

एचएलएल लाइफ़केयर लिमिटेड/HLL LIFECARE LIMITED  
(भारत सरकार का उद्यम)/ (A Government of India Enterprise)  
कॉर्पोरेट अनुसंधान एवं विकास केंद्र/Corporate R & D Centre,  
आक्कुलम/Akkulam, श्रीकार्यम पी ओ/ Sreekariyam P.O.  
तिरुवनंतपुरम/Thiruvananthapuram - 695017  
ई मेल/Email: materialsrddc@lifecarehll.com  
वेबसाइट/Website: www.lifecarehll.com  
दूरभाष /PH: +91 471 277 4700  
फैक्स/FAX: +91 471 277 4707



**TENDER DOCUMENTS  
(TECHNICAL BID)**

**NOTICE INVITING TENDER  
FOR  
PROVIDING OPERATION AND MAINTENANCE SERVICES  
AT  
CORPORATE R&D CENTER,  
AKKULAM THIRUVANANTHAPURAM**

**Tender No: HLL/CRDC/TENDER/PUR/2020-21/02  
Dated: 04.08.2020**

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दूरभाष सं./Phone No. +91 471 2774700, फ़ैक्स सं./Fax No. +91 471 2774707

ई मेल/email : [materialscredc@lifecarehll.com](mailto:materialscredc@lifecarehll.com)

Tender No.: HLL/CRDC/PUR/TENDER/2020-21/02

04.08.2020

### ई-निविदा सूचना/ TENDER NOTICE

#### Sub: Providing Operation And Maintenance Services at Corporate R&D Center, Akkulam, Thiruvananthapuram.

1. Sealed and super scribed tenders under two bid systems are invited from on behalf of VP&HEAD (R&D), HLL Corporate R&D Centre, HLL Lifecare Limited, Akkulam, Sreekariyam P.O., Thiruvananthapuram 695017 from interested contractors having minimum 3 years' experience in the relevant field as per the details given in the tender document at HLL Corporate R & D Center, Akkulam, Thiruvananthapuram.

HLL/CRDC/PUR/TENDER/2020-21/02	Dated: 03.08.2020
<b>IMPORTANT DATES</b>	
Date of publishing	04.08.2020
Bid Submission Start Date	04.08.2020
Bid Submission End Date	13.08.2020 (05:00pm)
Date of Technical Bid Opening	14.08.2020 (11:00am)
EMD & Tender Fee to be submitted in the form of Demand Draft in favour of "HLL LIFECARE LIMITED"	Rs.42,000/- (EMD) & Rs.300/- (tender Fee)

2. **Tender document fee of Rs. 300/- and EMD of 42,000/-** are payable by way of Demand Draft drawn in favour of "HLL LIFECARE LIMITED" The DD should be sent in a sealed envelope along with the tender document to HLL Corporate R&D Centre, HLL Lifecare Limited, Akkulam.
3. Amendment, if any to the tender documents shall be hosted on the website [www.lifecarehll.com/tender](http://www.lifecarehll.com/tender) only and the tenderers are advised to check the said website for taking into account any amendments.

**The last date for the submission of tender is 13.08.2020, 05:00pm (Local Time).**

वरिष्ठ उपाध्यक्ष (आर&डी)  
VP&HEAD (R&D)

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## **INSTRUCTIONS TO BIDDERS**

### **1. MINIMUM ELIGIBILITY CRITERIA**

1.1 The following shall be the minimum eligibility criteria for selection of bidders at technical bid stage of the bidding process:-

- (a) Registration: The Bidder must be registered with the Income Tax, registered under the Labour Laws/Rules, Employees Provident Fund Organization, Employees State Insurance Corporation.
- (b) Licenses: The Bidder must have appropriate Licenses from Sales Tax Department, Income Tax Department (TIN/TAN/PAN/GSTIN).
- (c) Experience: The tenderer should have minimum Three years experience in Successfully carrying out works of similar nature by engaging staff as given in Schedule D in the Central/State Govt. Departments/Ministry/Organizations of the Govt of India/State Govt/PSUs or big reputed Private Organizations (proof thereof should be produced).

In respect of the above and similar minimum eligibility criteria, the details as per Schedule B should be filled and enclosed with attested copies of supportive documents for proof.

### **1.2 Documents supporting the Minimum Eligibility Criteria (Technical Bid):**

- (a) In proof of having fully adhered to minimum eligibility criteria at 1.1(a), attested copies of PAN, TAN, TIN, GSTIN/ VAT/Sales Tax, Labour Registration, EPFO Registration, ESIC Registration shall be submitted. Attested copy of these documents to be enclosed with Technical Bid.
- (b) In proof of having fully adhered to minimum eligibility criteria at 1.1(b), attested copies [by Chartered Accountant] of Clearance Certificate (Last three years returns) from Sales Tax/VAT Department, Service Tax Department, Income Tax Department shall be accepted. Attested copy of these documents to be enclosed with Technical Bid.
- (c) In proof of having fully adhered to minimum eligibility criteria at 1.1(c), attested copies of relevant experience certificate issued by the Central/State Government Departments / Ministry/Organizations of Govt of India/State Govt/PSUs or big reputed private organizations shall be accepted. Attested copies of these documents to be enclosed with Technical Bid.

- (d) Completed Questionnaire and Declaration as per Schedule - B, Indemnity Clause – Schedule C,

The Technical Proposal should NOT contain any price information. Such proposal, if received, will be rejected.

## **2. SUBMISSION OF BIDS:**

2.1. This is a two Bid system comprising of:

- a) **Technical Bid**                      b) **Price Bid**

2.2 Both the Bids shall be submitted in TWO separated sealed envelopes. Envelop -I: Technical Bid and Envelop-II: Price bid. Tender No. shall be super scribed on the respective envelope in order to clearly identify between the 2 Bids. These two separate Bids in separate sealed envelopes are to be enclosed in a single sealed Envelope with the respective Tender No. mentioned thereon, complete in all respect, addressed to the VP&HEAD (R&D), Corporate R & D, HLL Lifecare Limited, Akkulam, Sreekariyam P.O. Thiruvananthapuram – 695017, Kerala, India should reach us on or before the due date and time mentioned in the Tender notification. HLL shall not be responsible for any delay. Tender brought to the office after prescribed time will not be accepted.

2.2. Tenderer/Bidders are advised to follow the instructions provided in the “Instruction to Bidder” of this Tender document before proceeding with the tender.

2.4 Bid submitted without required documents will be summarily rejected.

## **3. TENDER FEE & EARNEST MONEY DEPOSIT (EMD)**

3.1. The Earnest Money Deposit (EMD) of Rs.42,000/- and Tender Fee of Rs. 300/- both in the form of Demand Draft in favor of “M/s HLL LIFECARE LIMITED” payable at Trivandrum is required to be submitted along with Technical bid document.

3.2. Tender received without EMD or EMD for lesser amount will be summarily rejected.

3.3. The submission of EMD is compulsory for all the Bidders and no exemption will be granted for Submission of EMD. However, EMD and tender fee would be exempted, wherever applicable, provided the exemption certificate should be valid for at least one month after the last date of submission of tender bids and the certificate covers the specific services to be rendered in this tender.

3.4. The EMD shall be returned to the bidder(s) whose offer is not accepted by within 60 days from the date of signing the agreement with the successful bidder. However if the return of EMD is delayed for any reason, no interest/penalty shall be payable to the bidder. The EMD shall not carry any interest.

3.5. The EMD of the successful bidder will be adjusted against the security deposit.

3.6. EMD of a tenderer will be forfeited, if the tenderer withdraws or amend its tender or impairs or derogates from the tender in any respect within the period of validity of its tender.

3.7 FINANCIAL BID:- The bidder must submit their financial bid in the prescribed format specified at Annexure I of this tender document and no other format is acceptable. Bidders are required to sign on every page of Financial Bid.

3.8 EXTENTION OF LAST DATE:- The HLL, may in its discretion extend the last date for submission of the bids and such extension shall be communicated over email.

#### **4. OPENING OF TECHNICAL AND FINANCIAL BID:-**

4.1. The Technical bids (complete in all respect) received along with EMD and Tender Fee will be opened as per stipulated time and date indicated in Notice Inviting Tender of the tender document in presence of bidder/authorised representative of bidder, if present, at HLL Corporate R&D Centre, Akkulam, Trivandrum. The Bid received without EMD and Tender Fee will be rejected straightaway.

4.2. The technical committee will evaluate eligibility criteria of bidders.

4.3. It shall be noted that required documents submitted along with the technical bid will be perused/examined and in case of any deficiency, the technical bid will be rejected and financial bid will not be opened.

4.4. After scrutiny of technical bids, HLL shall shortlist the eligible bidders who qualify in the technical evaluation stage and inform them of the date and time of opening of the Financial Bids (Preferably by E-mail)

4.5. The financial bid price of each bidder shall be read out on the spot.

4.6. Merely becoming the lowest bidder, prior to Financial Bid scrutiny will not give any right to the Lowest bidder to claim that he is successful in the bidding process. The successful bidder (L-1) shall be decided only after following due procedure by the Tender Evaluation Committee.

4.7. In case the date of opening of tender is declared a holiday for unexpected reasons, the tender shall be opened at the same time on the next working day;

5. NON TRANSFERABILITY: This tender is nontransferable. The incomplete and conditional tenders will be summarily rejected;

6. NON-WITHDRAWAL OF BIDS: No bidders will be allowed to withdraw after submission of bids/ opening of the tender; otherwise the EMD submitted by the firm will be forfeited;

#### **7. VALIDITY OF BIDS**

7.1. Bids shall remain valid and open for acceptance for a period of 120 days from the last date of submission of Bids.

7.2. In case, client calls the bidder for negotiation then this shall not amount to cancellation or withdrawal of original offer which shall be binding on the bidder.

7.3. The client may request for extension of contract for another period of 60 days, without any modifications and without giving any reasons thereof.

## 8. RIGHT OF ACCEPTANCE:

8.1. The Competent Authority reserves all rights to reject any bid including bids of those bidders who fail to comply with the instructions without assigning any reason whatsoever and does not bind itself to accept the lowest or any specific bids. The decision of the Competent Authority in this regard shall be final and binding.

8.2. Any failure on the part of the bidder to observe the prescribed procedure and any attempt to canvass for the work shall render the bidder's bids liable for rejection.

8.3. The Competent Authority reserves the right to award any or part or full contract to any successful agency (ies) at its discretion and this will be binding on the bidders.

8.4. In case of failure to comply with the provisions of the terms and conditions mentioned by the agency that has been awarded the contract, the Competent Authority reserves the right to award the contract to the next higher bidder or any other outside agency and the difference of price shall be recovered from the defaulting agency, which has been awarded the initial contract and this will be binding on the bidders.

8.5. HLL may terminate the contract if it is found that the Contractor is blacklisted on previous occasions by any of the Government Departments / Institutions / Local Bodies / Municipalities / Public Sector Undertakings etc.

## 9. NOTIFICATION OF AWARD BY ISSUANCE OF 'LETTER OF ACCEPTANCE'

9.1. After determining the successful bidder after evaluation, the client shall issue a Letter of Acceptance (LoA) in duplicate to the successful bidder, which will in turn return one copy to the client duly acknowledged, accepted and signed by the authorized signatory, within three (3) days of receipt of the same by the successful bidder.

9.2. The issuance of the Letter of Acceptance to the bidder shall constitute an integral part of the Agreement and it will be binding to the Contractor.

## 10. JURISDICTION

All disputes arising shall be subject to the jurisdiction of the appropriate court at Thiruvananthapuram, India and will be governed by the laws of India.

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### **GENERAL TERMS & CONDITIONS**

1. Tender is invited from reputed applicants/firms for Providing Operation and maintenance services at HLL Corporate Research & Development Centre, Akkulam.
2. Intending applicants should inspect the buildings and make judicious assessment of the extent of services to be provided.
3. Tender documents, **which should be placed in sealed envelopes** will be received at the office of the **VP&HEAD (R&D), Corporate R&D Centre, Akkulam, Sreeekaryam P.O Thiruvananthapuram-695017** up to **05.00 PM on 12.08.2020**. The tender will be opened at the above mentioned location **at 11am on 14.08.2020**.
4. All tender documents shall be submitted in sealed envelopes and shall be superscribed clearly as "Tender for providing Operation and maintenance services at HLL Corporate R&D Centre, Akkulam" and the date and time of submission with complete contact details of authorized signatory of the applicant should be written on the envelop.
5. The period of operations shall be for Two year with effect from 22<sup>nd</sup> August 2020 and extendable for one more year on mutually agreed terms. The scope of work shall be as detailed in **Schedule A**
6. The work shall be awarded to the applicants quoting lowest rates and meeting the statutory requirements as specified in the Price Schedule. Their shall not be any additions to the given price schedule. The price schedule shall be filled by hand.
7. The applicant shall be required to deposit an amount equal to 5% of the tendered value of the work as performance guarantee.
8. Applicants are advised to inspect and examine the site and its surroundings and satisfy themselves before submitting their applications as to the form and the nature of the site, the means of access to the site, the accommodation they may require and in general shall themselves obtain all necessary information as to risks, contingencies and other circumstances which may influence or affect their application. An applicant shall be deemed to have full knowledge of the site whether he inspects or not and no extra charges consequent on any misunderstanding or otherwise shall be allowed. The applicant shall be responsible for arranging and maintaining at his own cost all materials, tools & plants, access, facilities for workers and all other services required for executing the work. Submission of this application implies that the applicant has read this notice and all the documents and has made himself aware of the scope and specifications of the work to be done, local conditions and other factors having a bearing on the execution of the work.



9. Canvassing whether directly or indirectly, in connection with this application is strictly prohibited and the application submitted by the applicants who resort to canvassing will be liable for rejection.
10. No Engineer of Gazette rank or other Gazetted Officer employed in engineering or administrative duties in an Engineering Department of the Government of India/State Government or PSUs is allowed to work as an applicant for a period of two years after his retirement from Govt. service, without previous permission of HLL in writing. This contract is liable to be cancelled if either the applicant or any of his employees is found any time to be such a person who had not obtained the permission of the Govt. of India/State Government or PSUs as aforesaid before submission of the tender or engagement in the applicant's service.
11. The tender for the work shall remain open for acceptance for a period of 120 days from the date of opening of the application . If any applicant withdraws his tender before the said period or issue of letter of acceptance/intent, whichever is earlier, or, makes any modifications in the terms and conditions of the tender which are not acceptable to the HLL.
12. This Notice Inviting Tender shall form a part of the Contract Document. In accordance with clause 1 of the contract, the letter of acceptance shall be issued first in favour of the successful Applicant. On such communication of acceptance, the successful Applicant shall, within 15 days from such date, formally sign the agreement consisting of:-
  - a) The Notice Inviting Tender, tender documents including scope of work and other documents if any as issued at the time of invitation of tender and acceptance thereof together with any correspondence leading thereto.
  - b) Agreement signed on a non-judicial stamp paper. The Proforma for the same will be given along with the Letter of acceptance.
13. The Earnest Money Deposit and Tender Fee as mentioned in the Notice Inviting Tender, in the form of a Demand Draft of a scheduled bank issued in favour of HLL Life care Limited, Thiruvananthapuram, or in the form of an irrevocable guarantee bond of any scheduled bank or State Bank of India, which should be placed in a separate sealed cover marked "Earnest Money" shall be submitted along with the tenders.

#### **SPECIAL CONDITIONS**

- 1) The applicant shall be the employer of the personnel deployed by him for the execution of the work undertaken. The applicant will be liable for the compliance of all the statutes applicable to the employee deployed by him including labour enactments, tax laws and all other statutes. He will also be liable to maintain all the records relating to the person deployed by him which an employer is liable to maintain.
- 2) In case the applicant fails to execute/ perform the assigned works or a part thereof, HLL shall be authorized to deduct an amount as deemed fit by HLL from the bills of the applicant and damages will be charged to the extent of loss. In case of any

unsatisfactory service, deduction up to 10 % of the amount due during the month will be imposed on the applicant. In case of late attendance/ absence during working hours/ loitering during working hours by any personnel, HLL reserves the right of reduction of any amount from the bills payable.

- 3) If any of the persons engaged by the applicant misbehaves with any of the officials of HLL or commit any misconduct with regard to the property of the HLL or suffers from any serious communicable disease, the Applicant shall replace them immediately. In case Authority of HLL feel that the conduct of any of Applicant's employees is detrimental to the interests of HLL, the competent authority of HLL shall have the unqualified right to request for the removal of such employee either for incompetence, unreliability, misbehavior, security reasons etc., while on or off the job. The Applicant shall comply with any such request to remove such personnel at Applicant's expense unconditionally within the time limit allowed by HLL.
- 4) The applicant shall get the antecedents of the persons engaged by him verified from police station concerned and produce a certificate in this regard to HLL.
- 5) The Applicant shall pay wages directly to his workmen. The applicant shall also ensure that no amount by way of commission or otherwise is deducted & recovered from the wages. The wages shall be remitted to bank accounts of the workmen.
- 6) The applicant shall provide necessary insurance coverage to his workmen engaged in the execution of this contract so as to hold the HLL non liable for any act from applicant's workmen in case of any accident mishap including death. The insurance cost of personnel working for the applicant at the site shall be borne by the applicant.
- 7) The applicant shall deploy adequate number of experienced persons for execution of the work undertaken on contract regulating their working hours and weekly off within the statutory limits. The applicant shall be responsible for payment of overtime wages to his workmen if any, in case they are required to work beyond the prescribed hours under law.
- 8) Applicant shall provide proper identification cards to his employees to be deputed by him for work as per the prescribed format. The applicant shall provide uniforms, shoes and other safety equipment's to the employees engaged by him.
- 9) The personnel deployed by the applicant for the job shall meet the following requirements:
  - i) Should be medically fit.
  - ii) Should possess good conduct and discipline.
  - iii) Should not have a criminal record.
  - iv) Should have the stipulated qualification
  - v) Should have relevant experience
- 10) Applicants are advised to inspect and examine the site and assess the manpower required in a professional manner. In case HLL feels that work is not performed in a satisfactory manner after commencement of operations, the successful applicant shall be asked to increase the manpower as required at their own cost.

- 11) An applicant shall be deemed to have full knowledge of the site whether he inspects or not and no extra charges consequent on any misunderstanding or otherwise shall be allowed. The applicant shall be responsible for arranging and maintaining at his own cost all materials, tools & plants, access, facilities for workers and all other services required for executing the work.. Submission of this application implies that the applicant has read this notice and all the documents and has made himself aware of the scope and specifications of the work to be done, local conditions and other factors having a bearing on the execution of the work.
- 12) The requirement given in the scope of work is only indicative. HLL reserves the right either to increase or decrease it as per requirement. The decision of HLL in this regard shall be final and binding on the Applicant. The payment to applicant will be based on the actuals measured at site.
- 13) The applicant must ensure that the workman are not forming any associations and acting against the interest of the company which may lead to the termination of contract. The applicant has to ensure that the workman's grievances are addressed by the applicant only. And at any cost the unit where they are attached with will not get involved in any of the service, terms and conditions or payment related issues or grievances raised by the workman.
- 14) Applicant must adhere to the following conditions in relation with the payment of work man;
- Salary for the workman should be credited through bank account only
  - Salary should be given before 10th working day of every month
  - Pay slips including PF, ESI, deductions details should be given on monthly basis.

**SCOPE OF WORK**

**The O & M Services shall cover the following Services and Utilities.**

1. Operation of Medical Gas Supply
2. Operation of HVAC
3. Operation of Electrical Sub-Station and DG sets
4. Operation of Water Supply & Plumbing System
5. Operation and Maintenance of Lift

The approximate area is 49,400 square feet. The area includes entire Corporate R & D Centre. The estimated manpower required for Operation and Maintenance activities are tabulated below:

The successful applicant shall provide following services while maintaining the minimum manpower as indicated under each System. Total Price per month for providing each of the service mentioned below shall be quoted in the Price Bid. Monthly payments shall be made. In case of the service is not provided for the full month then part payment shall be done on proportionate basis only.

The O&M services will be offered in a general shift pattern and service provider will ensure that there is at least one technician is available during night shift operations.

Service provider shall ensure that technicians are at least a Diploma/ITI holder in Mechanical/Electrical /Fire and Safety/Plumbing /Air conditioning as per the utility to be handled with minimum 2 years' relevant experience.

The supervisor for O&M of electrical works shall be diploma/ITI holder in Electrical with at least 5 years' relevant experience and will operate in a general shift pattern and shall be responsible for maintaining the relevant maintenance registers as prescribed by HLL officer in charge.

**1. Operation & Maintenance of Electrical & DG system:**

Operation & maintenance of switch yard, HT panels, transformers with OLTC panel, synchronizing panel, LT panel, RTCC panels, APFC panels & switch gears in substation, UPS panels, MV panels& switch gears, LDBs, PDBs, UDNBs, generators, battery with AMF panel and external street light area and system, Arranging over handling and repairs of electrical motors, external LT, HT cable jointing work, maintaining M&A register, recording of completion of work, taking signature from the user departments, maintaining log books, attendance registers and any new minor works and other connected works as directed from time to time collection of diesel, filling and maintaining diesel in DG sets, operation & maintenance of DG sets as per manufacturers manual and maintaining diesel account and DG log book, Daily switch on and off of lifts. Maintenance of UPS system shall be included.

Replaced spares and consumables will be paid as per bill at actual. (Replaced fittings shall match with the existing fittings)

## **2. Operation & maintenance of Gas pipe line system:**

Operating the gas manifold oxygen & Nitrous oxide to ensure the 24 hrs. supply at all outlets at the required pressure, Operating the emergency gas manifold O<sub>2</sub> & N<sub>2</sub>O during emergency to ensure a trouble free supply at the outlets at the required pressure, Monitoring the consumption of O<sub>2</sub> & N<sub>2</sub>O on hourly basis and submit a consolidated report weekly, Operating the vacuum & air compressors as per the requirement schedule by the customer, Timely intimation of cylinders refill due date, Timely intimation of oxygen plant refill due date based on consumption, Major leak repair and other service maintenance.

Replaced spares and consumables will be paid as per bill at actual. (Replaced fittings shall match with the existing fittings)

## **3. Operation & Maintenance of Borewell and UG sump motor/pump operation**

Operation of submersible pump cum motor of        bore wells, operation of pumps and motors in the sump room, checking and watching auto system, operating manually when and where required, avoiding overflows, maintenance of pumps and motors by oiling, greasing, changing gland packing's, maintenance of records of running of bore wells, maintaining log books, attending to defects and rectification of minor nature.

Replaced spares and consumables will be paid as per bill at actual. (Replaced fittings shall match with the existing fittings).

## **4. Operation and maintenance of Plumbing and sanitary works:**

Attending works like water leakage in taps, waste pipes, removing blockages in waste line, water supply lines, sewer line, changing taps, codes and valves, operation of valves, fixing new taps, valves, providing water supply lines, geyser fixing, masons works, carpenters works recording completion of works, purchasing consumables, maintaining M & A register, obtaining signature from user departments carrying out new works as directed.

Reliever plumber and reliever helper on non-relieving duty days will carry out preventive maintenance works exclusively as directly.

Replaced spares and consumables will be paid as per bill at actual. (Replaced fittings shall match with the existing fittings).

## **5. Operation & Maintenance of Air-conditioning system:**

Operating the air handling units, operation of pumps, operating the chillers, monitoring and recording the pumps and chillers operating parameters like refrigerant pressure, chilled water temperatures and pressure etc., Monitoring and recording the operating parameters and room

temperatures of air handling units, Book keeping and record maintenance, Break down track sheets and follow-up with suppliers, implementation of equipment log sheets etc., manpower deployment.

Replaced spares and consumables will be paid as per bill at actual. (Replaced fittings shall match with the existing fittings).

**6. Tools**

The Service provider shall ensure to provide the basic tools like, screwdriver set, tester, multimeter, clamp meter, hammer, spanner set, allen key set, and pipe wrench etc. as required for the O& M Services Including electrical, Plumbing & Firefighting, HVAC and Lifts.

**HLL LIFECARE LIMITED**  
(A Government of India Enterprise)  
Corporate R&D Centre  
Akkulam, Thiruvananthapuram-17

**Schedule - B**

Page 1 of 3

**GENERAL INFORMATION OF THE TENDERER AND MINIMUM ELIGIBILITY**  
**(QUESTIONNAIRE)**

1. Name & Address of the Tenderer. :
- (a) Telephone No
- (i) Land Phone :.....
- (ii) Mobile Phone. :.....
- (b) Fax No. :.....
- (c) E-mail address :
- (d) Name of contact person with  
mobile No. if any :.....  
(in case of organization)
- e) Service Tax No: :.....
- f) GSTIN No: :.....
2. Whether individual /proprietary/. :  
Partnership firm /Limited Co./Society
- If society,
- (a) Whether Regd. Charitable Society/ :  
Co-operative Society/Labour Supply Society
- (b) The Act under which Regd. :
- (c) Registration No. & Date :
- (d) Details of governing body (Pl. attach  
Attested copies as proof for the above) :
- (e) Details of Financial stability
- (i) Name and address of your Bank :
- (ii) Bank Account : Type :  
A /c No. :
- (iii) What is your financial stability (Rs.) :
- (Please enclose copy of audited Annual  
Report for the last three years in case of  
Societies / firms / Company)
3. In case of individuals :  
Details of Financial stability
- (i) Name and address of your Bank :
- (ii) Bank Account : Type :  
A /c No. :
- (iii) What is your financial stability (Rs.) :
- (Enclose copy of last three years Income Tax Returns)

4. Are you registered with EPF, ESI? : YES / NO

If YES the code Nos of ; (a) EPF : .....  
(b) ESI : .....

Please attach an attested Photocopy  
of the registration

5. Number & date of license obtained under the  
provisions of the Contract Labour (R&A) Act  
1970 if any. Please attach an attested Photocopy  
of the license. :

6. Do you have experience in supervising or  
carrying out works mentioned in Tender Notice  
or similar works on contract basis. : YES / NO

(If 'YES' give details 1.....  
of Nature of contract work and 2.....  
experience and No. of workers engaged. 3.....  
Also attach the copy of Certificate in proof)

7. Are you ready to undertake and carry : YES / NO  
out the work in the Tender  
by engaging adequate experienced manpower  
without fail as per the terms and conditions given  
in the Tender Notification.

8. On awarding the contract can you

- (i) Engage persons having relevant experience :
- (ii) Ensure that the worker engaged by you  
are free from contagious diseases :
- (iii) Arrange Medical check up once in a  
year for them :
- (iv) Prohibit smoking, chewing, eating and  
drinking in the work area :

9. Do you agree to follow the provisions :  
of all relevant laws in respect of labour,  
payment of wages, ESI, EPF and Bonus.

10. Have you read, understood and agree to :  
abide by the terms and conditions of the  
agreement to be signed by the Tenderer  
and the Company, once the work is awarded



**DECLARATION**

I / WE confirm having read and understood the work requirements, instructions, forms, terms and conditions and all relevant information and requirements (both expressed and implied) regarding the tender Notification No. \_\_\_\_\_ Date: \_\_\_\_ and agree to abide by all without any deviation from what are stated above and contained therein in the Tender Notification.

Place:  
Date:

SIGNATURE  
Name & Address of the Tenderer

Seal (in case of society / Organization/Firm)

**HLL LIFECARE LIMITED**  
**(A Government of India Enterprise)**  
**Corporate R&D Centre,**  
**AKKULAM, Thiruvananthapuram- 695017**

**Tender No.: HLL/CRDC/PUR/TENDER/2020-21/02**

**Date: 04.08.2020**

**INDEMINITY CLAUSE:**

If the supplier fails to execute the order within the time prescribed for the delivery of goods ordered or violates or infringes the existing rates as agreed to as mentioned in the supply order, the supplier shall and will indemnify the company against all losses or damages whatsoever to be incurred or sustained including the legal cost or expenses incurred by the company by reason of non-delivery of equipment at agreed quantity and rate within the time specified in the supply order. The company will initiate legal action if the supplier fails to execute the supply order as per the schedule in the supply order for the actual loss suffered. Responsiveness of the Bid shall be at the discretion of HLL.

**The supplier shall have no right to change the conditions stipulated in the supply order.**

Bid pronounced Non Responsive by HLL shall be summarily rejected.

The decision of HLL will be final and no correspondence of this shall be entertained.

We have read and understood the above conditions and agree to abide by the same.

PLACE:

NAME AND SIGNATURE OF THE APPLICANT

DATE:

(WITH OFFICE SEAL)

**HLL LIFECARE LIMITED**  
**(Government of India Enterprise)**  
**Corporate R&D Centre**  
**Akkulam, Thiruvananthapuram-17**

**Tender No.: HLL/CRDC/PUR/TENDER/2020-21/02**

**Date: 04.08.2020**

**CONTRACT STAFF REQUIREMENT**

S. NO.	DESCRIPTION	NOS.
1	OPERATION AND MAINTENANCE SUPERVISOR	1
2	TECHNICIANS FOR O&M OF ELECTRICAL, OPERATIONS OF DG SETS& UPS SYSTEM AND LIFT OPERATIONS	4
3	HVAC TECHNICIAN	1
4	PLUMBING & SANITARY TECHNICIAN	1
5	GAS SUPPLY AND FIREFIGHTING TECHNICIAN	1

एचएलएल लाइफकेयर लिमिटेड/HLL LIFECARE LIMITED  
(भारत सरकार का उद्यम)/(A Government of India Enterprise)  
कॉर्पोरेट अनुसंधान एवं विकास केंद्र/Corporate R & D Centre,  
आक्कुलम/Akkulam, श्रीकार्यम पी ओ/ Sreekariyam P.O.  
तिरुवनंतपुरम/Thiruvananthapuram - 695017  
ई मेल/Email: materialscrdc@lifecarehll.com  
वेबसाइट/Website: www.lifecarehll.com  
दूरभाष /PH: +91 471 277 4700  
फैक्स/FAX: +91 471 277 4707



**TENDER DOCUMENTS  
(PRICE BID)**

**NOTICE INVITING TENDER  
FOR  
PROVIDING OPERATION AND MAINTENANCE SERVICES  
AT  
CORPORATE R&D CENTER,  
AKKULAM THIRUVANANTHAPURAM**

**Tender No: HLL/CRDC/TENDER/PUR/2020-21/02  
Dated: 04.08.2020**

## Annexure I

### **PRICE SCHEDULE** **(Refer Schedule A for Qualification and Experience)**

Operation and Maintenance services at Corporate R & D Centre Akkulam					
SL No	Description	Nos.	Cost per Month	Service Charges per month (Lumsum)*	Cost per Annum
1	Operation and Maintenance Supervisor	1			
2	Technicians for O&M of Electrical, Operations of DG Sets& UPS System and Lift Operations	4			
3	HVAC Technician	1			
4	Plumbing & Sanitary Technician	1			
5	Gas Supply and firefighting Technician	1			
Total cost Per annum					

\*Any revision to the existing statutory rates and any extension to contract the service charges shall remain constant.

<b>BREAK UP OF COSTING FOR SUPERVISOR</b>	
Item	Amount per Month per Person (Rs.)
Minimum Wages including VDA	11856.00
ESI @ 3.25 % of Gross wages	385.32
EPF @ 13.16% of Basic and VDA	1,560.25
Bonus @ Rs.583/- per month	583.00
Service Charges (Including all Overheads) (Lumsum)*	
GST @ 18%	
Rate per person per month	

\*Any revision to the existing statutory rates and any extension to contract the service charge shall remain constant.

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**Authorized Signatory of Applicant and Seal**

## Annexure I

<b>BREAK UP OF COSTING FOR TECHNICIANS</b>	
<b>Item</b>	<b>Amount per Month per Person (Rs.)</b>
Minimum Wages including VDA	10,764.00
ESI @ 3.25 % of Gross wages	349.83
EPF @ 13.16% of Basic and VDA	1,416.54
Bonus @ Rs.583/- per month	583.00
Service Charges (Including all Overheads) (Lumsum)*	
GST @ 18%	
Rate per person per month	

\*Any revision to the existing statutory rates and any extension to contract the service charge shall remain constant.

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**Authorized Signatory of Service provider and Seal**