

TENDER DOCUMENT

SUPPLY, INSTALLATION, TESTING & COMMISSIONING OF
VARIOUS IT HARDWARE ITEMS

FOR
SETTING UP OF NEW WAREHOUSE AT
RANIPUR, AHMEDABAD, GUJARAT



PROJECTS DIVISION
HLL LIFECARE LIMITED
(A GOVT. OF INDIA ENTERPRISE)
Corporate and Registered Office:

HLL Bhavan, Poojappura,
Thiruvananthapuram – 695012, Kerala, India
Phone +91 471 2354949 / 2775500/ 2775588

Web: www.lifecarehll.com

JUNE 2018

HLL LIFECARE LIMITED
(A Government of India Enterprise)
Projects Division
Corporate Head Office, Poojappura.P.O,
Thiruvananthapuram – 695012, Kerala, India
Phn: 0471- 2354949, 2775588

INVITATION FOR BIDS (IFB)

IFB No : HLL/CHO/PROJ/RBD/WAREHOUSE-IT&HRD/2018-19
Date : 19-06-2018

HLL Lifecare Limited (HLL), a Government of India Enterprise, invites sealed and super scribed bids from competent and experienced Suppliers/Dealers/OEMs who are capable of executing the following work meeting their requirements as per our tender.

Sl. No	Brief Description of Item/Work	Qty	EMD in Rs
	Supply, Installation, Testing & Commissioning of following IT hardware items setting up of New Warehouse at Ranipur, Ahmedabad, Gujarat as per <u>Schedule of work</u> enclosed.		
1	All In One Desktop Computers (User type)	7	6300
2	Monochrome Laser Printer:	3	1000
3	Ink tank Multi-functional Printer	1	
4	Label Printers	2	1000

2. The scheduled date for issue, receipt and opening of bids is as follows.

- a) Date of issue of tender document - 19 -06 -2018
- b) Last date and time for receipt of bids - 03 -07 -2018 up to 15.00 Hrs.
- c) Date and time of opening of bids - 03 -07 -2018, 15.30 Hrs.
- d) Address for communication, receipt and place of opening of bids:

SENIOR MANAGER (PROJECTS),

Projects Division,
HLL Lifecare Limited (A Government of India Enterprise)
Corporate Head Office, Poojappura.P.O,
Thiruvananthapuram – 695012, Kerala, India
Phn: 0471- 2354949, 2775588
E-mail: harikrishnankp@lifecarehll.com, choprojects@lifecarehll.com

3. The completed and sealed bid documents should be submitted to Senior Manager (Projects), in the above address along with the EMD. The outer cover should bear the Enquiry No, closing date and General description of item tendered, and the words "DO NOT OPEN BEFORE" 15.30 Hrs (IST) on -----
-- (Indicate the Closing Date).
4. EMD shall be submitted in the form of demand draft drawn from a nationalized bank in favor of **HLL Lifecare Limited payable at Thiruvananthapuram**. Bids received after due date and time will be rejected. Any bid not accompanied by EMD will be rejected.

5. Bids will be opened in the presence of Bidders representative(s) who choose to attend on the specified date and time, at the office of HLL at the address given in Clause 2 (d) above.
6. In the event of the date specified for bid receipt and opening being declared as a closed holiday for the above purchaser's office, the due date for submission of bids and opening of bids will be the following working day at the appointed times.
7. HLL may, at its discretion, extend this deadline for submission of bids by amending the Bid Documents or any other reasons, in which case all rights and obligations of HLL and Bidders previously subject to the deadline will thereafter be subject to the deadline as extended.
8. HLL will not be held responsible for the postal delay, if any, in the delivery of the bidding document or the non-receipt of the same. Bids sent by Telex/Fax/Telegraph will not be accepted.
9. The EMD should be enclosed in a separate envelope and super scribed as "EMD" and to be attached in the main cover.
10. SSI/MSME units interested in availing exemption from payment of EMD should submit a valid copy of their registration certificate issued by the concerned DIC or NSIC / Udyog Aadhaar.

Note: If the bidder is a MSME, it shall declare in the bid document the Udyog Aadhar Memorandum Number issued to it under the MSMED Act, 2006. If a MSME bidder do not furnish the UAM Number along with bid documents, such MSME unit will not be eligible for the benefits available under Public Procurement Policy for MSEs Order 2012.

11. The bidder will be disqualified if they have any record of poor performance such as abandoning the works, not properly completing the contract, inordinate delays in completion, litigation history, or financial failures etc.
12. The Bid must include the following information;
 - a. Enquiry No.
 - b. EMD
 - c. Promised Delivery/Completion Schedule
 - d. Price Schedule in Format For Quoting (Schedule V)
 - e. All other documents/certificate/information as specified in the bid document.

13. In addition to the invitation for bids, the bidding documents include the following schedules.

Schedule I	-	Conditions of Contract
Schedule II	-	Specification
Schedule III	-	Credentials of Contractors
Schedule IV	-	Acceptance Form
Schedule V	-	Price schedule (A,B & C)

14. **The bidder can quote for any one or more of the items listed in Schedule V. The lowest quoted eligible bidder for each item shall be considered for supply/award of work for that item.**
15. The company reserves the right to club or split the items of works, change the qualifying criteria at their discretion and to reject or cancel the Invitation for bids without assigning any reason thereof.

SCHEDULE I

CONDITIONS OF CONTRACT

1) PRICE

The price quoted should be inclusive of all material cost, loading and unloading charges, all applicable taxes and other levies, labor charges, insurance etc. The **Schedule** is enclosed as **Schedule V**.

Price quoted should be firm without any escalation till the order is completely executed.

2) TAXES/DUTIES/LEVIES

The contractor shall be entirely responsible for all applicable taxes including GST, duties, license fees etc. incurred until successful completion of contract.

3) ESCALATION

The rates quoted by the Contractor in the contract documents shall be final and shall not be subjected to any change due to the increase in labour wages or inflation in the cost of materials or any other price variations due to any reason during the stipulated time period of the contract or during the extended time period of completion.

Rates quoted should be inclusive of all cost of materials, Tools/Equipments labor charges, conveyance to site, handling charges, loading and unloading charges, hiring charges, clearing of debris, statutory payments etc.

4) COMPLETION TIME

Work should be completed within **2 Weeks** from the date of issuing the Letter Of Intent or Work Order.

5) PAYMENT TERMS

The payment terms are as follows

- a) 90% of the total contract value against supply Installation testing and commissioning of equipments at site.
- b) Balance 10% of the total contract value of the equipment will be paid against submission of Performance Bank Guarantee (from a nationalized bank) equal to 10% of the contract value valid for one year.

Payment will be made against actual measurements; duly certified delivery challan /supporting documents such as Warranty Certificates and commissioning certificates etc. shall be enclosed along with bill.

Tax Deduction: All statutory deductions like GST, Income Tax, Works Contract Tax, E.S.I., P.F. or any other government-imposed liabilities shall be borne by the Contractor (as applicable at the time of execution of job) and shall be deducted from each bill submitted by the Contractor.

6) EARNEST MONEY

6.1 Each bid must be accompanied by E.M.D.

6.2 The EMD is required to protect the Purchaser/Owner against risk of Bidder's conduct, which would warrant the security's forfeiture.

- a. The EMD shall be in the form of cash deposit or demand draft from a nationalized bank drawn in favour of HLL Lifecare Limited, Thiruvananthapuram payable at Thiruvananthapuram.
- b. E.M.D. from unsuccessful bidders will be returned after the acceptance of order by the L1 party.
- c. In the case of successful bidder, the Earnest Money will be considered as security deposit and will be retained until the successful completion of work.

6.3 The EMD may be forfeited:

- (a) If a Bidder withdraws its bid during the period of bid validity specified by the Bidder on the Bidding Document; or
- (b) In case of the successful Bidder, if the Bidder fails:
 - (i) to sign the Contract
 - (ii) to furnish security deposit
 - (iii) Fail to perform as per the tender conditions.

7) SECURITY DEPOSIT

- a) Simultaneously with the execution of the contract successful bidder shall furnish a Security deposit in the form of a Demand Draft from a nationalized bank drawn in favour of HLL Lifecare Limited, Thiruvananthapuram payable at Thiruvananthapuram or a Bank Guarantee from a nationalized bank, for an amount equal to 5% of the total contract value as Security Deposit for his faithful execution of contract. The Security deposit should be valid until successful completion of the contract and acceptance of the Equipment/works by the Purchaser/Owner and will be released after acceptance of the Equipment/works by the Purchaser/Owner. In case of a delay in the works the validity of security deposit shall be extended.
- b) Within 10 days of the receipt of notification of award from the Purchaser/Owner; the successful Bidder shall furnish the security deposit in the form of a Demand Draft or Bank Guarantee in the security deposit form to be sent along with the Notification of Award.
- c) The EMD submitted by the successful bidder shall be converted to Security Deposit and the bidder shall be allowed to remit the balance amount.
- d) Failure of the successful Bidder to accept the notification of award or submission of security deposit within the timeframe shall constitute sufficient grounds for the annulment of the award and forfeiture of the EMD, in which even the Purchaser/Owner may make the award to the next lowest evaluated bidder or call for new bids.

e) Forfeiture of Security Deposit

If the successful bidder/ Contractor fails to supply the ordered material at the rate finalized or execute the work and / or supplies only part quantity / partially execute the work or fails to comply with the terms and conditions of the purchase order / work order the security deposit furnished will be forfeited / Bank Guarantee encashed.

8) INDEMNIFICATION CLAUSE

The Supplier shall indemnify and hold harmless the Purchaser from and against all claims, liability, loss damage or expense, including counsel fees arising from or by reason of any actual or claimed trade mark, patent or copy right infringement or any litigation based thereon with respect to any part of the items covered by the Contract, and such obligations shall survive acceptance of payment for the items.

9) DEFECT LIABILITY PERIOD:

The defect liability period of the work shall be 12 months from the date of completion of the work and this date will start from successful completion and handing over. If any damage or defect occurs in the work during this period then the Contractor shall rectify the damage or defect at his own expense to the satisfaction of the Purchaser/Owner. If the Contractor fails to do so, then the Purchaser/Owner shall have the authority to get the work done by other means and the expenditure incurred shall be recovered from the Contractor.

Even if Inspection and/or tests are fully carried out by Purchaser/Owner or their representatives, the Contractor is not absolved to any degree of his responsibility to ensure that all equipment fabricated comply strictly with the requirements as per specifications given in the order, and the Purchaser/Owner shall be free to point out any defect till the defect liability period is over.

10) FORCE MAJEURE

- a. Neither the Contractor nor the Purchaser/Owner shall be considered in default in the performance of their obligations as per the Contract so long as such performance is prevented or delayed because of strikes, war, hostilities, revolution, civil commotion, epidemics, accidents, fire, cyclone, flood or because of any law and order proclamation, regulation or ordinance of Government or subdivision thereof or because of any act of God. The proof of existence of force majeure shall be provided by the party claiming it to the satisfaction of the other.
- b. The Contractor shall advise Purchaser/Owner initially by a Fax, followed by post, the beginning and end of any of the above causes of delay, failing which Purchaser/Owner shall not be liable to consider delays due to the above reasons. Notice as stated above should be given even in case where only the Contractor's bids are under the consideration of the Purchaser/Owner and no acceptance of the same has been given and detailed order issued.
- c. In the event of definite delay even if arising out of reasons due to force majeure, Purchaser/Owner shall have the right at their discretion to cancel the Order or part of the Order without any liability on their part to make any payment to the Contractor while reserving the right to claim refund of and any payment if advanced or paid to Contractor.

11) DELAY IN WORK EXECUTION DUE TO REASONS BEYOND CONTRACTOR'S CONTROL

- a. Force majeure: If the execution of work is delayed due to force majeure, then Purchaser/Owner as per the affected period may extend the time period.
- b. In case work is delayed due to non-availability of stores supplied by Owner or any decision by Owner holding the progress of work, the contractor then upon any such happening causing delay shall immediately but not later than 10 days, give notice thereof in writing to the Owner, but nevertheless use constantly his best effort to prevent or make good delay. The Owner may in his discretion grant such extension of time as may appear reasonable to him and the same shall be communicated to the contractor in writing and shall be final and binding on him and the contractor shall be bound to complete the work within such extended time.

12) LIQUIDATED DAMAGES FOR DELAYS

If the work is not completed and handed over to the Purchaser/Owner within the time stipulated in the Order, Purchaser/Owner may at their option, either (1) recover from the Contractor liquidated damages at the rate of 0.5 % of the total contract value for every week of delay, subject to a maximum of 7.5 % of the total contract value, or (2) at the risk and cost of the Contractor and without prejudice to the other remedies/rights as per the Contract, terminate the order wholly or partially and complete it themselves or reassign it to other contractors.

13) INSPECTION AND TESTING

Purchaser shall have the right of access to the Supplier's works at all reasonable time to inspect and measure the progress of execution of the Order. The Supplier should make available all tools, instruments, apparatus, equipment, facilities, services and materials to enable the Purchaser's nominee to carryout such inspection/tests without obligations. Notwithstanding such tests/inspection conducted at the Supplier's works from time to time, goods under the Order shall not be dispatched unless they have been finally inspected by the purchaser or inspection waived and despatch specifically authorized in writing, wherever inspection during various stages of execution of the order and prior to despatch are specifically provided for in the order, sufficient advance notice shall be given to the purchaser for the purpose, and as a consequence of such inspection, if necessary, the Supplier shall arrange re-work at his own cost. Notwithstanding any such inspection/tests carried out at Supplier's works, the equipment shall be accepted only after receipt and successful commissioning at the site and the inspection/tests carried out at Supplier's works will not relieve his contractual obligations for conforming to the specifications under the Order.

14) PERFORMANCE GUARANTEE

The Supplier shall fully guarantee all of the equipment supplied to perform in accordance with the specifications and to be free of all defects in design, material and workmanship. Should any equipment not performing as intended or should the design, material or workmanship prove defective within a period of 12 months from the date of successful commissioning, the equipment shall, upon notification of deficiency or defect, be promptly corrected by the Supplier to the satisfaction of Purchaser without delay and at no extra cost. If the Supplier fails to take proper corrective action to replace or repair the deficiency within a reasonable time of Purchaser's notification to this effect, the Purchaser shall be free to take such corrective action at the Supplier's risk and cost.

Even if Inspection and/or tests are fully carried out by Purchaser or their representatives, the Supplier is not absolved to any degree of his responsibility to ensure that all equipment and materials supplied comply strictly with the requirements as per specifications given in the order, and the Purchaser shall be free to point out any defect till the guarantee period is over.

15) SCOPE OF SERVICES, SUPPLIES AND MATERIALS:

The scope will include all services, supplies etc. for the satisfactory execution of the Contract except in so far as any of those are expressly excluded.

16) SPECIAL INSTRUCTIONS

- a) **The bidder shall visit the site before quoting for the Price bid and also take their own assessments before quoting the bids.**
- b) The work should be carried out without causing any inconvenience to the public and shall ensure that no damages are caused to the existing site premises.
- c) The materials used shall be as per specification and of good quality.
- d) The Purchaser/Owner should be immediately informed for any discrepancy in drawings, specifications and instructions in the execution of job before actual execution of particular item having discrepancy.
- e) Special care is to be taken for cleanliness of the site. After the end of day's work, the site should be cleaned immediately.
- f) The Contractor shall have to co-operate with the agencies executing other works in the same area.
- g) While executing the work, the Contractor shall ensure safety and security of the property of the Purchaser/Owner so as to avoid theft etc.
- h) During the execution of work, the contractor or authorized representative/s at least one person having technical qualification should be present at site.
- i) **Final payment** shall be paid only after clearing the site as per direction of Engineer-in-charge/ Officer in charge.

17) ENTIRETY OF THE AGREEMENT

All of the terms agreed to between the Supplier and Purchaser will be included in the Purchase/work Order/Contract and no their communication, proposal or understanding, written, oral or implied, will be considered to be included in the Purchase/work Order/Contract or form part of the Contract between the Supplier and Purchaser unless specifically agreed to in that behalf in writing between Purchaser and Supplier.

18) CORRESPONDENCE

All correspondence relating to this Order including Invoice shall be in English, to:

SENIOR MANAGER (PROJECTS),
PROJECTS DIVISION,
HLL LIFECARE LIMITED (A Government of India Enterprise)
Corporate Head Office, Poojappura.P.O,
Thiruvananthapuram – 695012,
Kerala, India
Phn: 0471- 2354949, 2775588
E-mail: harikrishnankp@lifecarehll.com, choprojects@lifecarehll.com

19) SETTLEMENT OF DISPUTES

Arbitration shall not be a means of settlement of any dispute or claim arising out of the contract relating to the work. Any disputes or difference arising between the parties with respect to the performance of any part of this agreement or any thing connected therewith, etc shall as far as possible be mutually settled by the process of dialog and negotiation.

The Courts at Thiruvananthapuram alone shall have jurisdiction in respect of settlement of any matter arising out or in connection with the contract.

SPECIFICATIONS

Sub: Supply, Installation, Testing & Commissioning of following IT hardware items setting up of New Warehouse at Ranipur, Ahmedabad, Gujarat.

1) All In One Desktop Computers (User type) :

Supply and installation at site, all in one Desktop Computer (Business PC) - Intel Dual core CPU 3.2Ghz or higher, 4GB RAM, 500 GB HDD, DVD RW, 19.5" Screen, 10/100/1000 Gigabyte LAN, Win 10 PRO downgradable to Windows 8.1, Wired keyboard and mouse, **3 Years Warranty** with WPS Office Version 10 or higher/Open Office preloaded.

Recommended Make: **HP, ASUS, DELL, ACER, LENOVO**

2) Monochrome Laser Printer:

Supply and Installation at site Monochrome Laser Printer as per the following specifications:

Print Resolution: 600 x 600 dpi, Print Speed: Up to 14 ppm (mono), Print Cartridge: HP LaserJet Print Cartridge Print Technology: Laserjet, Connectivity: Hi-speed USB 2.0 Supported Media Types: Paper, envelopes, labels, cardstock, transparencies, postcards, Functionality: Print Power Consumption: Maximum 250 Watts

Minimum 1 Years Warranty

Model : **Cannon - LBP 2900 B/ HP 1020 LaserJet or equivalent**

3) Ink tank Multi-functional Printer

Supply and Installation at site Multi-functional Printer as per the following specifications:

Ink tank Multi-functional Printer, for Bill Printing cum Office use with Warranty period of one year. Print Technology: Inkjet, Connectivity: Hi-speed USB 2.0 Supported Media Types: Paper, envelopes, labels, cardstock, transparencies, postcards, Functionality: Print, Scan/Copy. Power Consumption: Maximum 250 Watts

Minimum 1 Years Warranty

Recommended Make: HP PRO MFP M226DW/SAMSUNG SCX 452/FS/XIPEP

4) Label Printers

Supply and Installation at site; Label printer for Small Volume on demand label Printing. Should have Adjustable gap Sensor and mark Sensor along the label guide, 90 Meter Ribbon Length, Min 64 MB Memory along with Service support assurance

Specification required for Label Printers

Resolution: 203DPI

Print mode:Thermal / Thermal Transfer

Print width: Max104mm

Print speed: Max104mm/s

Memory :SDRAM: 64MB, FLASH: 8MBstandard

Interface Standard: USBonboard

1D Barcode :Code 3 of 9, UPCA, UPCE, Interleaved 2 of 5, code 128, EAN13, EAN8, HBIC 39 code with checkout, Codabar, industry CODE25, storage and transportation Code, UPC2, UPC5, Code 93, Postnet 25 China, UCC/EAN, matrix 25, POSTNET code, etc.

2D Barcode : PDF417, MAXICODE, QR code etc.

Paper type :Continuous paper, Marked paper, Label paper

Paper width: Max.118mm

Paper roll ID: 25mm/38mm

Paper roll OD: Max.127mm

Ribbon length: Max.91m

Ribbon ID: 12.5mm

Input: 100~240V AC,50~60Hz

Output: 24V DC, 1.5A

Dimensions: 218W×278D×185Hmm

Weight Approx.2.3Kg

Minimum 1 Years Warranty

Make: **TVS champ or equivalent**

Note: General Conditions

1. The equipment should be complete with all accessories and interconnections.
2. The purchaser will be providing the required electrical supply to the equipment. All wiring requirements within the equipment are to be provided by the supplier as per standard.
3. The equipment offered should be suitable for Indian electrical ratings as follows. Power supply: 200-230V, 50 Hz (Single Phase) or 400-440 V, 50 Hz (3 Phase)
4. The suppliers should submit 3 copies of the following documents, relevant to their scope of supply, along with delivery & commissioning of the Unit :
 - a) Relevant Test Certificates, Operation & Maintenance Manual, Installation Manual, Troubleshooting Manuals, Guarantee Certificate
 - b) Any other related documents
5. Any deviations from the bid documents shall be clearly indicated.
6. The bid should be complete with all the relevant details

SCHEDULE III

CREDENTIALS OF CONTRACTORS

- a. Particulars of prior experience in similar contracts / if any, successfully executed should be entered in the form given below.

Item No.	Name of customer	Name, performance and period of execution, together with its value.

- b. The performance certificate from the client(s) may also be attached.
- c. Reference/Certificates from your Bankers about your financial position.
- d. List of equipment and Infrastructure facilities, which you intend to use on this work, to be attached.
- e. List of other customers

CERTIFICATE

I / We hereby certify that the information given above is correct. If, at any stage, it is found to be incorrect, I / We understand that the contract will be liable to be terminated/rescinded and action could be taken against me/us by the Company for damages.

SIGNATURE (S) OF BIDDER

SCHEDULE IV

ACCEPTANCE FORM

(To be submitted in the letter pad of the firm indicating full name and address, telephone & fax numbers etc.)

From

To

SENIOR MANAGER (PROJECTS),
PROJECTS DIVISION,
HLL LIFECARE LIMITED (A Government of India Enterprise)
Corporate Head Office, Poojappura.P.O,
Thiruvananthapuram – 695012, Kerala, India
Phn: 0471- 2354949
E-mail: choprojects@lifecarehll.com, harikrishnankp@lifecarehll.com

Dear Sir,

I / We, hereby offer to supply/erect/install/commission as detailed in schedule hereto or such portion thereof as you may specify in the acceptance of Bid at the price given in the price bid and agree to hold this offer open till **90 days** after the date of bid opening prescribed by the purchaser. I/We have understood the terms and conditions mentioned in the invitation for bid and Conditions of Contract furnished by you and have thoroughly examined the specifications and drawings in the bid document hereto and are fully aware of the nature of the scope of work required and my/our offer is to comply strictly in accordance with the requirement and the terms and conditions mentioned above.

Yours faithfully,

SIGNATURE OF THE BIDDER

SCHEDULE V**PRICE SCHEDULE- A**

Sub:	Supply, Installation, Testing & Commissioning of following IT hardware items setting up of New Warehouse at Ranipur, Ahmedabad, Gujarat – reg.				
SI No	Item Description	Quantity	Unit	Rate in Rs	Amount in Rs
1	All In One Desktop Computers (User type) as per the tender specifications including suitable input and output connections etc complete.	7	set		
TOTAL					
APPLICABLE TAXES					
TOTAL AMOUNT IN RS					
(RUPEES IN WORDS)					

I agree to complete the work as per the schedule at the rates quoted by me as above.

Seal and Signature of Bidder

SCHEDULE V**PRICE SCHEDULE- B**

Sub:	Supply, Installation, Testing & Commissioning of following IT hardware items setting up of New Warehouse at Ranipur, Ahmedabad, Gujarat – reg.				
SI No	Item Description	Quantity	Unit	Rate in Rs	Amount in Rs
2	Monochrome Laser Printer as per the tender specifications including suitable input and output connections etc complete.	3	set		
3	Ink tank Multi-functional Printer as per the tender specifications including suitable input and output connections etc complete.	1	set		
TOTAL					
APPLICABLE TAXES					
TOTAL AMOUNT IN RS					
(RUPEES IN WORDS)					

I agree to complete the work as per the schedule at the rates quoted by me as above.

Seal and Signature of Bidder

SCHEDULE V**PRICE SCHEDULE- C**

Sub:	Supply, Installation, Testing & Commissioning of following IT hardware items setting up of New Warehouse at Ranipur, Ahmedabad, Gujarat – reg.				
SI No	Item Description	Quantity	Unit	Rate in Rs	Amount in Rs
4	Label Printers as per the tender specifications including suitable input and output connections etc complete.	2	set		
TOTAL					
APPLICABLE TAXES					
TOTAL AMOUNT IN RS					
(RUPEES IN WORDS)					

I agree to complete the work as per the schedule at the rates quoted by me as above.

Seal and Signature of Bidder