



**HLL Lifecare Limited**  
**(A Government of India Enterprise)**

Corporate and Registered Office,  
HLL Bhavan, Poojappura,  
Thiruvananthapuram– 695 012  
Kerala, India.

Phone: 0471 – 2354949,2775000

Website: [www.lifecarehl.com](http://www.lifecarehl.com)

**Invitation for Bids**

**RENEWAL OF SUBSCRIPTION OF CYBEROAM UTM APPLIANCES INSTALLED  
AT OUR OFFICES**

Date	:	28 <sup>th</sup> June 2019
IFB No.	:	HLL/CHO/IT/UTM/2019

**The schedule of the bid is given below.**

<b>Last date and time for receipt of bids</b>	<b>: 15.00 Hrs on 12.07.2019</b>
<b>Time and date of opening of Bids</b>	<b>: 15.30 Hrs on 12.07.2019</b>

Dear Sir / Madam,

**Sub: Renewal of Subscription of Cyberoam UTM Appliances installed at Our offices**

HLL Lifecare Limited Thiruvananthapuram now invites the competitive bids from the eligible bidders for the renewal of **Subscription of Cyberoam UTM Appliances** installed at our offices for the period of **One (1)** year. The detailed specifications are given as follows.

Sl. No	Description	Serial Number	Qty	Location
1	<b>Cyberoam 750 iNG – XP</b> Total Value Subscription (TVS) Plus - Antivirus, Anti Spyware, AntiSpam, Intrusion Prevention System, Web & application filter, 24x7 Support, hardware warranty and RMA fulfillment for 1 Year	C44315142506-X7U69P and C44315172532-RWGL4K	<b>2 Nos (CHO)</b>	HLL Lifecare Limited, HLL Bhavan,Poojappura, Thiruvananthapuram, Pin – 695 006 Kerala
2	<b>Cyberoam 50 iNG</b> Comprehensive Value Subscription (TVS) - Antivirus, Anti Spyware, AntiSpam, Web and Application Filter, WAF, Intrusion Prevention System , 24x7 Support, hardware warranty and RMA fulfillment for 1 Year	C16615234928-ED3T5H and C16615234949-RKK1U9	<b>2 Nos (CHO)</b>	
3.	<b>Cyberoam 200 iNG</b> Security Value Subscription (SVS) Plus - Antivirus, Anti Spyware, Web and Application Filter, Intrusion Prevention System , 24x7 Support, hardware warranty and RMA fulfillment for 1 Year	C20315134750 – W5BDP8 and C20315134742 – 6EJWX9	<b>2 Nos (KFC &amp; CMO)</b>	<b>KFC</b> HLL Lifecare Ltd, Plot No. 16/A/1 Cochin Special Economic Zone (CSEZ),Kakkanadu, Kochi – 682 037 Ph : 0484-2423332  <b>CMO</b> HLL Lifecare Ltd, S.No: 26/4, HLL Bhavan, Velachery Thambaram Main Road,Pallikaranai, Chennai-600100

**Terms & Conditions**

1. The respective bidder should have minimum 3 years' experience in supply, installation and maintenance of UTM.

2. The following documents are to be attached along with bid;
  - a. Certificate of Incorporation
  - b. Self-certificate stating that the bidder has not been blacklisted/ debarred by any institution of the central/state Government/PSU.
  - c. The documentary evidence like supply orders/certificate from the clients for the similar works done for the past three years.
  - d. Copies of documents for PAN, GST etc.
  - e. Manufacturer Authorization Form (MAF) addressed to HLL from the OEM of the products
3. The prices should be quoted as per the format for price schedule enclosed as **Annexure – 1**.
4. In the price schedule, if there is any discrepancy between the unit price and total price the unit price shall prevail and the total price shall be corrected by the purchaser.
5. The bids will be evaluated by taking the total amount for all the items. .
6. The prices quoted shall be valid for a period of 90 days from the date of opening of bids.
7. The subscription should be provided within **2 (Two) weeks** from the date of placement of order.
8. Penalty @ 0.50 % of the total Purchase Order value for each week of delay or part there of subject to a maximum of 5 % is applicable for delayed delivery
9. Necessary documentations/CDs/DVDs if any are to be supplied along with the product.
10. Statutory documents like licenses if any should be supplied along with the product.
11. As our Kakkanadu Factory, Kochi (KFC) can avail tax exemption as it is located in Special Economic Zone (SEZ) and hence the invoice is to be submitted accordingly.
12. Bids should be clear in all respects and those with ambiguous clauses shall be summarily rejected.
13. The supply order will be placed on the first lowest responsive bidder.
14. During the subscription support period all the defective items (hardware) should be replaced and the periodic updates from OEM should be provided at free of cost.
15. Necessary support should be provided as and when required within 2 Hrs of intimation of problem. Telephonic support should be provided at 24x7.
16. The bidder who requires any clarification on the tender shall notify the undersigned through e-Mail at [sivakumar@lifecarehll.com](mailto:sivakumar@lifecarehll.com). However no post bid clarification shall be entertained.
17. By submitting the bid it is presumed that the bidder has verified the tender Documents and technical specification of the items in details and has quoted the tender rate accordingly.
18. No bidder shall try to influence the Purchaser on any matter relating to its bid, from the time of the bid opening till the time the Purchase order is placed.

19. Payment will be released within 30 days from the receptive location upon delivery of the items.

For claiming this payment, the following documents are to be submitted.

- a) Three copies of GST Invoice
- b) Statutory documents (Subscriptions) if any

20. The bids should be submitted at the following address.

**Vice President (IT)**  
**HLL Lifecare Limited**  
**Corporate and Registered Office,**  
**HLL Bhavan, Poojappura,**  
**Thiruvananthapuram – 695 012,**  
**Phone: 0471- 2354949,277500.**

21. Bids should be submitted on or before **15:00 Hrs on 12.07.2019** and the same **will be opened at 15.30 Hrs on the same day** at Corporate Head Office, Poojappura, and Thiruvananthapuram in the presence of the representative of the bidder who chooses to attend. If the bid opening day is declared as holiday for HLL, the bid will be opened at the next working day of HLL.
22. The envelopes containing the bid should bear the Invitation for Bids title and number, and the statement **DO NOT OPEN BEFORE \_\_\_\_\_** (Here insert time and date of bid opening)
23. HLL reserves the right to accept or reject any or all of the bids without assigning any reason whatsoever.
23. Consideration of MSME shall be based on furnishing of valid UAM (Udyog Aadhar Memorandum) number and copy of relevant document along with the bid only.
24. Any bid received after the deadline will be rejected
25. No fax/email bids will be accepted
26. Any dispute arising out of the tender/bid document/ evaluation of bids/issue of purchase order shall be subject to the jurisdiction of the competent court at Thiruvananthapuram only.

Thanking you,

Yours faithfully,

**p. Sivakumar**  
**Deputy General Manager (HW)**

Price Schedule							Annexure –1	
Sl.NO	Description of item / work	Unit	Quantity	Basic Price (Rs)	Taxes/ Duties (Rs)	Other incidental costs if any (Rs)	Total Price for each unit (Rs)	Amount (Rs)
1	2	3	4	5	6	7	8= 5+6+7	9= 4 * 8

Total Price (in Figure) : Rs.....

Total Price (in words) : Rs. ....