








## Schedule No. 01 - Paperless Critical Care and Anaesthesia Solution (Rfx no. 3000002415)

Sl. No	Tender Page & Para	TENDER SPECIFICATION	NAME OF THE FIRM	REPRESENTATION RECEIVED FROM THE FIRMS	COMMITTEE RECOMMENDATION
1	Page 44-45 Para A.1.7	A. Anaesthesia Machine with Integrated Monitor & Ventilator 7. There should be digital control and display for oxygen & electronic gas mixing	Phillips	There should be digital control and display for oxygen. We request you to please delete electronic gas mixing as it is available with very limited vendors out of which two are our competitor in this tender.	No Change
2	Page 44-45 Para A.1.18	A. Anaesthesia Machine with Integrated Monitor & Ventilator 18. Should have battery backup of atleast 60 minutes.	W/PRO GE HEALTHCARE	Should have battery backup of atleast 30 minutes.	Accepted
3	Page 44-45 Para A.1.20	A. Anaesthesia Machine with Integrated Monitor & Ventilator 20. Anaesthesia machine should have Colour LCD/TFT display of atleast 12" or more.	W/PRO GE HEALTHCARE	Anaesthesia machine should have Colour LCD/TFT display of atleast 15" or more.	No Change
4	Page 44-45 Para A.1.26	A. Anaesthesia Machine with Integrated Monitor & Ventilator 26. Anaesthesia Workstation including patient monitor should be US FDA or European CE (with 4 digit notified body number) approved.	W/PRO GE HEALTHCARE	Anaesthesia Workstation including patient monitor should be US FDA AND European CE (with 4 digit notified body number) approved.	No Change
5	Page 45 Para 1	1. TCI (Target Controlled Infusion) Pump: (One no with each Anaesthesia Workstation) Minimum 2 channels and provision to add more any time. Each channel will have the following specifications:	Becton Dickinson India Pvt Ltd	No minimal number of channels should be compulsory, even one pump should be useable on standalone basis	Line Deleted. Amended as: Pump should have the following features
6	Page 45 Para 1	Base/ console having a provision of a LCD/TFT display to show the Status of Infusions being given to Patient.	Becton Dickinson India Pvt Ltd	<b>Pump body</b> should have LCD/TFT display to show the status of infusion being given to patient <b>Remark:</b> Base and console is product specific	Base/ console/ <b>Pump</b> having a provision of a LCD/TFT display to show the Status of Infusions being given to Patient.
7	Page 46 Para 2	Base can support TCI with normal syringe pumps or volumetric pumps up to eight simultaneously running pumps (Multichannel system).	Becton Dickinson India Pvt Ltd	Pump console/rack should accommodate maximum 3 pumps, 2 TCI for hypotonic and analgesic drug delivery and one for normal infusion. <b>Remark:</b> Base supported normal pump for TCI is company specific.	Upto three simultaneous pump is accepted
8	Page 46 Para 3	Upto 7 pre-programmed protocols can be stored	Becton Dickinson India Pvt Ltd	Upto 7 preprogrammed protocol can be stored for adult as well as pediatric	Upto 5-7 pre-programmed protocols can be stored

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9	Page 46 Para 5	Unit should offer inbuilt programs for hypnotic drugs such as Propofol, Ketamine and analgesics such as Morphine, Fentanyl, Ramifentanyl etc.	Becton Dickinson India Pvt Ltd	Unit should offer inbuilt programs for hypnotic and analgesic drug for which TCI model is available (adult and pediatric both. Propofol Schnider (plasma & effect site targeting) Marsh (propofol plasma targeting) Propofol -Kataria & Paedfusor for Paedtrics, Sufentanil gepts, Alfentanil matre (plasma & effect site targeting) Remifentanil Minto (effect site targeting, Sufentanil Gept. <b>Remark:</b> To make it more precise for the institution which inbuilt program you are getting e.g for morphine and Fentanyl & Ketmine there is no program available worldwide	Line may be deleted
10	Page 46 Para 9	Ability to select Pharmacokinetic (Marsh & Schnider) models as per user's choice or patient related issues.	Becton Dickinson India Pvt Ltd	Ability to switch between TCI (Inbuilt program e.g Marsh, Schnider) to TIVA and vice versa anytime during surgery <b>Remark:</b> Its obvious consultant will select model according to patient at prior stage, however important is whether pump gives agility to switch between inbuilt program and TIVA during surgery.	Clarified in prebid meeting
11	Page 46 Para 3	<b>Pump Specification:</b> Should have Pressure limit selection from 100 to 1100 mmHg	Becton Dickinson India Pvt Ltd	Should have pressure limit from 100 to 1000 mmHg	Should have Pressure limit selection from 100 to 1000 mmHg
12	Page 46 Para 5	<b>Pump Specification:</b> Volume limit must be 1 to 999.9 ml, 0.1 ml increment.	Becton Dickinson India Pvt Ltd	Volume limit should be from 0 to 9990 ml. <b>Remark:</b> Must word limits the option and 999.9 is very less	No Change
13	Page 46 Para 11	<b>Pump Specification:</b> Stackable design and any no of pumps can be stacked.	Becton Dickinson India Pvt Ltd	<b>Remove this point</b> <b>Remark:</b> Stackable design is product specific	No change
14		<b>Point to be added</b>	Becton Dickinson India Pvt Ltd	Pump should have drug library of 1000 drugs	No Change
15		<b>Suggested by Bidder</b>	Becton Dickinson India Pvt Ltd	Separate Technical specifications for smart syringe infusion pump & Smart Volumetric Infusion Pump submitted.	No Change
16	Page 46 Para B.3	<b>B. Cardiac Monitor for ICU with CNS and Transport Monitor/Module</b> 3. Monitor should display minimum 10 waveform or more, along with related numerical parameters on single screen.	WI PRO GE HEALTHCARE	Monitor should display upto 8 individual waveforms, and upto 14 with overlays and insets on a single screen.	Monitor should display minimum 8 waveform or more, along with related numerical parameters on single screen.

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17	Page 47 Para B.3	B. Cardiac Monitor for ICU with CNS and Transport Monitor/Module 5. BIS/Entropy, Inbuilt NMT, 2 channel EEG module. (Price of these modules should be quoted separately).	Draeger	BIS/Entropy, Inbuilt NMT, 2 channel EEG module or standalone. (Price of these modules / Standalone unit should be quoted separately). Justification: Draeger doesn't has a Module for EEG and thus is capable of providing a standalone unit.	BIS/Entropy, Inbuilt NMT & 2 channel EEG module or Standalone EEG Monitor. (Price of these modules should be quoted separately). All these modules/standalone monitor should be integrated with the charting system.
18	Page 47 Para B.7	B. Cardiac Monitor for ICU with CNS and Transport Monitor/Module 7. Monitor should provide 24 hours review data including graphical and tabular trends, arrhythmia event recalls, alarms. Monitor should have full disclosure of user selectable waveform, haematological and lung trends.	WIPRO GE HEALTHCARE	Monitor should provide 24 hours review data including graphical and tabular trends, arrhythmia event recalls, alarms. Should have full disclosure of user selectable waveform through Central station. Monitor should also provide hemodynamic, oxygenation, Ventilation calculation packages	Monitor should provide 24 hours review data including graphical and tabular trends, arrhythmia event recalls, alarms. Should have full disclosure of user selectable waveform (either monitor or through central station), haematological and lung trends.
19	Page 47 Para B.13	B. Cardiac Monitor for ICU with CNS and Transport Monitor/Module 13. Equipment should have US FDA or European CE certificate with four digit notified body number.	WIPRO GE HEALTHCARE	Equipment should have US FDA AND European CE certificate with four digit notified body number.	No Change
20	Page 48 Para C.3	C. ICU Ventilator 3. The system should have the facility for both Pressure triggering & Flow triggering.	Draeger	The system should have the facility for both Pressure triggering and/or Flow triggering Justification: The Flow Trigger reduces the inspiratory effort more during both PSV and assisted (A/C) compared with Pressure Trigger.	Accepted
21	Page 48 Para C.3	C. ICU Ventilator 5. The system should have the following parameters: Trigger flow: Adult: Adult: 2 l/s Trigger Pressure: 20 – 0 cm H2O below PEEP	Draeger	The system should have the following parameters: Trigger flow: All Category: 0.3 to 1.5 lpm and/or Trigger Pressure: 20 - 0 cm H2O below PEEP Justification: The Flow trigger measurement range of 0.3 to 15 lpm can variations.	Accepted
22	Page 48 Para C.3	C. ICU Ventilator 7. 15" Colour Touch Screen TFT user interface screen. It should be possible to display at least three types of waveforms & two loops for each breath Access through touch screen & Direct access to vital settings: PEEP, O2 concentration, Respiratory rate & Volume	Draeger	12" Colour Touch Screen TFT user interface screen. It should be possible to display at least three types of waveforms & two loops for each breath Access through touch screen & Direct access to vital settings: PEEP, O2 concentration, Respiratory rate & Volume (or Pressure). Justification: since the specifications asked are basic thus just by changing the screen size to 12" we suffice the requirement of the Tender.	Atleast 12 inches

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23	Page 49 Para 16	16. A minimum of 5 nos. flow sensors should be supplied with the ventilator	Philips	12" Colour Touch Screen TFT user interface screen. 15 inch screen in this range of ICU ventilator is available with only 2 vendors (which are networkable with the solution). These two vendors are our competitors in the tender. Hence request you to please reduce the ventilator screen size to 12 inch to enable us to participate.  Request you to please delete flow sensors 5 nos. for the companies who have permanent integrated cassette	A minimum of 5 nos. flow sensors should be supplied with the ventilator or one no permanent sensor which should be covered under warranty.
24	Page 48 Para C.3	C. ICU Ventilator 19. In-line Ultrasonic Nebuliser with capability of producing < 3 micron drug particle. (Price to be quoted separately).	Draeger	In-Line Nebulizer with capability of producing <3 micron drug particle. (Price to be quoted separately) <b>Justification:</b> Since there are varied technologies of Nebulization available and all cannot give the same technology thus the GSD (General size Distribution) should be <3 micron which should suffice the above requirement.	No Change
25	Page 49 Para C.24	C. ICU Ventilator 24. System should be able to connect for Anaesthesia Charting facility. Necessary protocol/ codes required for this to be provided by the Ventilator vendor to the Charting vendor.	WI/PRO GE HEALTHCARE	We humbly request to <b>remove this point</b> from ICU ventilator specs as Anesthesia & ICU both are different care Area. Anesthesia charting would be placed away from ICU and monitor by different care givers.	System should be able to connect to Charting system as specified in Para D in the specification.
26	Page 49 Para D.2	D. Electronic Data Management & Automatic Electronic Patient charting solution for Operation Theater, Pre & Post operative Beds, Intensive Care unit and Emergency Ward Web based Charting system should have following features- 2. Retrieval of patient demographic information from Hospital HIS via HL7 protocols / web services as the case maybe (It shall be the responsibility of bidder to interface the Charting system with NCI-AIIMS HIS).	Draeger	Retrieval of patient demographic information from Hospital HIS via HL7 protocols / web services as the case maybe (It shall be the responsibility of bidder to interface the Charting system with NCFALIMS HIS) - <b>We request the Hospital HIS should also be HL7 compliant.</b> <b>Justification:</b> The HL7 compatibility would enhance better connectivity of the systems.	with HL 7 Compliant HIS System

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27	Page 49 Para D.7	D. Electronic Data Management & Automatic Electronic Patient charting solution for Operation Theater, Pre & Post operative Beds, Intensive Care unit and Emergency Ward Web based Charting system should have following features- 7. System should be completely web based and should allow access from any PC on the Intranet & Internet (with proper authentication : user name/password)	Draeger	System should be completely web based and should allow access from any PC on the Intranet (with proper authentication: user name/password) Justification: Internet excess although is possible but these days it is not recommended due to cyber security reasons, for safety and data security Intranet should be recommended for access of the user.	No Change
28	Page 49 Para D.8	D. Electronic Data Management & Automatic Electronic Patient charting solution for Operation Theater, Pre & Post operative Beds, Intensive Care unit and Emergency Ward Web based Charting system should have following features- 8. It should be possible for at least 25 users to simultaneously login to the system.	Draeger	It should be possible for at least 75-100 users to simultaneously login to the system. Justification: A Login for Doctor, Chief Nurses, and Nurses should be there and hence 25 is a small number. If the number of logins are less then account sharing might happen, which should be avoided so as to secure data. If sharing happens then there would be no accountability. Every user in the hospital should have a unique ID. They should have a separate Login ID and Password.	Atleast 100 users.
29	Page 50 Para D.22	D. Electronic Data Management & Automatic Electronic Patient charting solution for Operation Theater, Pre & Post operative Beds, Intensive Care unit and Emergency Ward Web based Charting system should have following features- 22. Charting system should also be able to integrate monitors, Syringe pumps, Infusion Pump, Anaesthesia workstation, Ventilators, TCI pump, Cardiac output monitor, ABG of other make.	Draeger	Charting system should also be able to integrate monitors, Syringe pumps, Infusion Pump, Anaesthesia workstation, Ventilators, TCI pump, Cardiac output monitor, ABG of other make (As per connectivity to Lab Information System). Justification: Standard procedure is that ABG Machine should transfer information to the Lab Information System and then the Charting should connect to the Lab information System. That is the standard procedure.	Noted for buing ABG Machine in future compatible with charting.
30	Page 50 Para D.23	D. Electronic Data Management & Automatic Electronic Patient charting solution for Operation Theater, Pre & Post operative Beds, Intensive Care unit and Emergency Ward Web based Charting system should have following features- 23. It should have the following clinical modules: Patient List Manager Module Reference Data Editor Module	Draeger	It should have the following clinical modules: Patient List Manager Module -More Clarification Required Reference Data Editor Module - More Clarification Required.	Clarified during prebid meeting

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*Dr. Vikas Kumar*

*for Mukherjee*

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Response To Pre-Bid Queries (Pre-Bid date: 21.11.2017)

NIB Ref: HITES/PCD/NCI-AIIMS/05/17-18 Dated: 08.11.2017

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31	Page 53 Para E	E. Standalone Cardiac Output Monitor:	Draeger	As per the specification Edwards EV1000 is the model which suffice the requirement. Edwards is not ready to supply the equipment to any other manufacturer and thus recommends to quote directly to the consignee thus it would not be possible to quote this particular item from the group.	No Change
32	Page 58	SECTION - VIII QUALIFICATION CRITERIA  1. The bidders should be a manufacturer or its authorised agent for any of the following combinations of equipment: a. Patient Monitor, Central Nursing Station and Electronic Charting System as per tender specifications. and/or b. Anaesthesia Work Station, Ventilator and Electronic Charting System as per tender specifications.	Draeger	The bidders should be a manufacturer or its authorized agent for the following equipment: a. Patient Monitor, central Nursing station, Anaesthesia work station, ventilator and Electronic Charting System as per tender specifications. <b>Justification:</b> The manufacturers are able to provide both the groups together and thus there should not be any bifurcation of the list of items. Adding more manufacturers will lead to poor connectivity of the system. As every manufacture has its own set off equipment connectivity criteria thus one group might not match with the other group and vice versa.	No Change
33	Page 55 Point 8	Syringe Pump Qty. 100 nos.	As per committee recommendation		Syringe Pump Qty. 125 nos. Docking Station - 61 nos.
34		Suggestion given for added para	Philips	<ol style="list-style-type: none"> <li>1) System should be capable to throw Clinical advisories to enhance the Patient care along with capabilities to configure new Clinical Advisories as per current clinical protocols used in our institute.</li> <li>2) system should have capabilities to generate analytical report form the database as per our hospital protocol for study and research purpose.</li> <li>3) system should be capable for Trend upload, in case of the network disconnection of monitor to central or central to carting server.</li> <li>4) System should be capable of retrospective auto charting at any point of the time for admitted patients.</li> <li>5) system should be capable to create patient summary view.</li> <li>6) system should have a unit wise dashboard which shows the full view of a unit at glance which summaries every patient condition in one screen and highlights high risk patients.</li> <li>7) System in OT should be configurable with different Case templates for different Cases like Cardiac, neuro, Ortho etc.</li> <li>8) at least minimum 3 device connecting capabilities at any point of time at each bed should be provided.</li> <li>9) Integration with LIS system should be possible so Auto charting of patient lab data can be done.</li> <li>10) System should have capabilities to capture</li> </ol>	No Change

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Tender Ref: HITES/PCD/NCI-AIIMS/05/17-18 Dated: 08.11.2017 - Anaesthesia Charting Solution

Sl no.	Name of Bidder	Para no. of the Spec	Tender Specification	Representation	Committee Comments
1	M/S. WIPRO GE HEALTHCARE	Page no. 16, Point No. 20.1	20. Tender Validity 20.1 If not mentioned otherwise in the SIB, the bid shall remain valid for acceptance for a period of 270 days (Two hundred and Seventy days) after the date of bid opening prescribed in the Bidding Document. Any bid valid for a shorter period shall be treated as unresponsive and rejected.	We humbly request to kindly mention the NOA validity also. You would agree that in case of site not ready/pre requisites not available the project execution for few sites extends by significantly longer duration. In such a scenario it not possible for the contract awarded firm to hold the same quoted prices. Hence request to kindly have the NOA validity also.	The specific request does not have any relation to the given clause of the bidding document. Hence, ignored.
2	M/S. WIPRO GE HEALTHCARE	Page no. 22, Point No. 39.2	If the quantity has not been increased at the time of the awarding the contract, the purchaser reserves the right to increase by up to twenty five (25) per cent, the quantity of goods and services mentioned in the contract (rounded off to next whole number) without any change in the unit price and other terms & conditions mentioned in the contract, during the currency of the contract.	We humbly request to specify the timeline during which the repeat order can be placed. Currently this is open-ended and you would agree that in case of site not ready/pre requisites not available the project execution for few sites extends by significantly longer duration. In such a scenario it not possible for the contract awarded firm to accept the repeat order on the same quoted prices. Hence request to kindly specify the timeline during which the repeat order can be placed.	The requested timeline is already mentioned in the clause itself as 'during the currency of the contract'. However, explained during prebid meeting.
3	M/S. WIPRO GE HEALTHCARE	Page no. 32, Point No. 15	The supplier warrants comprehensively that the goods supplied under the contract is new, unused and incorporate all recent improvements in design and materials unless prescribed otherwise by the purchaser in the contract. The supplier further warrants that the goods supplied under the contract shall have no defect arising from design, materials (except when the design adopted and/or the material used are as per the Purchaser's/Consignee's specifications) or workmanship or from any act or omission of the supplier, that may develop under normal use of the supplied goods under the conditions prevailing in India.	Only software Updates as part of our FMI program will be provided free of charge during warranty period. Any Upgrade will be made available to the purchaser at prices to be agreed separately. But software Update will be given free of charge as long as its compatible to the supplied hardware, during the warranty period	It is clarified that in case of software, only 'Updates' to be given compatible to the Hardware supplied or required to be replaced during Warranty and CMC

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Sl no.	Name of Bidder	Para no. of the Spec	Tender Specification	Representation	Committee Comments
4	M/S. WIPRO GE HEALTHCARE	Page no. 32, Point No. 15.4	Warranty as well as Comprehensive Annual Maintenance contract will be inclusive of all accessories	We agree to give the warranty against defects of manufacture, workmanship and any replacement/repairs of parts or equipment and other items as per tender requirement, if required, will be done free of charge except for accessories, consumables, rubber goods, glass items and other perishable items.	Only tender terms to be adhered to during Warranty and CMC
5	M/S. WIPRO GE HEALTHCARE	Page no. 32, Point No. 15.6	Upon receipt of such notice, the supplier shall, within 8 hours on a 24(hrs) X 7 (days) X 365 (days) basis respond to take action to repair or replace the defective goods or parts thereof, free of cost, at the ultimate destination. The supplier shall take over the replaced parts/goods after providing their replacements and no claim, whatsoever shall lie on the purchaser for such replaced parts/goods thereafter. The penalty clause for non-rectification will be applicable as per tender conditions	Upon receipt of notice, within 8 hrs we shall initiate the action to repair/replace the defective part. Completion of repair will depend on nature of repair required.  You would agree, that considering the Custom holidays & Govt. holidays it's not practical to have 24(hrs) X 7 (days) X 365 (days) as Service Criteria. Hence, we request you to kindly amend it as " <b>Working days of the respective Institute</b> ".	No change considered
6	M/S. WIPRO GE HEALTHCARE	Page no. 33, Point No. 15.7	In the event of any rectification of a defect or replacement of any defective goods during the warranty period, the warranty for the rectified/replaced goods shall be up to the completion of the original warranty period of the main equipment.	Please clarify this point whether the warranty extension would be upto the original equipment warranty or will be extended by the original warranty duration	Tender clause is self-explanatory. However, explained during pre-bid meeting
7	M/S. WIPRO GE HEALTHCARE	Page no. 33, Point No. 15.8	If the supplier, having been notified, fails to respond to take action to repair or replace the defect(s) within 8 hours on a 24(hrs) X 7 (days) X 365 (days) basis, the purchaser may proceed to take such remedial action(s) as deemed fit by the purchaser, at the risk and expense of the supplier and without prejudice to other contractual rights and remedies, which the purchaser may have against the supplier.	We can't accept this point "the purchaser may proceed to take such remedial action(s) as deemed fit by the purchaser."	No change considered
8	M/S. WIPRO GE HEALTHCARE	Page no. 34, Point No. 21	TERMS AND MODE OF PAYMENT	Please specify the timeline within which HLL would release the payment post receipt of complete payment related required documents	Payment will be made within 15 days after receipt of clear Invoice along with related desired documents.

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Sl no.	Name of Bidder	Para no. of the Spec	Tender Specification	Representation	Committee Comments
9	M/S. WIPRO GE HEALTHCARE	Page no. 38, Point No. 23.1	Purchaser under the contract, deduct from the contract price, as liquidated damages, a sum equivalent to 0.5% per week of delay or part thereof on delayed supply of goods, installation, commissioning and/or services until actual delivery or performance subject to a maximum of 10% of the contract price. Once the maximum is reached Purchaser may consider termination of the contract as per GCC 24.	Purchaser/Consignee under the contract, deduct from the contract price, as liquidated damages, a sum equivalent to 0.5% per week of delay or part thereof on delayed supply of goods, installation, commissioning and/or services until actual delivery or performance subject to a maximum of 5% of the contract price.	No change considered
10	M/S. WIPRO GE HEALTHCARE	Page no. 55, Point No. 1. Warranty C.	During the Warranty period, desired Uptime of 95% of 365/366 (Leap Year) days (24 hrs), if downtime more than 5%, the warranty period/CAMC period will be extended by double the downtime period. In addition a penalty equal to amount of 0.25 % of the total cost of equipment per day will be liveable for the excess downtime period. Complaints should be attended properly, maximum within 8 hrs.	During the Warranty period, desired Uptime of 95% of 365/366 (Leap Year) days (24 hrs), if downtime more than 5%, the warranty period/CAMC period will be extended by double the downtime period. <del>In addition a penalty equal to amount of 0.25% of the total cost of equipment per day will be liveable for the excess downtime period. Complaints should be attended properly, maximum within 8 hrs.</del> We humbly request to remove/delete this additional penalty clause, wherever mentioned in this tender. As double of downtime period is already there and acceptable.	Monetary penalty is being removed through suitable amendment
11	M/S. WIPRO GE HEALTHCARE	Page no. 55, Point No. 4e	e) During the CAMC period, desired Uptime of 95% of 365/366 (Leap Year) days (24 hrs), if downtime more than 5%, the warranty period/CAMC period will be extended by double the downtime period. In addition a penalty equal to amount of 0.25% of the total cost of equipment per day will be liveable for the excess downtime period. Complaints should be attended properly, maximum within 8 hrs	e) During the CAMC period, desired Uptime of 95% of 365/366 (Leap Year) days (24 hrs), if downtime more than 5%, the warranty period/CAMC period will be extended by double the downtime period. <del>In addition a penalty equal to amount of 0.25% of the total cost of equipment per day will be liveable for the excess downtime period. Complaints should be attended properly, maximum within 8 hrs</del> We humbly request to remove/delete this additional penalty clause, wherever mentioned in this tender. As double of downtime period is already there and acceptable.	Monetary penalty is being removed through suitable amendment

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Sl no.	Name of Bidder	Para no. of the Spec	Tender Specification	Representation	Committee Comments
12	M/S. WIPRO GE HEALTHCARE	Page no. 56, Point No. 5. Uptime & Downtime Penalty Clause:	b) During the Warranty period and CAMC period, desired Uptime of 95% of 365/366 (Leap Year) days (24 hrs), if downtime more than 5%, the warranty period/CAMC period will be extended by double the downtime period. In addition a penalty equal to amount of 0.25 % of the total cost of equipment per day will be liveable for the excess downtime period. Complaints should be attended properly, maximum within 8 hrs.	b) During the Warranty period and CAMC period, desired Uptime of 95% of 365/366 (Leap Year) days (24 hrs), if downtime more than 5%, the warranty period/CAMC period will be extended by double the downtime period. In addition a penalty equal to amount of 0.25 % of the total cost of equipment per day will be liveable for the excess downtime period. Complaints should be attended properly, maximum within 8 hrs. We humbly request to remove/delete this additional penalty clause, wherever mentioned in this tender. As double of downtime period is already there and acceptable.	do - <i>mt</i>
13	Draeger	Point 1 (Page No. 57)	1. The bidders should be a manufacturer or its authorised agent for any of the following combinations of equipment: a. Patient Monitor, Central Nursing Station and Electronic Charting System as per tender specifications. and/or b. Anaesthesia Work Station, Ventilator and Electronic Charting System as per tender specifications.	The bidders should be a manufacturer or its authorized agent for the following equipment: a. Patient Monitor, Central Nursing Station, Anaesthesia Work Station, Ventilator and Electronic Charting System as per tender specifications	No change considered

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*Dr. Seemolisa*

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