

HLL LIFECARE LIMITED
(A Government of India Enterprise)
Corporate and Registered, Poojappura.P.O,
Thiruvananthapuram – 695012, Kerala, India
Phn: 0471- 2354949, 2775601

NOTICE INVITING TENDER (NIT)

IFB No: HLL/SAP/SoH/2022-23

25-11-2022

To,

Dear Sir,

HLL Lifecare Limited (HLL) a Govt. of India Enterprise under the Ministry of Health and Family Welfare invites proposals for **SAP ECC EHP 8 Upgrade and Suite on HANA (SoH) Implementation**. More details on the services are provided in the Schedule of Requirements.

Bid documents can be downloaded free of cost from the Government e-procurement portal (URL: <https://etenders.gov.in/eprocure/app>). However, tender document fees shall be payable at the time of bid submission as stipulated in this tender document. All Corrigendum/extension regarding this e-tender shall be uploaded on this portal i.e. <https://etenders.gov.in/eprocure/app> and shall not be available elsewhere.

You are requested to go through the document carefully and submit your proposals as per the instructions and guidelines given in the tender document.

Yours sincerely,

Associate Vice President (IT),
HLL Lifecare Limited, Corporate and Registered office,
HLL Bhavan, Poojappura P.O,
Thiruvananthapuram, Kerala -695012
Phone No: – 0471-2775500, 2354949.
Email address: erp@lifecarehll.com

Important Information

SI No	Particulars	Description
1	Tender Inviting Authority	HLL Lifecare Limited
2	Office Address	HLL Lifecare Limited Corporate and Registered Office HLL Bhavan, Poojappura P.O Thiruvananthapuram, Kerala 695012
3	RFP/ Bid Number	HLL/SAP/SoH/2022-23
4	Name of work	SAP ECC EHP 8 Upgrade and Suite on HANA (SoH) Implementation.
5	Brief description of Item/Work	<ol style="list-style-type: none">1. Upgrade existing SAP ECC 6.0 EHP 4 to latest version of SAP ECC 6.0 EHP 82. Database migration of current Oracle database to SAP HANA database3. SAP systems migration to Suite on Hana (SoH)4. Support services during the 6 months Post Go Live Support (PGLS) period.5. Support for 1 year (warranty period) after PGLS period6. AMC support for the existing SAP ECC & other SAP systems till SoH go-live
6	Bid Security/EMD	Rs.10,00,000/- (Rs. Ten Lakhs only) (Note: In case of MSE or Start-up who are eligible for EMD exemption should provide a Bid Security Declaration is to be attached in the format given in the tender).
7	Bid submission Fee/Tender fee (nonrefundable, shall be submitted separately)	Rs. 5,000/- (including GST @ 18%)
8	Period of completion	24 weeks from the date of issue of work order
9	Eligibility criteria for Bidders	As per the Tender document
10	Last Date for Submission of pre-bid queries by bidders (by email in the prescribed form)	2 nd December 2022 17:00 Hrs IST

11	Date and Venue of Pre-bid Meeting	6 th December 2022 – 2.30 PM Akshaya Hall, HLL Corporate and Registered office, Poojappura, Thiruvananthapuram, Kerala
12	Bid submission start date	07 th December 2022
13	Last date and time for online submission of bids	17 th December 2022 at 17:00 hrs.
14	Date and time of opening of e-tender	19 th December 2022 at 10:30 hrs.
15	HLL A/c details for payment of Tender Fees (Payment mode: NEFT/RTGS)	Name of Bank : State Bank of India A/c number : 10183256222 IFSC Code : SBIN0004350 Branch name : Commercial Branch, Thiruvananthapuram