

 **HLL Lifecare Limited**
(A Government of India Enterprise)
(A Government of India Enterprise)
Corporate and Registered Office,
HLL Bhavan, Poojappura,
Thiruvananthapuram– 695 012
Kerala, India.
Phone: 0471 – 2354949
Website: www.lifecarehll.com

Invitation for Bids

SUPPLY, INSTALLATION AND CONFIGURATION OF SERVERS AND SOFTWARES

Date	:	19.08.2014
IFB No.	:	HLL/CHO/IT/Servers/2014/

The schedule of the bid is given below.

Last date and time for submission Bid	: 15.00 Hrs on 29.08.2014
Time and date of opening of Bids	: 15.30 Hrs on 29.08.2014

Dear Sir,

Sub: Supply, installation and configuration of Servers and Softwares

HLL Lifecare Limited, Thiruvananthapuram invites competitive bids from the eligible bidders for the supply, installation and configuration of **Servers and Software** for our Head Office, Thiruvananthapuram, Peroorkada Factory (PFT) and Noida office. The details are attached as **Annexure-I**.

The terms and conditions of the bid are given below.

1. The respective bidder should have minimum 3 years' experience in supply, installation and maintenance of servers. For this, the bidder can submit the documentary evidence of the following along with the bid.
 - The copies of Supply / work orders for the similar kind of items for the past three years.
 - Certificate from at least two clients for the similar works done.
2. The bidder should submit the Manufacturer/OEM authorization letter for the product quoted along with the bid.
3. The OEM / Bidder Should have Authorized Service centers / Authorized Partners at Thiruvananthapuram and New Delhi.
4. The prices should be quoted as per the format for price schedule enclosed as **Annexure – II**.
5. In the price schedule, if there is any discrepancy between the unit price and total price the unit price shall prevail and the total price shall be corrected by the purchaser accordingly.
6. The prices quoted shall be valid for a period of 90 days from the date of opening of bids.
7. The bids should contain the complete technical specifications of the equipment supported with illustrative literatures/catalogues/technical compliance sheet.
8. The items should be delivered within 3 **Weeks** from the date of placement of order.
9. Penalty @ 0.50 % per week's delay subject to a maximum of 5 % is applicable for delayed delivery.
10. The bid shall be evaluated by taking the total amount quoted for all the items.
11. The supply order shall be placed on the first lowest responsive bidder.
12. Necessary user manuals/CDs/DVDs are to be supplied along with the equipments.

13. WARRANTY: Five years (5 Years) on-site comprehensive warranty covering all parts & labour from the date of installation. All the defective parts should be replaced at free of cost during the warranty period.

14. Scope of installation

- Carrying out a quality check for the supplied item.
- Installation and configuration of all hardware items mentioned in Annexure-I.
- Installation of Operating System on all the servers
- Applying latest patches if any.
- Fine tuning of the Operating System
- Documentation
- If required technical support/assistance should be provided without any additional cost for the installation and configuration of other related software procured by the purchaser.

15. The breakdown calls should be attended within 2 hrs of intimation. Service support should be provided by the supplier after office working hours of HLL and holidays also if required, without any additional cost.

16. Bids should be clear in all respects and those with ambiguous clauses shall be rejected.

17. EARNEST MONEY DEPOSIT (EMD)

- a) The Bid should be submitted along with an Earnest Money Deposit (EMD) of INR.10,000.00 (Rupees Ten Thousand Only) in the form of a Demand Draft drawn in favour of “**HLL LIFECARE LIMITED, THIRUVANANTHAPURAM**” of any Nationalized /Scheduled bank payable at Thiruvananthapuram Payment in any other form will not be accepted. Bid submitted without EMD shall be summarily rejected. No interest shall be paid on any of these deposits.
- b) The EMD of the successful Bidder will be treated as Security Deposit and it will be returned after the successful Supply, installation and configuration of Servers and Softwares.
- c) The EMD of unsuccessful bidders will be returned as promptly as possible to them within one month of selection of successful bidder.
- d) The EMD will be forfeited if;
 - i. The Bidder withdraws the bid during the period of bid validity.
 - or**
 - ii. The Bidder fails to accept the Purchaser’s corrections of arithmetic errors in the Bidder’s bid (if any),
 - or**
 - (iii). The Successful Bidder fails to accomplish the task.

18. PAYMENT TERMS;

Payments will be made in Indian Rupees only in the form of electronic fund transfer or by cheque payment from Corporate and Registered Office, Thiruvananthapuram. Payment of 98% of the total price of goods shall be made on receipt of goods by the purchaser and upon successful completion of installation. For claiming this payment the following documents are to be submitted to the paying authority.

- (i) Invoice (Three copies)
- (ii) Delivery Challan.
- (iii). Installation certificate signed by both the user and the supplier's representative.
- (iv). Warranty Certificate.

Payment of 2% of the total price of the goods shall be paid within 3 months from the date of installation against a Performance Bank Guarantee from a Nationalized Bank for the 2% of the total value valid till the warranty period.

Mention the software (if any) that are pre-loaded in the system as bundle.

19. The bids should be submitted at the following address.

Associate Vice President (IT)
HLL Lifecare Limited
Corporate and Registered Office,
HLL Bhavan, Poojappura,
Thiruvananthapuram – 695 012,
Phone: 0471- 2354949.

- 20. Bids should be submitted on or before **15:00 Hrs on 29.08.2014** and the same **will be opened at 15.30 Hrs on the same day** at Corporate Head Office, Poojappura, Thiruvananthapuram in the presence of the representative of the bidder who chooses to attend. If the bid opening day is declared as holiday, the bid will be opened at the next working day of HLL.
- 21. Any bid received after the deadline will be rejected.
- 22. HLL reserves the right to accept or reject any or all of the bids without assigning any reason whatsoever.
- 23. The envelopes containing the bid shall bear the Bid Number with date and the words "DO NOT OPEN BEFORE" (Here insert the time and date of bid opening).
- 24. No Email or fax bids will be accepted.
- 25. Any dispute arising out of the tender/bid document/ evaluation of bids/issue of purchase order shall be subject to the jurisdiction of the competent court at Thiruvananthapuram only.

Thanking you,
Yours faithfully,

P. SIVAKUMAR
SENIOR MANAGER (HW)

1. SERVERS1.1 Relay Servers

Sl. No	Item	Minimum Technical Specifications	Qty	Location of Installation
1	Server – Rack mountable (ISO Certified)		2	CHO
	Architecture	x86-64 Rack Mount Server		
	CPU	1 X Intel Xeon E5-2609v2@2.5GHz, 10M Cache, 6.4GT/s QPI, No Turbo, 4C, 80W, 1333MHz		
	Memory	2 X 8GB RDIMM, 1600Mhz, Low Volt, Dual Rank, x4 Bandwidth		
	Hard Disk	2 X 500GB 7.2K RPM, 6Gbps Near Line SAS 3.5 " Hot Plug Hard Drive		
	RAID	RAID 0, 1 support (internal), 512MB NV Cache, Mini-Type		
	Power Supply	Dual, Hot-plug, Redundant Power Supply (1+1), 495W		
	Network ports	Min. 2 X 1 Gigabit Ethernet ports		
	Others	<ul style="list-style-type: none"> • Dedicated Ethernet Management port for CLI/browser based remote management; • Minimum 2 PCIe 2.0 slots • Minimum 2 USB 2.0 port • Rack mounting sliding rail kit/cable management arm • Dual localized power cable • Redundant fan 		
	Optical drive	DVD+/-RW, SATA, Internal		
	Keyboard	104 keys		
	Mouse	Optical		
	Form Factor	1 U		
	Power Cord	2 Power Cord, G Type, 230V (India)		
Operation System Support	Should support Windows (2003/2008 Standard /Enterprise edition 64 bit), RHEL, SUSE Linux Enterprise 64 bit, VM Ware and Citrix Zen Server and Virtualization Software			
Warranty	5 year onsite, Next Business Day 24x7 Technical Support & Assistance			

1.2 Web Servers

Sl. No	Item	Minimum Technical Specifications	Qty	Location of Installation
2	Server – Rack mountable (ISO Certified)		3	CHO
	Architecture	x86-64 rack mount server		
	CPU	1 X Intel Xeon E5-2609v2@2.5GHz, 10M Cache, 6.4GT/s QPI, No Turbo, 4C, 80W, 1333MHz		
	Memory	2 X 16GB RDIMM, 1600Mhz, Low Volt, Dual Rank, x4 Bandwidth		
	Hard Disk	3 x 500GB 7.2K RPM Near Line, 6Gbps SAS 3.5" Hot Plug Hard Drive.		
	RAID	RAID 0, 1 and 5 support (internal), 512MB NV Cache, Mini-Type		
	Power Supply	Dual, Hot-plug, Redundant Power Supply (1+1), 495W		
	Network ports	Min. 2 X 1 Gigabit Ethernet ports		
	Others	<ul style="list-style-type: none"> • Dedicated Ethernet Management port for CLI/browser based remote management; • Minimum 2 PCIe 2.0 slots • Minimum 2 USB 2.0 port • Rack mounting sliding rail kit/cable management arm • Dual localized power cable • Redundant fan 		
	Optical drive	DVD+/-RW, SATA, Internal		
	Keyboard	104 keys		
	Mouse	Optical		
	Form Factor	1 U		
	Power Cord	2 Power Cord, G Type, 230V (India)		
	Operation System Support	Should support Windows (2003/2008 Standard /Enterprise edition 64 bit), RHEL, SUSE Linux Enterprise 64 bit, VM Ware and Citrix Zen Server and Virtualization Software		
Warranty	5 year Onsite, Next Business Day 24x7 Technical Support & Assistance			

1.3 AD Servers

Sl. No	Item	Minimum Technical Specifications	Qty	Location of Installation
3	Server – Rack mountable (ISO Certified)		2	CHO- 1 No PFT- 1 No.
	Architecture	x86-64 rack mount server		
	CPU	1 X Intel Xeon E5-2609v2 2.5GHz, 10M Cache, 6.4GT/s QPI, No Turbo, 4C, 80W, 1333MHz		
	Memory	2 X 16GB RDIMM, 1600Mhz, Low Volt, Dual Rank, x4 Bandwidth		
	Hard Disk	3 X 600GB 2.5-inch 10K RPM, 6Gbps SAS Hot Plug Hard Drive		
	RAID	RAID 0, 1 and 5 support (internal),512MB NV Cache, Mini-Type		
	Power Supply	Dual, Hot-plug, Redundant Power Supply (1+1), 495W		
	Network ports	Min. 4 X 1 Gigabit Ethernet ports		
	Others	<ul style="list-style-type: none"> • Dedicated Ethernet Management port for CLI/browser based remote management; • Minimum 2 PCIe 2.0 slots • Minimum 2 USB 2.0 port • Rack mounting sliding rail kit/cable management arm • Dual localized power cable • Redundant fan 		
	Optical drive	DVD+/-RW, SATA, Internal		
	Keyboard	104 keys		
	Mouse	Optical		
	Form Factor	1 U		
	Power Cord	2 Power Cord, G Type, 230V (India)		
	Operation System Support	Should support Windows (2003/2008 Standard /Enterprise edition 64 bit), RHEL, SUSE Linux Enterprise 64 bit, VM Ware and Citrix Zen Server and Virtualization Software		
Warranty	5 year Onsite, Next Business Day 24x7 Technical Support & Assistance			

1.4 File Server A

Sl. No	Item	Minimum Technical Specifications	Qty	Location of Installation
4	Server – Rack mountable (ISO Certified)		1	CHO
	Architecture	x86-64 Rack mount server		
	CPU	1 X Intel Xeon E5-2609v2 2.5GHz, 10M Cache, 6.4GT/s QPI, No Turbo, 4C, 80W, 1333MHz		
	Memory	2 X 16GB RDIMM, 1600Mhz, Low Volt, Dual Rank, x4 Bandwidth.		
	Hard Disk	OS : 2 X 300GB 10K RPM,6Gbps SAS 3.5 " Hot Plug Hard Drive. Data Storage : 5 X 2TB 7.2K RPM Near Line 6Gbps SAS 3.5" Hot Plug Hard Drive.		
	RAID	RAID 0, 1 and 5 support (internal), 512MB NV Cache, Mini-Type RAID 1 for OS RAID 5 for Data Storage		
	Power Supply	Dual, Hot-plug, Redundant Power Supply (1+1), 495W		
	Network ports	Min. 4 X 1 Gigabit Ethernet ports		
	Others	<ul style="list-style-type: none"> • Dedicated Ethernet Management port for CLI/browser based remote management; • Minimum 2 PCIe 2.0 slots • Minimum 2 USB 2.0 port • Rack mounting sliding rail kit/cable management arm • Dual localized power cable • Redundant fan 		
	Optical drive	DVD+/-RW, SATA, Internal		
	Keyboard	104 keys		
	Mouse	Optical		
	Form Factor	2 U		
	Power Cord	2 Power Cord, G Type, 230V (India)		
	Operation System Support	Should support Windows (2003/2008 Standard /Enterprise edition 64 bit), RHEL, SUSE Linux Enterprise 64 bit, VM Ware and Citrix Zen Server and Virtualization Software		
Warranty	5 year Onsite, Next Business Day 24x7 Technical Support & Assistance			

1.5 File Server B

Sl. No	Item	Minimum Technical Specifications	Qty	Location of Installation
5	Server – Rack mountable (ISO Certified)		1	Noida
	Architecture	x86-64 rack mount server		
	CPU	1 X Intel Xeon E5-2609v2 2.5GHz, 10M Cache, 6.4GT/s QPI, No Turbo, 4C, 80W, 1333MHz		
	Memory	2 X 8GB RDIMM, 1600Mhz, Low Volt, Dual Rank, x4 Bandwidth		
	Hard Disk	OS : 2 X 300GB 10K RPM,6Gbps SAS 3.5 " Hot Plug Hard Drive Data Storage : 3 X 2TB 7.2K RPM Near Line, 6Gbps SAS 3.5" Hot Plug Hard Drive		
	RAID	RAID 0, 1 and 5 support (internal), 512MB NV Cache, Mini-Type RAID 1 for OS RAID 5 for Data Storage		
	Power Supply	Dual, Hot-plug, Redundant Power Supply (1+1), 495W		
	Network ports	Min. 4 X 1 Gigabit Ethernet ports		
	Others	<ul style="list-style-type: none"> • Dedicated Ethernet Management port for CLI/browser based remote management; • Minimum 2 PCIe 2.0 slots • Minimum 2 USB 2.0 port • Rack mounting sliding rail kit/cable management arm • Dual localized power cable • Redundant fan 		
	Optical drive	DVD+/-RW, SATA, Internal		
	Keyboard	104 keys		
	Mouse	Optical		
	Form Factor	2 U		
	Power Cord	2 Power Cord, G Type, 230V (India)		
	Operation System Support	Should support Windows (2003/2008 Standard /Enterprise edition 64 bit), RHEL, SUSE Linux Enterprise 64 bit, VM Ware and Citrix Zen Server and Virtualization Software		
Warranty	5 year Onsite, Next Business Day 24x7 Technical Support & Assistance			

2. SOFTWARES

SI.No	Product	Qty	Location
2.1	Windows 2012 Server OS - Standard	5	CHO
2.2	Client Access Licenses (CALs) for Windows 2012 Server.	50	CHO

Address of location

**CHO- HLL Lifecare Limited,
Corporate & Registered Office,
HLL Bhavan, Poojappura
Thiruvananthapuram –695012
Phone. 0471-2354949**

**PFT - HLL Lifecare Limited,
Peroorkada Factory,
Peroorkada,
Thiruvananthapuram - 695005
Ph. 0471-2437270**

**Noida - HLL Lifecare Ltd
No. B 14A, Sector - 62,
Noida - 201301,
Gautham Budh Nagar (UP)
Phone-+91120-4071500**

Price Schedule							Annexure – II		
SI.NO	Description of item / work	Unit	Quantity	Basic Price (Rs)	Taxes/ Duties (Rs)	Other incidental costs if any (Rs)	Total Price for each unit (Rs)	Amount (Rs)	
1	2	3	4	5	6	7	8 = 5+6+7	9 = 4 * 8	

Total Price (in Figure) : Rs.....

Total Price (in words) : Rs.