

**IT  
REQUIREMENT  
TENDER  
DOCUMENT  
FOR NIMHANS  
BENGALURU**





Dated 27<sup>th</sup> Sept. 2013

As per the list attached

Dear Sir,

**Sub: Supply and installation of Desktop Computers and Printers**

HLL Lifecare Limited, Healthcare division, Bangalore invites the competitive bids from the eligible bidders for the supply and installation of **3 Nos. Of Desktop Computers, and Printer** for our upcoming LCC at NIMHANS, Bangalore. The details are attached as **Annexure-1**.

The terms and conditions of the bid are given below.

1. The prospective bidder should have minimum three experience in the area of supply, Installation and maintenance of Computers and peripherals for which the documentary proof viz Copies of Supply order, Delivery report etc may please be submitted along with bid.
2. Also the bidder should have service support centre at Bangalore and the contact details may please be submitted with the bid
3. The prices should be quoted as per the format for price schedule enclosed as **Annexure – II**.
4. The prices quoted shall be valid for a period of 60 days from the date of opening of bids.
5. Please mention quotes for all three brands mentioned below separately.
  - Dell
  - HP
  - Acer
6. The respective bidder should be authorized service provider for the products quoted. For this, the manufacturer's authorization letter should be submitted along with the bid.
7. The exact brand/model (business /commercial category is preferred) of all the quoted items should be mentioned with complete technical specifications supported with illustrative literatures/catalogues/brochures.
8. The items should be delivered within 2 working days from the date of placement of order.
9. Penalty @ 0.50 % per week's delay subject to a maximum of 5 % is applicable for delayed delivery.
10. The bid shall be evaluated by taking the total amount quoted for all the items.
11. Necessary user manuals/CDs/DVDs/accessories/License documents are to be supplied along with the equipments.
12. The onsite warranty period of the items is as follows;
  - a. Desktop Computer – 3 Years
  - b. Printers and scanner – 1 Year





- All the defective parts should be replaced at free of cost during the warranty period.
13. Bids should be clear in all respects and those with ambiguous clauses shall be rejected.
  14. The supply order shall be placed on the lowest responsive bidder.
  15. Payment will be released within 7 days form the date of Installation. For claiming the payment, the following documents are to be submitted.
    - a. Three copies of Invoice
    - b. Delivery/Installation report duly signed by the concerned person of HLL and representatives of the supplier.
    - c. Warranty certificate if any,
  16. Mention the software (if any) that are pre-loaded in the system as bundle.
  17. The bids should be submitted at the following address.

**Group Head(HCS)**

**HLL Lifecare Limited**

**Healthcare service division Headquarters**

No. 32/1/1/.Kuvempu Coffee board Layout

Kempapura,Bengaluru – 560024

Tel: 080-23626201,23626202

Bids should be submitted on or before **15:00 Hrs on 11-10-2013** and the same **will be opened at 15.30 Hrs on the same day at HLL Lifecare**

**Limited, Healthcare service division Headquarters**

No. 32/1/1/.Kuvempu Coffee board Layout

Kempapura,Bengaluru – 560024

Tel: 080-23626201,23626202

18. Any bid received after the deadline will be rejected.
19. HLL Lifecare Limited reserves the right to accept or reject any or all of the bids without assigning any reason whatsoever.
20. The envelopes containing the bid shall bear the Bid Number with date and the words "DO NOT OPEN BEFORE ....." (Here insert the time and date of bid opening).
21. No Email or fax bids will be accepted.
22. Any dispute arising out of the tender/bid document/ evaluation of bids/issue of purchase order shall be subject to the jurisdiction of the competent court at Thiruvananthapuram only.

Thanking you,

Yours faithfully,

  
**Mani Mittal**  
Centre Manager





## Annexure-1

### Minimum Technical Specifications

Sl. No	Minimum technical Specifications	No								
1	<p><b>Desktop Computer</b> (ISO, Microsoft and Linux Certified) – Business/Commercial category</p> <p>Intel Core i3 3.3 GHz CPU, 2 GB DDR3 RAM, 500 GB SATA HDD, Standard Keyboard, Optical mouse, 10/100/1000 mbps Ethernet, VGA and USB ports (at least 2 Nos in front side), Preloaded Windows 7 or Windows 8 OS (Licensed), 3 Years onsite warranty</p>	3								
2	<b>Microsoft Office 2013 Home and Business Edition</b> *(Licensed)									
3	<p><b>Multifunction Device</b>(print/copy/scan) (ISO Certified) – All in one printer :Type: A4, Monochrome LaserJet</p> <p><b>Print:</b> Print Speed Up to 26ppm(A4), Print Resolution 600 x 600dpi</p> <p><b>Scan:</b> Flat bed, ADF - Scanning Resolution up to 1200dpi(optical), Colour Depth: 24 bits</p> <p><b>Copy:</b> Copy Speed 26cpm-A4/Copy Resolution 600 x 600dpi</p> <p><b>Connectivity:</b> (i). Hi-speed USB 2.0 (ii). 10/100 Ethernet port</p> <p><b>Duplexing :</b> Automatic</p> <p><b>Fax</b></p>	1								
4	<p><b>Dot matrix Printer (80 Column)(ISO certified):</b> No. of pins:24 /Print direction: Bi-directional with logic seeking</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 30%;">Print speed</td> <td></td> </tr> <tr> <td>a. High speed draft:</td> <td>10 CPI - 300 cps</td> </tr> <tr> <td>b. Draft</td> <td>10/12/15 CPI - 200/240/300 cps</td> </tr> <tr> <td>c. LQ</td> <td>10/12/15 CPI – 65/80/100</td> </tr> </table> <p>Copies: Original + 3 copies</p> <p>Interface: Parallel, USB(optional)</p>	Print speed		a. High speed draft:	10 CPI - 300 cps	b. Draft	10/12/15 CPI - 200/240/300 cps	c. LQ	10/12/15 CPI – 65/80/100	1
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c. LQ	10/12/15 CPI – 65/80/100									





Sl No	Address
1	<b>AMOGH COMPUTERS NEEDS</b> No. 704, 19 <sup>th</sup> Main Banashankari 2 <sup>nd</sup> Stage (opp to BDA Complex) Bangalore - 560070 Phone No : 42110152
2	<b>PRACHITH's INFOTECH MARKETERS</b> A1-Sasi Apartments Old number 167, New number 230 R K Mutt Road R A Puram Chennai 600028 Phone No : 09841698180
3	<b>WINMAX TECHNOLOGY</b> #8, Ground Floor, SreeNanjundeswara Complex Opp to SPICE, Behind Vission Express, Kammanahalli Main Road, Kammanahalli, Bangalore - 560084 Phone No : 41733472/75
4	<b>SYSTECH Services Ltd.,</b> #3, 23rd Main, J.P Nagar II Phase, Marenahalli Bengaluru - 560078 Tel: 25041911





