

CSSD - PMSSY-III Prebid-Representations (Pre-Bid date: 03.05.2017)

HITES/PCD/PMSSY-III/03/CSSD/17-18

Sl. No.	Tender Specification	Representations Received from probable bidders	Technical Committee Recommendations
1	II.1. Washer disinfecter (300 to 350L) with accessories d. Chamber Capacity: Chamber capacity: Operational Volume should be 300 to 350 L. Should supply 12 Nos of standard Stainless Steel DIN trays. It should also be able to process minimum 12 DIN trays (Approx480X250X50) in single process. The chamber should be made of S.S. 304 or S.S. 316L quality with electro polished washed surfaces. The chamber edges should not have the pockets & folds so as to avoid bacterial growth. The wash chamber should also be fitted with bright light for clear visibility of the washing process. Chamber dimension should suit the capacity	It is desired to have the chamber in SS 304 or 316L which should be ideally be 316L only for good quantity output and espically because high temperatures are reached for causing disinfection. Moreover 304 and 316L grades can't be used alternatively as there is a good cost difference and out put quality difference between the two.	d. Chamber Capacity: Chamber capacity: Operational Volume should be able to process minimum 12 DIN trays (Approx480X250X50) with 6 levels in single process. Should supply 12 Nos of standard Stainless Steel DIN trays. The chamber should be made of S.S. 304 or S.S. 316L quality with electro polished washed surfaces. The chamber edges should not have the pockets & folds so as to avoid bacterial growth. The wash chamber should also be fitted with bright light for clear visibility of the washing process.
2		It is desired at point 5 to supply 4 level racks which can only hold 8 DIN basket although the washer size is desired to be 300 Ltrs or 12 DIN baskets, accordingly this may please be changed to a 6 level rack What is the reason you have mentioned chamber of SS 304 grade not SS 316L. It is mandatory to have chamber made up of 316L so that it can work and stand on higher temperatures. Please issue the amendment in this regard.	
3		The size of washer disinfecter must be 300 Liters and for 12 DIN baskets. The rack should be 6 level. Please issue the amendment in this regard During the Prebid discussion it was noted that several probable bidders claimed that they have only SS 304 chamber and SS 316L is not required because the temperature will not exceed 100 deg C Also bidders requested to mention either quantity of DIN tray or volume of the chamber	
4	II.1. f. Consumables for 500 cycles to be quoted separately and it will be considered for price evaluation	Several bidders requested to specify the consumables required for washer & disinfecter	No change
5	II.1. Washer disinfecter (300 to 350L) with accessories 5 The washer disinfecter shall be supplied with universal rack, 4 level racks for instrument tray, full size instrument tray as well as stop valves, anti-suction device and plastic water trap.	It is desired at point 5 to supply 4 level racks which can only hold 8 DIN basket although the washer size is desired to be 300 Ltrs or 12 DIN baskets, accordingly this may please be changed to a 6 level rack	II.1.5 The washer disinfecter shall be supplied with universal rack, 6 level racks for instrument tray , full size instrument tray as well as stop valves, anti-suction device and plastic water trap.
6		The size of washer disinfecter must be 300 Liters and for 12 DIN baskets. The rack should be 6 level. Please issue the amendment in this regard	
7		System should be able to process 10 to 12 DIN trays in single process with 250 liter of basket volume or 15 DIN trays with 350 liter of basket volume Since most of the manufactures are makrng washer disinfecter with either 10 DIN Capacity of 15 DIN capacity so asking 12 DIN will be favoring to few companies and a equal comparison can not be done. also you have asked for 3 sterilizer in your CSSD so we feel that 12 DIN washer will not be sufficient enough so please amend the specification accord ingly	
8	II.1. j . Double door should be made of toughened glass for see through & should facilitate the loading process.	The door of the washer should be automatic vertically operating and not manual and hinged as the system is large sized.	j . Automatic vertically operating Double door should be made of toughened glass for see through & should facilitate the loading process.
9		The door of washer disinfecter must be vertical and automatic operation. Please delete and not allow manual and hinged doors.	
10	II.1.7 Manufacturer should be ISO 13485:2003/ EN ISO15883/ISO9001	Several bidders requested to ask all certificates as mandatory.	7. Manufacturer should be ISO 13485:2003 , EN ISO15883 and ISO9001 certified and copy of the certificates should be attached with the bid.
11	4 Ultrasonic Cleaner (40 L)	For this capacity the tank should be made in 316L or preferably 316 Ti in 2 mm thickness	No change
12	a . The units should be a compact free-standing bench model, with a built-in tank manufactured from high-quality (316/304) stainless	Ultrasonic Cleaner (40 L) tank must be made up of 316L with minimum 2-3mm thickness. Please issue the amendment in this regard.	
13	4 Ultrasonic Cleaner (40 L)	It is also suggested to have degassing program in this device to eliminate bubbles of water that will reduce the microwave cleaning efficiently.	No change
14	4 Ultrasonic Cleaner (40 L)	The system should also have some technology to sweep the wave so as to avoid the wave hitting the point repeatedly and not giving any advantage.	No change

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15	4 Ultrasonic Cleaner (40 L) h. Ultrasonic cleaner should be US FDA/European CE certified with four digit notified body number.	Request for amendment as: Ulirasonic cleaner should be US FDA/ European CE certified As these are very small items so a self declared CE certificate will also be accepted as you these items are not so critical and can be used in the other segments like jewellery, optical etc.similarly like heat sealing machine.	4. Ultrasonic Cleaner (40 L) h. Ultrasonic cleaner should be either ISO 13485 with Declaration of conformity as per European CE norms or US FDA certified.
16		Sveral bidders requested to remove the notified body number	

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17	VII CONTROL & PACKING AREA 1 Horizontal Sterilizer 500 litre or more with Accessories	It would be more appropriate to specify the STU capacity of the sterilizer as well in addition to the chamber capacity in litres only exactly the way you have done for the washer disinfecter (Ltrs and DIN capacity) as the actual usable volume is the STU capacity which for this size would be 8 STU otherwise you may get a unit with 500 ltrs capacity that can handle only 5-6 STU which will be quite inefficient due to less output compared to the power and steam used.	1. Horizontal Sterilizer 500 litre or more with minimum 8 STU capacity and Accessories
18		What is STU capacity of the sterilizer ? Please specify ? The size of sterilizers must be specified in Liters and for DIN baskets. The rack should be 6-8 level. Please issue the amendment in this regard	
19		Request to change: Horizontal Sterilizer 500 litre or more and can be accommodate at least 8 STU with accessories Worldwide the usable volume of a sterilizer is calculated in terms of STU so for apple to apple comparison STU should be compulsory	
20		Several bidders requested to specify the STU capacity	
21	Sterilizer 500 and 250L b. 1. The chamber should be jacketed to ensure the temperature uniformity in chamber.	It will be appropriate to ask for a unit with 3 heaters which work independently and in cascade so that even if one element fails the unit keeps working and this kind of triplet are normally more power efficient.	b. 1. The chamber should be jacketed to ensure the temperature uniformity in chamber with multiple heaters. Specify the number of heaters.
22		It should have 3 heaters which work independently and in cascade so that even if one element fails, the unit keeps working and this kind of triplet are normally more power efficient. Please issue the amendment in this regard.	
23		Several bidders requested to include multi heater	
24	Sterilizer 500 and 250L b. 2 Surface Treatment: The resultant surface should be polished to less than 0.8 µm fineness to protect against corrosion.	Surface Treatment: The internal surface should be electro-chemically treated or mechanically treated for high quality smooth finish to facilitate cleaning. The resultant surface should be polished to less than 0.8 um to 1.25 micron fineness to protect against corrosion The internal corners should be rounded off to facilitate efficient cleaning. Please provide a range for better participation	The resultant surface should be polished with 1.25 µm or less fineness to protect against corrosion.
25	Sterilizer 500 and 250L 4 Jacket: The jacket should be made of 316L quality stainless steel with pressure gauge.	It is desired to have a pressure gauge for the jacket which is an old system in our system we get the pressure of the jacket directly from the screen thereby getting very accurate readings digitally and reducing the clutter on the front panel. This point may please be changed to display of jacket pressure via gauge or digitally on the screen.	The jacket should be made of 316L quality stainless steel with pressure gauge / digital display of jacket pressure
26		Digital display of the jacket pressure should be provided. Please issue the amendment in this regard.	
27	Sterilizer 500 and 250L 5 Steam Generator: The sterilizer should have inbuilt steam generator of adequate capacity. In inbuilt steam generator, it should be mounted under the sterilizer chamber & should be made of 316 quality stainless steel.	The steam generator seemingly by typographical error is desired to be made of SS316 which should be 316L as you have asked for the chamber to be 316L grade then how can the steam generator be of lower ss grade.	The sterilizer should have inbuilt steam generator of adequate capacity. In inbuilt steam generator should be made of 316L quality stainless steel.
28		The Steam Generator chamber should be SS 316L. It is mandatory to have chamber made up of 316L so that it can work and stand on higher temperatures. Please issue the amendment in this regard.	
29		Many bidders asked to remove the spec "it should be mounted under the sterilizer chamber"	
30	Sterilizer 500 and 250L (c) Pipes, Valves and Components: The piping system should be made of Stainless Steel / Brass / Copper	Many bidders asked to specify hot pipe should be made of SS only	(c) Pipes, Valves and Components: All the hot piping system should be made of Stainless Steel other pipes should be made of Stainless Steel / Brass / Copper

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31	Sterilizer 500 and 250L (d) Air Filter: Air filter should be provided for filtering the atmospheric air before entering inside the chamber. The filter separation efficiency should be higher than 99.998% for particle size less than 0.3µm. Air filter should be covered under Warranty and CMC period	Air Filter: Air filter should be provided for filtering the atmospheric air before entering inside the chamber. The filter separation efficiency should be higher than 99.998% for particle size less than 0.3µm Being it is a consumable items and the life is totally depending upon the usage of the machine so it should be purchased as ad when needed	No change
32	Sterilizer 500 and 250L (c) Pipes, Valves and Components:	It is desired to have all piping and fittings to be SS threaded or Tri-clamp, between the two there is a huge cost and performance difference so for the high pressure steam pipes it should be only tri Clamp type fittings.	(c) Pipes, Valves and Components: Primary piping & fittings should be stainless steel triclamp fittings.
33	Primary piping & fittings should be stainless steel threaded or stainless steel triclamp fittings.	Please make changes and mention all piping and fittings must be Tri-clamp. Please issue the amendment in this regard.	
34	Sterilizer 500 and 250L (e) 1. Control System: Control system should have touch sensitive, 7 inches or more colour display interface at operator loading side while it should have normal interface at unloading side	Many bidder requested to change the screen size to 5" or more	No change
35	Sterilizer 500 and 250L 5 Steam Generator:	Loading and unloading carts and racks should be from the original manufacturer and not sourced locally for best and perfect fitment yielding convenience and best efficiency. These should not be allowed to be sourced locally.	(h) Loading/Unloading system: Sterilizer should have the two rails for easy loading, shelf rack with shelves (carriage) with 1 set of loading and unloading carts & racks from the same manufacturer/principal company
36	(h) Loading/Unloading system: Sterilizer should have the two rails for easy loading, shelf rack with shelves (carriage) with 1 set of loading and unloading trolley.	What is the reason of asking for some other makes loading and unloading racks. The loading and unloading racks should be of same make and same source and same standards. Please issue the amendment in this regard.	
37	Sterilizer 250 L (h) Loading/Unloading system: Sterilizer should have the two rails for easy loading, shelf rack with shelves (carriage) with 1 trolley.	Loading and unloading carts and racks should be from the original manufacturer and not sourced locally for best and perfect fitment yielding convenience and best efficiency. These should not be allowed to be sourced locally. What is the reason of asking for some other makes loading and unloading racks. The loading and unloading racks should be of same make and same source and same standards. Please issue the amendment in this regard.	(h) Loading/Unloading system: Sterilizer should have the two rails for easy loading, shelf rack with shelves (carriage) with 1 set of loading and unloading carts & racks from the same manufacturer/principal company
38	Sterilizer 500 and 250L VII.1. (i) Cycle Documentation – Printer: The autoclave should be equipped with an alpha-numeric Laser/thermal printer which prints the each cycle parameter performed by the sterilizer.	One of the bidder requested to add ink printer option also	No change
39	Sterilizer 500 and 250L (k) Vacuum Pump: High vacuum pump (water ring type) with recycling facility for removal of air within the chamber should be provided & mounted on vibration isolator for quite operations	Bidders asked to clarify the recycling facility	High vacuum pump (water ring type) should be provided & mounted on vibration isolator for quite operations
40	Horizontal Sterilizer 500 litre or more with Accessories	Bidders asked to clarify the recycling facility	(r) High vacuum compressor.
41	(r) High vacuum compressor with recycling facility.	Please clarify the High Vacuum Compressor with recycling facility.	
42	Para: 2. Sterilizer 250 L with Accessories: (p) High vacuum compressor with recycling facility.	p) Please clarify the High Vacuum Compressor with recycling facility.	(p) High vacuum compressor.
43	Para: 2. Sterilizer 250 L with Accessories:	a) Sterilizer 250 LTRS with accessories, please clarify whether it is double door or single door. ?	

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44	Para. 2. Sterilizer 250 L with Accessories. a. The sterilizer supplied should be supplied with automatic sliding door (electrically controlled) alternatively pneumatically controlled can be given, with door safety features.	Please clarify whether it is a single door system or two door system In your entire specification it is nowhere mentioned that this sterilizer will be double door but particularly this point is referring to the double door machine so kindly clarify	a. The sterilizer supplied should be supplied with automatic sliding double door (electrically controlled) alternatively pneumatically controlled can be given, with door safety features.
45		Several bidders asked to clarify double door or single door	
46	Sterilizer 250 L with Accessories:	Sterilizer 250 L or more and able to accommodate at least 4 STU with Accessories World wide the usable volume of a sterilizer is calculated in terms of STU so for apple to apple comparison STU should be compulsory	2. Sterilizer 250 L or more and with minimum 4 STU capacity with Accessories:
47	X ETO/Plasma/H2O2/Low Temp Sterilizer ROOM	In the ETO/Plasma/Low temperature LTSF no details are given which may please be specified.	X. ETO/Plasma/H2O2/Low Temp Sterilizer ROOM (Approx room size: 10 ft X 10 ft)
48	XIII OTHER EQUIPMENTS 1 Reverse Osmosis Plant 1000 LPH with 4000Lts Storage Tank & Shed	The system desired to provide RO plant but without a De mineralizer (DM) plant RO alone will not be sufficient to provide the desired water quality which may also please be included in the requirement.	1 Reverse Osmosis with DM Plant 1000 LPH with 4000Lts Storage Tank & Shed
49	XIII OTHER EQUIPMENTS n RO should of Eureka Forbes/Ion Exchange / Millipore / Kent / Aquacare / Rions make.	Many bidders requested to include Water expert make	n RO should of Eureka Forbes/Ion Exchange / Millipore / Kent / Aquacare / Rions / Water expert make.
50	XIII OTHER EQUIPMENTS n RO should of Eureka Forbes/Ion Exchange / Millipore / Kent / Aquacare / Rions make.	Many bidders requested to specify interconnection of pipes between RO plant and CSSD room	Added Para under XIII: Other requirements 1.p. Bidder will be responsible for interconnection of pipes between RO plant and CSSD room. Rate for 100 meters pipe has to be quoted separately. The same will be considered for price evaluation purpose.
51	4 Control & Packing Table with two Shelves for clean area : c . The worktop should be made of a robust wood-based core material, surfaced with plastic laminate in a soft beige colour that reduces reflection of light from the surface.	c . The worktop should be made of a robust wood-based core material, surfaced with plastic laminate in a soft beige colour that reduces reflection of light from the surface / stainless steel top.	c . The worktop should be made of a robust wood-based core material, surfaced with plastic laminate in a soft beige colour that reduces reflection of light from the surface / stainless steel top.
52	6. Heat Sealing Machine m Rotary heat sealer should be European CE /US FDA certified.	Requesting to amend the ISO / CE CERTIFICATION INSTEAD OF European CE / US FDA Certificate.	No change
53	7 Closed Sterilization Containers 300mm x 290mm x 110mm : 8 Closed Sterilization Containers 300mm x 290mm x 140mm 9 Closed Sterilization Containers 590mm x 280mm x 260mm b Should have thermo lock drainage, steam penetration valve and stainless steel top	b Should have thermo lock drainage, steam penetration valve and stainless steel/ Aluminium top. And the container should have permanent filter with a life span of atleast 4000 to 5000 cycles. Since, with the combination of the specification only one company 1.e.. Weigner is making the containers with stainless steel top so this point will bound a bidder to buy these items from the same company which will increase the cost drastically. Although stainless steel top does not have any significance. We also request you to kindly ask a permanent filter to reduce the running cost as compared to the containers available with disposable filters	7. Closed Sterilization Containers 300mm x 290mm x 110mm : b Should have thermo lock drainage, steam penetration valve and stainless steel top/ Aluminium top with permanent filters with life span of 4000 - 5000 cycles
54	XIV Scope of Work 2. Bidder should quote rate for all consumables required for CSSD equipments and same will be freezed for warranty period	Many bidders requested to remove "price freezed for warranty period"	2. Bidder should quote unit rate for all consumables required for CSSD equipment. Consumables which is not mentioned will be treated as free of cost during warranty and CMC
55	XIV Scope of Work 8.3 Consumables required for Initial start up and handover should be provided free of cost	Kindly specify the name of the consumables and quantity.	8.3 All Consumables including detergent powder, neutralizing agent etc required for Initial start up (for 100 cycles) with 25 nos. of biological indicators and 50 nos. of chemical indicators should be provided for Sterilizers, Washers and Ultrasonic Cleaner.
56	XIV Scope of Work 11 Unit rate for all the consumables should be quoted separately and it will be frozen for five years.	Specification duplicated	May be deleted. The point is covered under Para:XIV Scope of Work:2

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57	XV Turnkey works: 4 Bidder will be responsible for doing SS panelling for sterilizer and washer disinfectant. The price should be included in the turnkey work	Please define SS grade and thickness.	4. Bidder will be responsible for doing SS 304 with 0.8 mm or more thickness panelling for sterilizer and washer disinfectant. Rate for 10 sq. meter SS 304 paneling has to be quoted separately. The same will be considered for price evaluation purpose.
58	CIVIL WORKS (INCLUDING STAINLESS STEEL PANELING FOR STERILIZER & WASHER DISINFECTOR) False ceiling with 2ftx2ft gypsum tiles of reputed make	Several vendors suggested to remove gypsum tiles.	False ceiling of reputed make as per clean room standard of CSSD
59	XV Turnkey works 2 AIR-CONDITIONING Air conditioning should be provided as per the chart given with the technical specifications as per Chart given at Annexure-I. Air conditioning should be ductable type.	Please define Ton capacity AHU and chiller connection	May be amended as: 2 AIR-CONDITIONING Air conditioning should be provided as per the chart given with the technical specifications Annexure-I. Air conditioning should be ductable type with 12 Ton capacity. The same will be considered for price evaluation purpose.
60	XV Turnkey works 7 DEMOLITION WORK Bidder shall be responsible for carrying out required dismantling works for construction of CSSD as per layout plan approved by the Institute/Hospital	Several vendors requested to specify the demolition work	May be amended as: XV Turnkey works 7 DEMOLITION WORK Bidder shall be responsible for carrying out required dismantling/demolishing works for construction of CSSD as per layout plan approved by the Institute/Hospital. Rate for demolition of 500 sq. ft will be considered for price evaluation purpose.
61	Annexure-I Interior and Accessories for CSSD (Power/Drain/Lighting/AC/Exhaust)	Gas exhaust should be removed Providing a gas exhaust for ETO Sterilizer can only be calculated according to the site and these pipings are very costly in nature. Also, the ETO Manufacturers are majorly aware about the safety norms. So asking these exhaust from the CSSD Provideis is irrelevant. So it should be removed	Clarified during prebid meeting
62	BOQ: VII CONTROL & PACKING AREA 1. HORIZONTAL STERILIZER 500 LITRE OR MORE WITH ACCESSORIES - 2	Several vendors requested to specify	VII CONTROL & PACKING AREA 1. Horizontal Sterilizer 500 litre or more with minimum 8 STU capacity and Accessories - 2
63	BOQ: XIII OTHER EQUIPMENT 1 . REVERSE OSMOSIS PLANT 1000 LPH with 4000 Lts Storage Tank & Shed - 1	Several vendors requested to specify	BOQ: XIII OTHER EQUIPMENT 1 . REVERSE OSMOSIS PLANT 1000 LPH with 4000 Lts Storage Tank & Shed - 1 2. Interconnection piping between RO plant to CSSD room - 100 mtrs
64	BOQ: XIV TURNKEY WORKS 1. CIVIL WORKS(INCLUDING STAINLESS STEEL PANELING FOR STERILIZER & WASHER DISINFECTOR) - Lump sum 2. AIR- CONDITIONING - Lump sum 3. ELECTRICAL WORKS - Lump sum 4. FIRE FIGHTING - Lump sum 5. PLUMBING WORK & DRAINING SYSTEM - Lump sum 6 .VENTILATION AND LIGHTING - Lump sum 7. DEMOLITION WORK -Lump sum	Several vendors requested to specify	BOQ: XIV TURNKEY WORKS 1.a CIVIL WORKS(INCLUDING STAINLESS STEEL PANELING FOR STERILIZER & WASHER DISINFECTOR) - Lump sum 1.b. SS paneling as per specification- 10 sq. mtr 2. AIR- CONDITIONING as per specification - 12 ton 3. ELECTRICAL WORKS - Lump sum 4. FIRE FIGHTING - Lump sum 5. PLUMBING WORK & DRAINING SYSTEM - Lump sum 6 .VENTILATION AND LIGHTING - Lump sum 7. DEMOLITION WORK - 500 sq. ft

Representation from Bidders vis-à-vis HITES reply

Tender Ref:		HITES/PCD/PMSSY-III/03/CSSD/17-18		CSSD FOR HOSPITALS GETTING UPGRADED TO SUPERSPECIALTIES Under PMSSY Phase-III	
Name of the Item - CSSD, Event Number (Rfx) - 3000001949					
Sl no.	Para no. of the Spec	Tender Specification	Representation by bidder	Reply by HITES	
1	NIT (VI)	Physical submission of EMD and processing fee	In case of the extension of the tender due the date of submission of processing fee and EMD will also be extended accordingly	The validity of the EMD should be at least 165 days from the date of opening of tender as per the terms & conditions of TED. However the purchaser shall inform of any relaxations in the validity of EMD, if the due date of opening is extended in short notice.	
2	14.1 (a)	As per the Compulsory Enlistment Scheme of the Department of Expenditure, Ministry of Finance, it is compulsory for Indian agents, who desire to quote directly on behalf of their foreign principals, to get themselves enlisted with the Central Purchase organization (eg. DGS&D).	Pont should be removed. Since these kind of projects includes specific items and turnkey works asking DGS&D registration is irrelevant.	This is a requirement as per the General Financial Rules, 2017.	
3	19.8	In the case of Bank Guarantee furnished from banks outside India (i.e. foreign Banks), it should be authenticated and countersigned by any nationalised bank in India by way of back-to-back counter guarantee and the same should be submitted along with the bid	Bank guarantee should be acceptable from the foreign bank in case of foreign bidder. Countersigning from the nationalized bank will be an issue for the foreign manufacturer and it will be a lengthy procedure so same should be removed.	In case of a foreign bidder submitting their bid directly, the EMD may be submitted from a foreign bank. This has to be countersigned by a Nationalized/ Scheduled bank in India.	
4	31.2	Startups	We request you that this kind of projects needs specific experience so by relaxing the experience for the startups it cannot be ensured that whether they will be able to execute the project well in time according to the guidelines of CSSD. Start ups should not be welcomed in this tender.	This has been made part of the TED under the "Startup India" initiative of GoI.	
5	5.2	The Performance security shall be denominated in Indian Rupees or in the currency of the contract as detailed below: It shall be in any one of the forms namely Account Payee Demand Draft or Fixed Deposit Receipt drawn from any scheduled bank in India or Bank Guarantee issued by a Scheduled bank in India, in the prescribed form as provided in section XV of this document in favour of the Purchaser/Consignee. The validity of the Fixed Deposit receipt or Bank Guarantee will be for a period up to sixty [60] days beyond Warranty Period	The performance bank guarantee should also be acceptable from foreign bank in case of foreign bidder. For the foreign bidders taking bank guarantee from a nationalized bank of India will be a major issue since they are not operational here in India. So the bank guarantee from the foreign bank will be acceptable.	In this case a foreign supplier contracted for direct receipt of payment, the Performance Security may be submitted from a foreign bank. This has to be countersigned by a Nationalized/ Scheduled bank in India.	

Sl no.	Para no. of the Spec	Tender Specification	Representation by bidder	Reply by HITES
6	Warranty Terms	Warranty as well as Comprehensive Maintenance contract will be inclusive of all accessories and Turnkey work and it will also cover the following wherever applicable. Any kind of motor. . Plastic & Glass Parts against any manufacturing defects. . All kind of sensors. . All kind of coils, probes and transducers Printers and imagers including laser and thermal printers with all parts. . UPS including the rans, ampnr ^l batteries. . Air conditioners . All kinds of paid tin & civil, HVAC and electrical work	Warranty should be applicable only on the equipments. Civil work like painting, tiling etc. and the office furniture items do not have 5 years life time since it is totally depending upon the handling and the outer construction of the building so asking warranty on these things is not relevant.	Not considered for change.
7	Payment Terms	Payment for Domestic Goods or Foreign Origin Located within India. On delivery of goods 70%, payment on delivered goods 20% against installation and commissioning and balance 10% on acceptance of goods.	The payment should be made as per the details given below:- 1) 70% payment on delivery/submission of documents 2) 20% against installation and commissioning 3) 10% against final acceptance certificate. Since in your similar earlier tender the payment same so in this tender also should be applicable	The payment term in the tender for release of 10% payment is on Installation and on submission of Installation Report/ Certificate. Hence, not considered for change.
8	Payment Terms	Payment of Turnkey, if any: Turnkey payment will be made to the bidder/manufacture/s agent in Indian rupees indicated in the relevant price schedule (as per prevailing rate of exchange ruling on the date of Contract) and shall not be subject to further escalation/ exchange variation. This will be paid on proof of final installation, commission and acceptance of equipment by the consignee.	Payment of turnkey should be made on pro rata basis. As In your technical specification Page no. 75, point no. 1. You have mentioned that the payment shall be made as actual on pro rata basis.	The payment on pro rata basis will be done for such items in the contract that has individual Unit Rates. The terms of payment will be applicable as per GCC Clause 21.
9	Delivery Terms	For Indigenous goods or for imported goods if supplied from India: Within 180 days from date of Notification of Award to be delivered, installed and commissioned at consignee site subject to availability of clear 90 days from the date of handing over of installation site by the consignee. The date of delivery will be the date of delivery at consignee site. If the bidder gets the work order for more than one schedule, simultaneous deliveries need to be ensured by the bidder/awardee	Total time for the completion should be counted from the date of handing over the site and that should be at least nine months. Completion of the project including civil work, installations and commissioning within 90 days is not possible in case of delay in handing over of the site. so the time limit should be revised.	Considering the progress of the sites under tendering with respect to the civil works, the bidders have to adhere to the timeline. Hence, not considered for change.
10	Delivery Terms	For Imported goods directly from foreign: 180 days from the date of opening of L/C. The date of delivery will be the date on which the consignment reaches the port of destination, 180 days is inclusive of installation and commissioning subject to availability of clear 90 days from the date of handing over of installation site by the consignee. If the bidder gets work order for more than one schedule, simultaneous deliveries need to be ensured by the bidder/awardee	Total time for the completion should be counted from the date of handing over of the site and that should be at least nine month Completion of the project including civil work, installations and commissioning within 90 days is not possible in case of delay in handing over the site. So the timeline limits should be revised	Considering the progress of the sites under tendering with respect to civil works, the bidders have to adhere to the timeline. Hence, not considered for change.

Sl no.	Para no. of the Spec	Tender Specification	Representation by bidder	Reply by HITES
11		Supplier has to quote running & operation maintenance for initial year period as defined tender scope of works, for and five In	Point should be removed In your tender scope of work that the bidder has to quote for the running, operation and maintenance for the initial five years so this point is irrelevant. also as per your tender budget it is not possible to accommodate the cost of manpower for live so this point should be removed.	Being suitably amended by removing the term "Running & Operation".
12	General Technical Specification	General: Bidders are requested to make sure that they should attach the list of equipments for carrying out routine and preventive maintenance wherever asked for and should make sure that Electrical safety Analyzer / Tester for Medical equipments to periodically check the electrical safety aspects as per BIS Safety Standards IS-13540 which is also equivalent to IEC electrical safety standard IEC60601 is a part of the equipments. If the Electrical Safety Analyzer/Tester is not available they should provide a commitment to get the equipments checked for electrical safety compliance with Electronic Regional Test Labs / Electronics Test and Development Centres across the country on every DrevenLive maintenance call.	Should be removed make sure that Electrical safety Analyzer / Tester for Medical equipment to periodically check the electrical safety aspects as per BIS Safety Standards IS-13540 which is also equivalent to IEC electrical safety standard IEC60601 as a part of the equipments. If the Electrical Safety Analyzer/Tester is not available they should provide a commitment to get the equipments checked for electrical safety compliance with Electronic Regional Test Labs / Electronics Test and Development Centres across the country on every DrevenLive maintenance call.	Not considered for change.
13	Qualification Criteria	Minimum work of similar Nature Eligible bidders should have successfully executed globally in last five years from the date of tender opening, similar turnkey project of value, equivalent to or exceeding 500/0 of the estimated schedule/ tender value. out of total 500/0 value, at least one single order for similar work of minimum 100/0 of the estimated schedule/ tender value should have been executed globally. The details of requirement of cumulative schedule values for MWSN (minimum work of similar nature) are mentioned in Eligibility Table. The value of the executed works shall be brought to the current costing level by enhancing the actual value of work at simple rate of 70% per annum, calculated from the date of completion to last date of receipt of tenders, Example/Clarification similar Project means that CSSD meet in 8 major technical parameters irrespective of material of construction	We request you to kindly consider the projects/ sterilization equipments of last seven years instead of specified five years for wider participation,	Not considered as the majority of the suppliers were in favour of the existing Qualification Criteria.
14	Qualification Criteria	The documentary proof will be a certificate from the consignee/end user with cross reference of order no. and date in the certificate along with a notarized certification authenticating the correctness of the information furnished. In case the end user certificates from a private hospital, it should be supported with a proof for receipt of payment/Lc document/ TDS certificate.	Purchase orders should be considered in case of foreign bidder. Most of the foreign manufactures use to operate through distributors and installations /commissioning is in the scope of their respective agents locally so getting a certificate. Performance certificate is always not possible for them.	Not considered for change.

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15	Qualification Criteria	Bidder may submit performance certificate duly linked mentioning order number, date of delivery, installation, commissioning and value by the end user	This term should be relaxed and performance certificate should be acceptable in any form Every institute is having their own protocol of issuing such certificates and bidder cannot bound the government institute to issue the certificate with the Prescribed information	The completion certificates issued should be signed and sealed by authorised signatory. It should mention the completion date and value. These details are necessary for ascertaining the eligibility of the bidder.
16	GCC Clause 21.1 Payment Terms		Eighty percent (80%) payment of the delivered goods price shall be paid on receipt of goods in good condition and upon the submission of the documents. Ten (10%) payment of the delivered goods price shall be paid on installation certificate in original issued by the consignee. On Acceptance: Balance Ten (10%) payment of the delivered goods value would be made against 'Final Acceptance Certificate' (FAC) as per Section XVIII of goods to be issued by the consignee subject to recoveries, if any, either on account of non-rectification of defects/deficiencies not attended by the Supplier or otherwise. FAC need to be issued by the designated consignee after installation, commissioning, testing and one month of successful trial run of the equipment.	Not considered for change.
17			14) Regarding Private Customer Completion Certificate : Please mention that private customer completion certificate should be submitted along with the TDS deduction certificate. TDS certificate from private customer must be mentioned in tender clause otherwise fake and fabricated certificates can be submitted.	Already part of the TED at page 90
18		The running, operation and maintenance charges for initial five years after installation.	We request that running and operations should be deleted from the scope of bidder, as these new CSSD's are being provided to upgrade the existing running hospitals having own staff for CSSD operations . OR, alternatively We request that bidders should be allowed to sub-let ,running and operations to third party manpower provider with overall responsibility on bidder. As mentioned on Page 44-Clause 33.4	Being suitably amended by removing the term "Running & Operation".
19		Matter with respect to , Clearing forwarding and transportation , insurance from port of entry to site, is not clear or is contradictory	Please re-clarify that Customs clearance and forwarding after payment of applicable customs duty and other bank / airport charges, shall be by customer through their own appointed customs clearance agent and transportation /insurance shall be arranged by bidder.	The customs clearance and delivery of goods to the consignee site will be done by the Customs House Agent of HITES for goods contracted on CIP basis

Pre Bid Commercial-CSSD

Sl no.	Para no. of the Spec	Tender Specification	Representation by bidder	Reply by HITES
20		Octroi Duty/ Entry Tax:	Contrary statement , on Page 14: 13.4.1.(f) it is mentioned Octroi shall not be reimbursed if payable and on Page 15 -13.5.4. : it is clearly stated that if Octroi is payable than it shall be reimbursed . Kindly clarify and also mention that Purchaser will issue State Road permit / Entry Form, as and when required by the bidder.	Octroi/ Entry Tax etc. will reimbursed at actuals for goods contracted for delivery on FOR destination basis. HITES will aid the bidders in obtaining the State Road permit/ Entry Form from respective consginee.
21		B. Payment Terms for imported goods:	Please amend. 80% of CIF value to be release on submission of proof of dispatch. Balance 20% after commissioning.	Not considered for change.
22		TURNKEY:	Please amend . We request for the release of Pro-Rata Payment of the Turnkey component/s. i.e. 70% on delivery of the major components/equipments and 10% on completion. Balance 20% on FAC.	The payment on pro rata basis will be done for such items in the contract that has individual Unit Rates. The terms of payment will be applicable as per GCC Clause 21.
23		Qualification Criteria	The Bidder is required to have a single order executed in the last 5 years for meeting 10% of estimated cost, So for bidder planning to quote 19 CSSDs, single order of Rs. 6,38,40,000 must be submitted.	The qualification criteria has been framed taking into account the vastness and pan India execution of the project. Hence, not considered for change.
24			The bidder must demonstrate a working and functional CSSD executed by the same bidder along with the civil work working in India/Abroad for which the bidder is relying at in the Pre-Qualification criteria. The project is a huge one and selection of the bidder must not be left to chances.	Not considered for change.