years (2017-18, 2018-2019,2019-2020).

3.8 The bidder should have any of its office / development center located in Thiruvananthapuram, Kerala

Changed As

3 ELIGIBILITY CRITERIA

3.3 The Bidder should have experience of development and support of at least ten (10) websites, two (2) Web applications and two (2) mobile applications in last 3 years (2017-18 to 2019-2020).

3.4 The tenderer/bidder should have an average annual turnover of INR 50 Lakhs from Website design, development and Maintenance services and should be profitable over the last three financial years (2017-18, 2018-2019, 2019-2020).

3.8 The bidder should have its office / development center located in India.

POINT - 2

Existing

7.2 PREQUALIFICATION CRITERIA AND DOCUMENTS TO BE SUBMITTED

SL. NO	PRE-QUALIFICATION CRITERIA	DOCUMENTS TO BE SUBMITTED
2	The Bidder as a single legal entity must have a positive net worth in each of the last three financial years(2017-18,18-19,19-2020)	Copy of audited balance sheet and profit and loss statement with signature and seal of the statutory auditors. In the event of audited balance sheet not available for the FY 2019-2020 a letter with details in statutory auditors letterhead need to be submitted.
3	The bidder should have a minimum annual turnover of INR 50 Lakhs from Website design, development and Maintenance services and should be profitable over the last three financial years (2017-18, 18-18, 19-2020).	Letter from statutory auditors in their letterhead mentioning the annual revenue from Website design, development and Maintenance services.
4	The bidder should have at least 25 numbers of persons/skilled manpower in their payroll having special skill in programming/maintenance/troubleshooting etc. to carry out the said work professionally. At least 10 of these professionals must have experience (of minimum 3 years) in design, development and maintenance of websites.	Certificate from HR head on the letter head of the bidder certifying the availability of resources on their payroll as on the date of submission of this bid as per the requirement. The details of each resource with experience should be given in the declaration.
5	The Bidder should have experience of running at least ten (10) websites, two (2) Web applications and two (2) Mobile applications with	Bidder's Experience details with URL shall be attached as per Annexure -V

	complete SDLC in last 3 financial years (2017-18 to 2019-2020) of order value of Minimum 5 Lakhs.	
8	The bidder should have any of its office / development center located in Thiruvananthapuram, Kerala.	- Office address proof. - Declaration in company letter head.

Changed As

7.2 PREQUALIFICATION CRITERIA AND DOCUMENTS TO BE SUBMITTED

SL. NO	PRE-QUALIFICATION CRITERIA	DOCUMENTS TO BE SUBMITTED
2	The Bidder as a single legal entity must have a positive net worth in each of the last three financial years(2017-18,18-19,19-2020)	Copy of audited balance sheet and profit and loss statement with signature and seal of the statutory auditors. In the event of audited balance sheet not available for the FY 2019-2020 a letter from Chartered Accountant in their letterhead need to be submitted.
3	The bidder should have an average annual turnover of INR 50 Lakhs from Website design, development and Maintenance services and should be profitable over the last three financial years (2017-18, 18-19, 19-2020).	Letter from statutory auditors in their letterhead mentioning the annual revenue from Website design, development and Maintenance services. For FY 2019-2020 Turn over certificate certified by Chartered Accountant in their letter head is acceptable.
4	The bidder should have at least 20 numbers of persons/skilled manpower in their payroll having special skill in programming/maintenance/troubleshooting etc. to carry out the said work professionally. At least 10 of these professionals must have experience (of minimum 3 years) in design, development and maintenance of websites.	Certificate from HR head on the letter head of the bidder certifying the availability of resources on their payroll as on the date of submission of this bid as per the requirement. The details of each resource with experience should be given in the declaration.
5	The Bidder should have experience of development and support of atleast ten (10) websites, two (2) Web applications and two (2)	Bidder's Experience details with URL shall be attached as per Annexure -V

	Mobile applications in last 3 financial years (2017-18 to 2019-2020) of order value of Minimum 5 Lakhs.	
8	The bidder should have its office in India	-Office address proof. - Declaration in company letter head.

POINT - 3

Existing

7.3 TECHNICAL BID EVALUATION

7.3.1 BIDDERS EXPERIENCE

Sl. No	Evaluation Criteria	Criteria and Documents to be submitted.	Maximum Marks
1	The Bidder should have experience of running at least ten (10) websites and two (2) Mobile applications with complete SDLC in last 3 years (2017-18 to 2019-2020) of order value of Minimum 5 Lakhs.	Copy of client certificate, work order, completion certificate or extract from the contract mentioning the scope of work.	30
		10 Websites + 2 App = 20 Marks	
		10 Websites + 2 App < No: of developments ≤ 15 Websites + 5App = 25 marks	
		No: of developments >15 Websites + 5 App = 30 marks	

7.3.2 AVAILABILITY OF SKILLED MANPOWER

Sl. No	Evaluation Criteria	Criteria	Maximum Marks
--------	---------------------	----------	---------------

1	The bidder should have at least 25 numbers of persons/skilled manpower in their payroll having special skill in programming / maintenance / troubleshooting etc. to carry out the said work professionally. At least 10 of these professionals must have experience (of minimum 3 years) in design, development and maintenance of websites.	Certificate from HR head on the letter head of the bidder certifying the availability of resources on their payroll as on the date of submission of this bid as per the requirement. The bidder shall furnish details of key personnel, both supervisory and technical. Submit resumes of all persons. Resumes of personnel must include education, experience, background, accomplishments, and other pertinent information.	20
		10 professionals with minimum 3 years experience = 10 Marks	
		10 < professionals with minimum 3 years experience ≤ 20 = 15 marks	
		professionals with minimum 3 years experience >20 = 20 marks	

Changed As

7.3 TECHNICAL BID EVALUATION

7.3.1 BIDDERS EXPERIENCE

Sl. No	Evaluation Criteria	Criteria and Documents to be submitted.	Maximum Marks
1	The Bidder should have experience of development and support of at least ten (10) websites and two (2) Mobile applications in last 3 years (2017-18 to 2019-2020) of order value of Minimum 5 Lakhs.	Copy of client certificate or work order, completion certificate or extract from the contract mentioning the scope of work.	30
10 Websites + 2 Mobile App = 20 Marks			
10 Websites + 2 Mobile App < No: of developments ≤ 15 Websites + 5 Mobile App = 25 marks			
No: of developments >15 Websites + 5 Mobile App = 30 marks			

7.3.2 AVAILABILITY OF SKILLED MANPOWER

Sl. No	Evaluation Criteria	Criteria	Maximum Marks
1	The bidder should have at least 20 numbers of persons/skilled manpower in their payroll having special skill in programming / maintenance / troubleshooting etc. to carry out the said work professionally. At least 10 of these professionals must have experience (of minimum 3 years) in design, development and maintenance of websites.	Certificate from HR head on the letter head of the bidder certifying the availability of resources on their payroll as on the date of submission of this bid as per the requirement. The bidder shall furnish details of key personnel, both supervisory and technical. Submit resumes of all persons. Resumes of personnel must include education, experience, background, accomplishments, and other pertinent information.	20
		10 professionals with minimum 3 years experience = 10 Marks	
		10 < professionals with minimum 3 years experience ≤ 15 = 15 marks	
		professionals with minimum 3 years experience >15 = 20 marks	

POINT - 4**Existing****6. GUIDELINES FOR SUBMITTING TENDER DOCUMENTS: -**

This should be submitted to

Vice President (M),
 Corporate and Registered Office,
 HLL Lifecare Limited,
 HLL Bhavan, Poojappura,
 Thiruvananthapuram – 695 012,
 Phone: 0471- 2354949. Extn: 224, 266

on or before the due date for submission 15.00 Hrs of 15.06.2020. And the same will be opened at 15.30 Hrs on the same day at the same venue in the presence of the representative of the bidders who chooses to attend. If the bid opening day is declared as holiday for HLL, the bid will be opened on the next working day of HLL.

Changed As

6. GUIDELINES FOR SUBMITTING TENDER DOCUMENTS: -

This should be submitted to
Vice President (M),
 Corporate and Registered Office,
 HLL Lifecare Limited,
 HLL Bhavan, Poojappura,
 Thiruvananthapuram – 695 012,
 Phone: 0471- 2354949. Extn: 224, 266

on or before the due date for submission 15.00 Hrs of 06.07.2020. And the same will be opened at 15.30 Hrs on the same day at the same venue in the presence of the representative of the bidders who chooses to attend. If the bid opening day is declared as holiday for HLL, the bid will be opened on the next working day of HLL.

POINT- 5

Existing

IMPORTANT DETAILS		
Sl. No	DESCRIPTION	DETAILED INFORMATION
1	Tender No.	HLL/CHO/HCS/IT/2020/35
2	Publishing of document	02.06.2020
3	Last Date & Time for Submission of Bids	15.06.2020 till 03:00 PM IST
4	Website Reference For Tender	www.lifecarehll.com
5	Bid Opening	15.06.2020, 03:30 PM IST
6	Financial Bid opening	Will be Informed to Technically qualified bidders after Technical Bid Evaluation
7	Place of Bid Meeting and Opening of Bids	HLL Lifecare Limited Corporate and Registered Office, Poojappura, Trivandrum, Kerala. Pin code: 695 012.

8	Address For Communication	HLL Lifecare Limited, Healthcare Services Division, Corporate and Registered Office Mahilamandiram Road Near Chengalloor Junction, Poojappura, Thiruvananthapuram, Kerala – 695012 Contact Phone: +91 471 2354949 Extn: 224, 266 Email: hcsit@lifecarehll.com
---	---------------------------	--

Changed As

IMPORTANT DETAILS		
Sl. No	DESCRIPTION	DETAILED INFORMATION
1	Tender No.	HLL/CHO/HCS/IT/2020/35
2	Publishing of document	02.06.2020
3	Last Date & Time for Submission of Bids	06.07.2020 till 03:00 PM IST
4	Website Reference For Tender	www.lifecarehll.com
5	Bid Opening	06.07.2020, 03:30 PM IST
6	Financial Bid opening	Will be Informed to Technically qualified bidders after Technical Bid Evaluation
7	Place of Bid Meeting and Opening of Bids	HLL Lifecare Limited Corporate and Registered Office, Poojappura, Trivandrum, Kerala. Pin code: 695 012.
8	Address For Communication	HLL Lifecare Limited, Healthcare Services Division, Corporate and Registered Office Mahilamandiram Road Near Chengalloor Junction, Poojappura, Thiruvananthapuram, Kerala – 695012 Contact Phone: +91 471 2354949 Extn: 224, 266 Email: hcsit@lifecarehll.com

POINT – 6

4.1 Presence in Thiruvananthapuram

The bidder should have any of its office / development center located in Thiruvananthapuram, Kerala from where HLL can get necessary support for the operations and maintenance of the website as and when needed.

Changed As

4.1 Presence in India

The bidder should have any of its office / development center located in India from where HLL can get necessary support for the operations and maintenance of the website as and when needed.

For HLL Lifecare Limited,

VP (M)