



**HLL Lifecare Limited**  
**(A Government of India Enterprise)**

Corporate and Registered Office,  
HLL Bhavan, Poojappura,  
Thiruvananthapuram– 695 012  
Kerala, India.

Phone: 0471 – 2354949, 2775000

Website: [www.lifecarehll.com](http://www.lifecarehll.com)

**Invitation for Bids**

**RENEWAL OF SUBSCRIPTION OF SOPHOS NGFW DEVICES INSTALLED AT  
OUR OFFICES**

Date	:	30 <sup>th</sup> June 2022
IFB No.	:	HLL/CHO/IT/UTM/2022

**The schedule of the bid is given below.**

<b>Last date and time for receipt of bids</b>	<b>: 15.00 Hrs on 15.07.2022</b>
<b>Time and date of opening of Bids</b>	<b>: 15.30 Hrs on 15.07.2022</b>

**Dear Sir / Madam,**

**Sub: *Renewal of Subscription of Sophos NGFW devices installed at Our offices***

HLL Lifecare Limited Thiruvananthapuram now invites the competitive bids from the eligible bidders for the renewal of Subscription of Sophos NGFW devices installed at our offices across India for the period of **One (1) year**. The schedule of requirement is given as follows.

<b>Sl. No</b>	<b>Description and serial Number</b>	<b>Type of subscription</b>	<b>Location</b>
1	Sophos XG 135 - C1B1089XMHJMQD7	Standard Protection Renewal 12MOS	HLL Lifecare Limited, HLL Bhavan, Poojappura, Thiruvananthapuram-12
2	Sophos XG 135 - C1B1089XM8FXD44	Enhanced to Enhanced Plus Support Upgrade 12 MOS	
3	Sophos XG 450 - C43101BC8WRG847	Standard Protection with Webserver Protection Renewal 12MOS	
4	Sophos XG 450 - C43101BX97RRJFE	Enhanced to Enhanced Plus Support Upgrade - 12 MOS	
5.	Sophos XG 210 - C23101HXHTYB7D3	Standard Protection Renewal 12MOS	Hindlabs Diagnostic Center and Polyclinic, TRIDA Center, MCH Junction, Thiruvananthapuram -11
6	Sophos XG 310 - C321013WBD2HC93	Standard Protection Renewal 12MOS	HLL Lifecare Limited Peroorkada Factory Thiruvananthapuram
7	Sophos XG 310 - C321013X9K6BBAD	Standard Protection Renewal 12MOS	HLL Lifecare Limited Akkulam Factory Thiruvananthapuram
8	Sophos XG 310 - C321016XKXMRH43	Standard Protection Renewal 12MOS	HLL Lifecare Limited Kanagala Factory Belgaum
9	Sophos XG 310 - C321016WH7XKT5C	Standard Protection Renewal 12MOS	HLL Lifecare Limited Kakkanad Factory Cochin
10	Sophos XG 310 - C3210146MXJBH46	Standard Protection Renewal 12MOS	HLL Lifecare Limited Central Marketing Office, Chennai

## **Terms & Conditions**

1. The respective bidder should have minimum 3 years' experience in supply, installation and maintenance of Security devices (UTM, Firewall etc.)
2. The following documents are to be attached along with bid;
  - a. Certificate of Incorporation
  - b. Self-certificate stating that the bidder has not been blacklisted/ debarred by any institution of the central/state Government/PSU.
  - c. The documentary evidence like supply orders/certificate from the clients for the similar works done for the past three years.
  - d. Copies of documents for PAN, GST etc.
  - e. Manufacturer Authorization Form (MAF) from the OEM of the products
3. The prices should be quoted as per the format for price schedule enclosed as **Annexure – 1**.
4. In the price schedule, if there is any discrepancy between the unit price and total price the unit price shall prevail and the total price shall be corrected by the purchaser.
5. The bids will be evaluated by taking the total amount for all the items. .
6. The prices quoted shall be valid for a period of 90 days from the date of opening of bids.
7. The subscription should be provided within **2 (Two) weeks** from the date of placement of order.
8. Penalty @ 0.50 % of the total Purchase Order value for each week of delay or part there of subject to a maximum of 5 % is applicable for delayed delivery
9. Necessary documentations/CDs/DVDs if any are to be supplied along with the product.
10. Statutory documents like licenses if any should be supplied along with the product.
11. As our Kakkanadu Factory, Kochi (KFC) can avail tax exemption as it is located in Special Economic Zone (SEZ) and hence the invoice (Nil GST) is to be submitted accordingly.
12. Bids should be clear in all respects and those with ambiguous clauses shall be summarily rejected.
13. The supply order will be placed on the first lowest responsive bidder.
14. During the subscription support period all the defective items (hardware) should be replaced and the periodic updates from OEM should be provided at free of cost.
15. Necessary support should be provided as and when required within 2 Hrs of intimation of problem. Telephonic support should be provided at 24x7.However onsite support should be provided if required.
16. The bidder who requires any clarification on the tender shall notify the undersigned through e-Mail at [sivakumar@lifecarehll.com](mailto:sivakumar@lifecarehll.com). However, no post bid clarification shall be entertained.
17. By submitting the bid it is presumed that the bidder has verified the tender Documents and technical specification of the items in details and has quoted the tender rate accordingly.
18. No bidder shall try to influence the Purchaser on any matter relating to its bid, from the time of the bid opening till the time the Purchase order is placed.

19. The validity of existing subscription ends on various dates between the months July and September. Hence the payment will be released separately within 30 days from the date of successful renewal of subscription of the respective NGFW devices installed at different locations.

For claiming this payment, the following documents are to be submitted.

- a) Three copies of GST Invoice
  - b) Statutory documents (Subscriptions) if any
20. The bids should be submitted at the following address.

**Associated Vice President (IT)  
HLL Lifecare Limited  
Corporate and Registered Office,  
HLL Bhavan, Poojappura,  
Thiruvananthapuram – 695 012,  
Phone: 0471- 2354949,277500.**

21. Bids should be submitted on or before **15:00 Hrs. on 15.07.2022** and the same **will be opened at 15.30 Hrs on the same day** at Corporate Head Office, Poojappura, and Thiruvananthapuram in the presence of the representative of the bidder who chooses to attend. If the bid opening day is declared as holiday for HLL, the bid will be opened at the next working day of HLL.
22. The envelopes containing the bid should bear the Invitation for Bids title and number, and the statement **DO NOT OPEN BEFORE \_\_\_\_\_** (Here insert time and date of bid opening)
23. HLL reserves the right to accept or reject any or all of the bids without assigning any reason whatsoever.
24. Consideration of MSME shall be based on furnishing of valid UAM (Udyog Aadhar Memorandum) number and copy of relevant document along with the bid only.
25. Any bid received after the deadline will be rejected.
26. No fax/email bids will be accepted.
27. Any dispute arising out of the tender/bid document/ evaluation of bids/issue of purchase order shall be subject to the jurisdiction of the competent court at Thiruvananthapuram only.

Thanking you,

Yours faithfully,

**p. Sivakumar  
Deputy Vice President (IT)**

Price Schedule							Annexure –1	
Sl.NO	Description of item / work	Unit	Quantity	Basic Price (Rs)	Taxes/ Duties (Rs)	Other incidental costs if any (Rs)	Total Price for each unit (Rs)	Amount (Rs)
1	2	3	4	5	6	7	8= 5+6+7	9= 4 * 8

Total Price (in Figure) : Rs.....

Total Price (in words) : Rs. ....