

Response To Pre-Bid Queries (Date of Pre-Bid Meeting: 26-Nov-2020)

Sl. No.	Tender Clause No & Page No	Name of Firm	Representation Received from the Firms	Committee Recommendation
Ref.	Bid Number: GEM/2020/B/882203 Dated: 19-11-2020 - Deep Freezer For Universal Immunization Program Bid Number: GEM/2020/B/881345 Dated: 19-11-2020 - Solar direct drive combined refrigerator/freezer(small) Bid Number: GEM/2020/B/883362 Dated: 19-11-2020 - Walk in Freezer (20 cum.) Bid Number: GEM/2020/B/884231 Dated: 20-11-2020 - Walk in Cooler (16.5 cum.) Bid Number: GEM/2020/B/884873 Dated: 20-11-2020 - Walk in Cooler (32 cum.) Bid Number: GEM/2020/B/886407 Dated: 21-11-2020 - Walk in Cooler (40 cum.)			
1	Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 50% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.	Remi Elektrotechnik Ltd.	Past Performance: 50% Query & Suggestion- Past Performance to be deleted Justification : We understand that under "Atmanirbhar Bharat" Scheme of Govt. of India, past performance is not mandatory in tenders for evaluation Purpose.	No Change
2	If the agency is registered under MSME or NSIC, then EMD exemption certificate needs to be enclosed		Query & Suggestion- MSME including Medium Enterprises having UAM needs to be considered for EMD, Past performance and Purchase preferences. Justification : This will encourage Medium Enterprises also to take part and offer competitive pricing.	Exemption shall be provided as per MSE policy.
3	Consignee list		Query & Suggestion- Bidder Should be allowed to quote on Zone wise basis for any or all zones. Each Zone should be treated as separate Tender for Evaluation Process. Justification : We understand that under "Atmanirbhar Bharat" Scheme of Govt. of India, past performance is not mandatory in tenders.	No Change
4	As per the bid documents delivery period is 90 days	Godrej & Boyce Mfg. Co. Ltd.	it should be at least 180 day as we have to deliver the product till end users.	No Change
5	As per tender condition 75% payment can be claimed after CRC submission and rest 25 % after FAC submission		As we have to deliver the product till end location hence 100 % payment should be processed after CRC submission.	No Change
6		B Medical System	Can you also kindly confirm that there is NIL EMD and tender fee for this tender?	Yes, There is no EMD and Tender Fee for this tender. However bidders has to provide a "Bid Security Declaration".
7	Under Bid Document- E-PBG detail	Rattan Sales Corporation	3. The Performance Bank Guarantee should be for 60 months instead of 62 months. As our and few other banks were not issuing the PBG more than 60 months as per their protocols. Or We will extend the PBG for another 2 months before expiry of 60 months later on. For which we will provide declaration/undertaking for the same.	No Change
8	We request that delivery and installation site should be ready before the delivery of WIC & WIF. As this is a very major problem for these types of equipment, which is to be assemble and install at the installation site.			

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9	<p>We request purchasing authority, that after submission of all documentation part, for claiming payment as per NOA, the payment should be released within 7-10 days' time. As it is very much required for proper flow of payment during this COVID19 time.</p>			<p align="center">No Change</p>
10	<p>As there is only one lab in India which is WHO certified/NABL for carrying out the required test WHO/PQS/E03/FZ03.1 (or its updated version as per WHO PQS from time to time) for Deep freezers. The lead time for required test is minimum 4 to 6 weeks and due to COVID-19 Pandemic situation, there is difficulties to schedule the test immediately. Tender has been floated on date 19th Nov 2020 and submission date 19th Dec 2020 for the tender. Span is only of 30 days. It is very difficult to carry out such crucial test in such a shot span. So we hereby request kindly allow us period of 4 to 6 weeks to submit the Test Report as per standard WHO/PQS/E03/FZ03.1 from WHO certified lab/ NABL/ STQC lab.</p>	<p align="center">Mark Enterprises</p>		<p align="center">Refer Amendment</p>

1. Deep Freezer: The TSDG recommendations for Deep Freezer were discussed during TSC meeting. The recommendations with TSC approvals are as follows:

Tender Page & Para	Specification Name	Name Of The Firm	Representation Received From The Firms	TSC Recommendations	Justifications
Page No. 3	Gross Volume	Haier	Our gross volume is 121 liter; could you modify this to 105 liter to 125 liter?	Change	May be amended: 105-125 L (As per MoHFW approved specifications)
		Vision Diagnostics	Gross (98L) / Net (84L) to Gross Volume 125 L		
		Remi	Query & Suggestion- There is no tolerance mentioned. We suggest tolerance should be added as +/- 15%. Justification: Standard models gross volume may not be of exact 125 Lit and hence to accommodate all manufacturers, this should be amended.		
Page No. 3	It Should Have Foam Pad Cover On Top Of The Basket (Applicable For Chest Type)	B Medical Systems	this is needed only for poorly insulated doors. Our unit is PQS certified and has robust insulation thereby not requiring this cover. We request you to therefore allow this in line with PQS standards and requirements	Change	The requirement is there in view of operational perspectives & taking into account the "Precautionary measures for minimizing the sudden Cooling Loss". However with the same considerations, Bidder suggestions is accepted, subject to provision of robust insulation & in accordance to the PQS certification
Page No. 3	Body Material Internal	Vision Diagnostics	Stainless 304 Grade Steel or Vaccine compatible HIPS material or Clean Room class 1000 certified Aluminum, 3105 H-14, .032 PREPAINT material	Change	"Stainless steel is a preferred choice for pharmaceutical applications. The added advantages for SS are, Durability, ability to withstand exposure to most of the chemicals used to sanitize pharmaceutical products, high temperature tolerance to withstand heat-based sanitation methods. However as of now, PQS standard does not speak very categorically over the choice material either SS or aluminum. So, the equivalent grade aluminum, having similar kind properties or even better pharma grade material if there, then it may be allowed subject to the submission product PQS certification.
		B Medical Systems	Our inner body material is aluminum which has much better thermal conductivity than stainless steel and thereby provides a much stronger performance, and hence should be allowed		

Tender Page & Para	Specification Name	Name Of The Firm	Representation Received From The Firms	TSC Recommendations	Justifications
Page No. 3	Ground clearance of Unit	Haier	Please extend this to 70mm-100mm	Change	May be amended as: 70mm-100mm
		Remi	Query & Suggestion- We suggest it should be 70 to 100 mm. Justification: Standard models Ground clearance may not be of exact 70mm and hence to accommodate all manufacturers, this should be amended.		
Page No. 4	Power Input	Remi	Query & Suggestion- We suggest it to be 50 Hz only Justification: As freezer is going to be used in India, we do not have 60 Hz power in India and hence it is unnecessary.	Change	May be amended: 220-240V AC; 50Hz
Page No. 4	Testing should be carried out from WHO certified lab/NABL/STQC Lab	Vision Diagnostics	Testing should be carried out from WHO certified lab/NIST/NABL//STQC Lab	No change	
Page No. 4	Standards and Safety	Godrej	This standard is applicable for SDD freezer for DF it should be WHO, UNICEF Standard, PQS, E03, FZ01.2	Change	May be amended the following references: PQS performance specification WHO/PQS/E003/FZ01.2 PQS Independent type-testing protocol WHO/PQS/E003/FZ01-VP.2
		Remi	Query & Suggestion- It should be WHO/PQS/E003/FZ01.2 Justification: PQS.E03.FZ03.1is for Water-pack freezer: Solar direct drive without battery storage, which not relevant whereas WHO/PQS/E003/FZ01.2 is for Vaccine Freezer or combined vaccine and water pack freezer, which is more relevant.		
Page No. 4	Microprocessor based control panel features	B Medical Systems	this is not part of PQS standard and therefore our PQS approved equipment does not have this	No change	No Change The feature requested is for Microprocessor Based Digital Temperature Controllers & in consideration of operational measures as well as programmatic requirement.

Tender Page & Para	Specification Name	Name Of The Firm	Representation Received From The Firms	TSC Recommendations	Justifications
Page No. 5	Operating Ambient Temperature	Vision Diagnostics	Temperature 15° C - 32° C (60° F - 90° F)	No change	No change, refer MoHFW approved specifications
Page No. 5	LED Indication		To be updated as per approved specification	Change	May be amended as: LED indicator should be provided for the status of "Mains ON", "Output ON", "High Cut OFF" & "Low Cut OFF"
Page No. 6	Input Voltage Range		To be updated as per approved specification	Change	May be amended as: Should work for input voltage range of 150-280 Volt AC, single phase, with Low Voltage Cut-Off when the input voltage falls below 150V ±5V & High Voltage Cut-Off when the input voltage goes beyond 280V ±5V
		Vision Diagnostics	Please add: Energy efficient @ 0.4 kwh/day or less	No change	
		Vision Diagnostics	Please add : Should have 3 Glass Shelves with Plastic Drawers	No change	
		Vision Diagnostics	Please add: Should come with Door Perimeter Heater to avoid condensation	No change	