

**Invitation For Expression Of Interest (EOI) For Design,
Development, Manufacturing and Supply of Automated
Vending Machines**

Under rate contract for 24 months

EOI No. HLL/MKTG/SD/2013-14/11 DT. 20.02.2014

HLL Lifecare Limited

(A Govt. of India Enterprise)

**HLL Bhavan, Poojappura,
Thiruvananthapuram -695012
Kerala, India**

Tel: +0471 2354949, 2350959, 2350961, 2356352.

Website – www.lifecarehll.com

HLL LIFECARE LIMITED

(A Govt. of India Enterprise)
HLL Bhavan, Poojappura,
Thiruvananthapuram - 695012, Kerala, India
Tel: +91 471 2354949, 2350959, 2350961, 2356352.
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Under rate contract for 24 months**

EOI No	:	HLL/MKTG/SD/2013-14/11 Dt. 20.02.2014
DATE OF COMMENCEMENT OF SALE OF BIDDING DOCUMENT	:	20.02.2014, 10.00 Hrs
LAST DATE FOR SALE OF BIDDING DOCUMENT	:	04.03.2014, 13.00 HRS
LAST DATE AND TIME FOR RECEIPT OF BIDS	:	04.03.2014, 14.30 HRS
TIME AND DATE OF OPENING OF BIDS	:	04.03.2014, 15.00 HRS
PLACE OF OPENING OF BIDS	:	HLL Lifecare Limited HLL Bhavan, Poojappura, Thiruvananthapuram -695012 Kerala, India
ADDRESS FOR COMMUNICATION	:	HLL Lifecare Limited HLL Bhavan, Poojappura, Thiruvananthapuram -695012 Kerala, India E-mail: vgpillai@lifecarehll.com / hllsd@lifecarehll.com

The Bid Documents can be downloaded from our website www.lifecarehll.com. The bid documents are non transferable.

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**HLL LIFECARE LTD
(A GOVT. OF INDIA ENTERPRISE)**

INVITATION TO EXPRESSION OF INTEREST (EOI)

M/s. HLL Lifecare Ltd invites EOI for Design, Development, Manufacturing and Supply of Automated Vending Machines under rate contract for 24 months.

1. COMPANY BACKGROUND:

HLL Lifecare Limited (HLL) is a public sector undertaking under the administrative control of the Ministry of Health & Family Welfare, Government of India. HLL's purpose of business is to provide quality healthcare products and services at affordable rates. In its quest to become a comprehensive healthcare solutions provider, HLL had diversified into hospital products and healthcare services, while nurturing its core business of providing quality contraceptives.

HLL's is looking for vendors who can design, develop, manufacture and supply automated vending machines as per mutually agreed and workable design. The types of vending machines which HLL is looking for are as under:

Vending Machines

Mini Model for 2 products vending

New design Mini Model vending machine with minimum basic features as per the suggested technical specification as given in the Annexure I. We are looking for innovative, reliable and attractive design concepts within the overall frame work of the suggested technical specification.

Floor Model for 25 to 30 different products vending

New design Floor Model vending machine with minimum basic features as per the suggested technical specification as given in the Annexure II. We are looking for innovative, reliable and attractive design concepts within the overall frame work of the suggested technical specification

Products to be vended

Mini Model – Sanitary Napkin of 95x8x245 mm pack size and Condoms of 65 mm x 65 mm x 15 mm pack size

Floor Model – Wafers , Water Bottles, Condoms, Female Condom, Sanitary Napkin Pads, Natural products (Chyavanule bottles, Pain relief creams etc) Deo's

Technical Specification (Suggestive)

Mini Model – Suggestive specification is attached in Annexure I

Floor Model – Suggestive specification is attached in Annexure II

HLL is open to any kind of value addition in the technical specifications from vendors.

HLL has set an ambitious target of growing multi fold in Vending business in next three years extending the reach of its products across India and in premium markets across India.

2. GENERAL SCOPE:

1. The deadline for submission of the EOI bid is 14:30 Hrs. (IST) on 04.03.2014. Expression of Interest shall be submitted in duplicate in one sealed envelope clearly super scribing on top of envelope "EXPRESSION OF INTEREST (EOI) FOR DESIGN, DEVELOPMENT MANUFACTURING AND SUPPLY OF VENDING MACHINES"
2. All technical and commercial terms and conditions shall be decided through separate agreements on case to case basis.
3. While the EOI responses may contain indicative commercially relevant information, it will not be construed to be a commercial bid. Organizations are advised to carefully review and submit all relevant information with their EOI bids.
4. At this juncture, company is open to any model-whether existing in the industry or new. Once the EOI offers are received, HLL will evaluate and finalize the most suitable model for its growth in vending businesses.
5. Prospective bidders may submit alternate model to the one suggested. Bidders may also suggest alternate multiple models against the requirement. It is suggested that the write up/schematics/drawings for each model be restricted to 15 pages - power point or word document to be also submitted in a CD – in response to this EOI.

The submission may be organized in one document with each page marked with the title of submission and the name of the bidder. A summary may be separately attached if deemed helpful. Each response should contain following minimum information:

- a. Name and complete address, contact person and contact details of the bidding organization
 - b. Background/History about the bidder.
 - c. The Core Competencies/ Core Area of working of the Bidding organization.
 - d. Previous Experience in design, development and supply of vending machines in India, and/or other key markets.
 - e. Scope of Work and Detailed execution methodology envisaged by the organization.
 - f. In bidder's estimate what is a reasonable value range for the proposed models (with high level assumptions).
 - g. Evidence of previous proven record in manufacturing and execution of similar vending projects in last 3 years. Satisfactory performance report from Customers may be attached.
 - h. Latest audited annual report of the bidder.
6. While the Expression of Interest has been prepared in good faith, HLL does not make any representation or warranty, express or implied, or accept any responsibility or liability, whatsoever, in respect of any statement or omission herein, or the accuracy, completeness or reliability of information contained herein, and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this request, even if any loss or damage is caused by any act or omission on its part.

7. Organizations are requested to keep the information and details strictly confidential. We are looking for your support and co-operation in getting fully responsive Expression of interest.
8. HLL shall not be responsible for any expense incurred by Bidder in connection with the preparation and delivery of their EOI or other expenses related to this EOI.
9. HLL reserves the right to reject any or all the Expressions of Interest without assigning any reason thereof.
10. The process of inviting EOI is for ascertaining various options which would be available to HLL. After evaluation / examination of the offers, HLL may at its sole discretion decide further course of action.
11. HLL reserves the right to deal with the proposal in any manner without assigning any reasons for the same. The decision of HLL in this regard shall be final.
12. Organizations shall also prepare Power Point presentations in respect of EOIs, submitted by them. HLL may invite Organizations, if required, to make a power point presentation of their offer.

Interested partners qualifying the above conditions may express their interest in writing with a brief on the proposed partnership to:

3. EOI DATA SHEET:

Address for communication and subsequent Correspondence	Associate Vice President (SD & CTD) i/c HLL Lifecare Ltd. (A Govt. of India Enterprise) HLL Bhavan, Poojappura, Thiruvananthapuram - 695012, Kerala, India Tel: +91 471 2354949, 2350959, 2350961, 2356352. Email – vgpillai@lifecarehll.com , hllsd@lifecarehll.com Website – www.lifecarehll.com
Date of commencement of downloading of Bid documents and duration	20.02.2014 to 04.03.2014 till 13:00 hrs IST
Bid validity	24 Months from the date of Signing of contract
No. of copies	1 original + 1 copy + Technical details in 1 CD
Last date for submission of Bids.	Date: 04.03.2014, Time: 14:30 Hrs.
Date, time and place of opening of Bids	04.03.2014 at 15:00 hours Venue - HLL Lifecare Ltd. (A Govt. of India Enterprise) HLL Bhavan, Poojappura, Thiruvananthapuram - 695012, Kerala, India Tel: +91 471 2354949, 2350959, 2350961, 2356352.

Bidder may submit sealed EOI documents along with all the relevant documents and requisite formats and Annexure – I to IV as prescribed in this EOI duly stamped and signed so as to reach HLL Lifecare Limited, Thiruvananthapuram by the closing date i.e. Date: 04.03.2014, Time: 14:30 Hrs. The EOI will be opened as scheduled in the presence of the bidders, who opt to be present on 04.03.2014 at 15:00 hours.

HLL will scrutinize EOI documents for compliance to the eligibility and qualification criteria as per clause 4.

After the techno-commercial evaluation based on the eligibility criteria, only the Technically qualified Bidders will be asked to submit the Financial Bids. Detailed scope of work will be intimated to technically qualified bidders. The date, venue and other details pertaining to Financial Bid will be intimated separately.

4. ELIGIBILITY/ QUALIFICATION CRITERIA:

Bidders shall enclose as part of its offer, relevant details and documents establishing its eligibility and qualification to perform the contract. Necessary Documentary evidence needs to be submitted to establish that the bidder has adequate capability to design, develop, manufacture and supply Vending Machines to fulfill the requirement under this EOI.

The minimum criteria to participate in this EOI are as under:

- 1). Bidders shall have minimum two years of experience of designing and manufacturing Vending machines. Relevant certified documents establishing supply of Vending machines in last two years (Minimum three orders) must be submitted along with the bid.
- 2). Bidders must have their own design and development facility with all the requisite software, equipments for electronics and mechanical design and development. Bidders must submit the complete detail of Design and Development facility which must contain (a) List of software's for design and development, (b) List of qualified manpower (c) List of Projects designed and executed earlier. The bidder MUST have designed & executed minimum three Vending Machine supply projects in last two years. Any additional expertise (any innovation) in design and development must be detailed separately and if relevant will be given due weightage. Complete details of projects executed in three years with relevant supporting from end customer must be accompanied with the Bid document.
- 3). Bidders must have executed minimum THREE(3) orders for supply of vending machines in last two years
- 4). Bidder must have minimum group turnover of Rs. 2.00 Cr in last three years. Documents substantiating the linkages of the companies to the Group should be submitted. The bidder must submit their balance sheet, profit and loss account for last three years duly certified by chartered accountant.
- 5). Bidder must have ISO certified facility for the manufacture of vending machines and relevant certificate must be submitted along with the Bid documents.
- 6). Bidder must have their own manufacturing facility, manufacturing license and Manufacturing infrastructure and documents to substantiate the same should be submitted. TIN/CST/VAT/PAN registrations certificates must be submitted along with the bid.
- 7). Bidder must have service infrastructure across India and must submit List of service centers set up in North, South, East & West.
- 8). Bidder must have testing facility (either self or outsourced) for certification of vending machines as per ASTM and IP standard. The list of facility for testing must be submitted along with the bid document.
- 9). Bidder shall not have a criminal record and should not be convicted by any court of law in India or abroad. Bidder shall give a declaration of non conviction in the format enclosed as Annexure - IV and bidders not submitting the same shall be liable for rejection at any stage of this tender.

5. OTHER DOCUMENTS TO BE SUBMITTED ALONG WITH EOI BID :

- I. Signed copy of EOI Document (all pages of EOI documents to be **signed & stamped**) by the Bidder as token of acceptance of the Terms & Conditions.
- II. Duly filled and signed bid form as per the format given in Annexure I
- III. Power of attorney duly notarized to sign the bid document
- IV. Sales Tax Clearance certificate
- V. Copy of PAN Card / Exemption certificate from Income Tax Department.
- VI. Details of Bidder's firm including number of staff, turnover and years in business etc.
If a partnership company, details of the partners and a copy of the partnership agreement.
- VII. Brief about relevant similar past projects handled and past experience there on.
- VIII. ITRs for last three years duly certified by Chartered Accountant.
- IX. Certificate of incorporation / Memorandum of Article

6. GENERAL INSTRUCTIONS TO BIDDERS:

- I. Bidders may download the EOI documents from the website www.lifecarehll.com and submit their Bid by utilizing the downloaded document, along with the required non-refundable bid fee for Rs.5250/- (Rupees Five thousand two hundred & fifty only) in the form of DD drawn from any scheduled bank payable at Thiruvananthapuram favoring HLL Lifecare Limited.
- II. Prospective Bidders may seek any clarification by mail on or before 12.00 Noon on 26.02.2014
- III. Bidders shall ensure that their EOI documents are complete in all respects and are received at the office of Associate Vice president (CTD & SD) i/c, HLL Lifecare Ltd., Thiruvananthapuram on or before the closing date and time as indicated in the Bid Data Sheet, failing which the tenders will be treated as late and rejected.
- IV. Bidders shall submit the sealed EOI documents in two separate sealed covers super scribing the covers **ORIGINAL** and **COPY**.
- V. The financial bid will be invited only from technically qualified bidders fulfilling the eligibility Criteria.
- VI. Bidders shall ensure that their EOI documents are complete in all respects and received at HLL Lifecare Ltd, HLL Bhavan, Poojapura, Thiruvananthapuram-695012 on or before the closing date and time indicated in the EOI Data Sheet as above, failing which the same will be treated as late and rejected.

7. ETHICAL STANDARD:

Bidders are expected to observe the highest standard of ethics during the procurement and execution of this Contract. In pursuit of this policy, HLL will reject a proposal for award if it determines that the Bidder being considered for award has engaged in corrupt or fraudulent practices in competing for the Contract. For the purposes of this provision, the terms set forth below are defined as follows:

- I. Corrupt practice: means the offering, giving, receiving, or soliciting of anything of value to influence the action in the procurement process or in Contract execution; and

- II. Fraudulent practice: means a misrepresentation of facts in order to influence procurement process including collusive practices designed to establish bid prices at artificial, non-competitive levels to deprive HLL of the benefits of competition.

8. COST OF BIDDING:

The Bidder shall bear all costs associated with the preparation and submission of its bid, and the Purchaser will in no case be responsible or liable for those costs.

9. CLARIFICATION OF BIDDING DOCUMENTS:

- I. A prospective Bidder requiring any clarification of the Bidding Documents may notify the Purchaser in writing to, or by e-mail: or at the purchasers mailing address indicated in the Invitation for EOI on or before 12.00 Noon on 26.02.2014. The Purchaser will respond in writing to any request for clarification of Bidding Documents.
- II. During the bid evaluation, the Purchaser may, at its discretion, ask the Bidder for a clarification of its bid. The request for clarification and the response shall be in writing, and no change in the price or substance of the bid shall be sought, offered, or permitted.

10. AMENDMENT OF BIDDING DOCUMENTS:

At any time prior to the deadline for submission of bids, the purchaser may, for any reason, modify the Bidding Documents by amendment in company website only. The amendment / changes if any will be uploaded in HLL's website only and bidders have to check the web site from time to time and this will be binding to all the bidders,

11. LANGUAGE OF BID:

All correspondence and documents related to the bid shall be in English.

12. MODE OF SUBMISSION:

The envelope superscripted as "EOI Documents" Should contain:

- I. Bank Draft / Banker's cheque towards Bid Document fees for Rs.5250/- in favor of HLL Lifecare Limited, Thiruvananthapuram.
- II. Document proving eligibility with respect to Eligibility / Qualification criteria and other relevant documents mentioned herein in Bid Documents.

The superscripted envelop be written with following details:

- EOI No. & Date of Opening
- Title of the Bid
- Name and complete address of bidder
- Total Number of Pages

The EOI documents shall be opened on 04.03.2014 at 15.00 hrs, in the presence of representatives of firm(s) who may choose to be present. Bidders who wish to be present at the time of such opening may send their duly authorized representative with authorization letter. If tender / bid opening day happens to be holiday, the next working day will be treated as tender opening day.

The EOI documents received after due date and time will be summarily rejected.

Late tender / telegraphic tenders & tenders over email / fax shall not be considered and no claim, whatsoever will be accepted by HLL.

13. BID VALIDITY:

The BIDS quoted should be valid for six months from the date of opening of the Bid.

14. MODIFICATION AND WITHDRAWAL OF BIDS:

- I. Bids once submitted should not be modified. However in exceptional cases where modification is inevitable, the following procedure for the same should be adopted.
- II. Modification will be permitted only if a written notice of the same is received by HLL prior to the deadline prescribed for bid submission.
- III. The Bidder's modifications shall be prepared, sealed, marked, and dispatched as follows: The Bidders shall provide an original and one copy of any modification(s) to its bid, clearly identified as such, in two inner envelopes duly marked BID MODIFICATIONS ORIGINAL and BID MODIFICATIONS COPY. The inner envelopes shall be sealed in an outer envelope. Which shall be duly marked BID.
- IV. Bidder wishing to withdraw its bid shall notify HLL in writing prior to the Deadline prescribed for bid submission. The withdrawal notice shall be addressed to HLL at the address named in the bid data Sheet and bear the Contract name, and the words BID WITHDRAWAL NOTICE. Bid withdrawal notice received after the bid submission deadline will be ignored and the Submitted bid will be deemed to be a validly submitted bid.
- V. No bid may be withdrawn in the interval between the bid submission deadline and the expiration of the bid validly period specified.
- VI. The purchaser may, at its discretion, extend this deadline for submission of bids by amending the Bid Documents or any other reasons, in which case all rights and obligations of the Purchaser and Bidder previously subject to the deadline will thereafter be subject to the deadline as extended, in our website.
- VII. Purchaser will not be held responsible for the postal delay, if any, in the delivery of the bidding document or the non-receipt of the same. Bids sent by Telex / Fax / Telegraph will not be accepted.
- VIII. HLL Lifecare Ltd reserves the right to club or split the items of works, change the qualifying criteria at their discretion and to reject the bid or cancel the tender without assigning any reason thereof.

15. OPENING OF BIDS BY HLL:

- I. Bids received before the dead line of the submission of the bid will be opened on the date and time of opening mentioned in the EOI Data Sheet.
- II. Bidders wishing to be present at the time of such opening may send their duly authorized representative with authorization letter.

16. PRELIMINARY EXAMINATION OF BIDS

- I. HLL will examine the bids to determine whether they are complete, whether any computational errors have been made, whether required securities have been furnished, whether the documents have been properly signed, and whether the bids are generally in order.
- II. HLL will ensure that each bid is from an eligible Bidder.
- III. HLL may waive any minor nonconformity, or irregularity in a bid that does not constitute a material deviation, provided such waiver does not prejudice or affect the relative ranking of any Bidder.

17. SCRUTINY AND BID EVALUATION

The bid shall be scrutinized to determine whether they are complete and meet the Eligibility / Qualification Criteria and other essential and important requirements, conditions etc as prescribed in the Tender Enquiry documents. The tenders which do not meet the basic requirements are liable to be treated as non-responsive and will be summarily ignored.

- I. The following are some of the important aspects for which a tender shall be declared non-responsive:
 - Tender along with tender form & Annexures not submitted / submitted unsigned.
 - Copy of entire set of tender document with signature and seal is not enclosed.
 - Tender validity is shorter than the required period.
 - Bidder has not agreed to the essential tender terms & conditions.
 - Bidder who stand de-registered / banned / blacklisted by any government or other statutory authorities.
 - The Bidder does not meet the qualification criteria as mentioned in Bid Document.
 - Conditional offers not conforming to HLL's terms and conditions, descriptions / Specifications mentioned herein shall not be accepted / considered.
- II. The Purchaser through the above process of Tender scrutiny and Tender Evaluation will determine to its satisfaction, whether the bidder whose tender has been determined as responsive tender is eligible, qualified and capable in all respects to perform the contract satisfactorily.
- III. Those bidders whose techno commercial bids are found to be meeting eligibility / Qualification criteria and other terms and condition will be determined as Techno commercially responsive.

18. AWARD OF CONTRACT:

- I. Successful bidder must sign the agreement with HLL within 10 days from the date of Notification of Award.
- II. Contract will be initially valid for a period of 24 months from the date of Notification of Award and the same can be extended after reviewing the performance.

19. ARBITRATION:

All disputes and differences, whatsoever arising between the parties out of or relating to the construction, meaning and operation or effect of this contract or breach thereof shall be settled at Trivandrum, Kerala (India) in accordance with the Indian Arbitration Act-1996. The CMD of HLL

or his authorized representative will be the sole Arbitrator in case of dispute. The award in pursuance thereof shall be binding on all parties. The arbitrator shall give reasoned award.

20. FORCE MAJEURE:

As per international practice, Force Majeure clause shall apply for any unforeseen circumstances covering Acts of God only, namely Strikes, Lockout, Civil Works, floods, fire etc in which cases the supplier shall inform the purchase of such happenings, with-in 15 days and either party may be free to get out of the contractual obligations without any financial implications on the either side.

21. CONFIDENTIALITY:

This contract, its provisions and existence as well as any commercial data including price or technical data and any information provided in accordance herewith to the other party shall be considered as confidential. Such information shall not be disclosed to any third party unless required by any applicable law or authorized in writing by the other party. All such information shall be used by the other party only for the performance of this contract.

The restrictions here-in-above shall not apply to any information generally available to public or received in good faith from a third party without restriction. The parties hereby agree to keep as confidential all documentation furnished or received by either party at any time in connection with this contract. This provision as far as practicable shall apply to all the concerned officers of either party. This clause shall survive upon termination of this contract.

22. OTHER CONDITIONS:

- I. The supplier shall not have the right to assign to any party its rights and obligations arising out of this contract in connection with it without the prior written consent of HLL Lifecare Limited.
- II. HLL Lifecare Limited reserves its right either to select or reject any offer without assigning any reasons.
- III. Party to give a declaration that they have not been blacklisted by any Government organization, as per Annexure IV and also that HLL Lifecare Limited has not suffered any losses or business reputation through them.

TECHNICAL SPECIFICATION (Suggestive)

ANNEXURE-I

Technical specification of MINI Model Vending Machine

INDICATIVE DESIGN



The suggested specifications are as under:

Type of Machine	:	Electronically Operated
No. of Product Columns	:	Two columns of vertical Spiral
Dimensions (External)	:	Width – 280 mm, Depth – 180 mm, Height – 500 mm, variation of +/- 20 % may be considered

Construction of the Cabinet / Door:

- CRC or GI Steel of minimum 1.2 mm thickness or more, should be anti corrosive and powder coated
- The front of the machine should be 'curvy design'
- Must be aesthetically well design

Mounting Method	:	Should be wall flushed mounting frame with easily removable machine
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Vending Mechanism :

- Should vend one product when a coin is inserted and particular selection is pressed.
- The Vending should be by way of vertical guided spirals.
- The space of the vertical columns and spiral design should be as per the product dimensions.
- The spiral should operate through DC Motors controlled electronically
- The material of construction of spirals should be spring steel, anti corrosive and painted / powder coated

- Delivery Mechanism** : Should be front opening preferably external opening type-
“V” design
- Product Storage Capacity** : Should hold minimum 15 Sanitary Napkin pads of (95x8x245
mm) or 12 condoms of (65x65x15mm)
- Coin Acceptance mechanism** :
- The machine should be fitted with Electronic Coin acceptor
 - The coin acceptor should accept all coin variants of INR 10 and 5
 - It should accept multiple coins
 - The coin acceptor should be programmable in field
 - The construction of coin acceptor should be anti corrosive material preferably alloy steel
- Machine transaction display** : The machine should be fitted with 2 x 20 Display
- Programming features** :
- The product pricing should be changeable from the machine itself
 - There should be provision for stock lock out.
 - There should be provision for recording sales in numbers and value and should be displayed on
certain action
 - The sales data should be retrievable thru USB port
- Power Back up** : The machine should be provided with optional Power back
up for 10 transaction or 2 hours.

ANNEXURE-II

Technical specification of FLOOR Model Vending Machine

INDICATIVE DESIGN



Type of Machine	:	ELECTRONICALLY Operated
Operating Temperature	:	Two different models, one working on ambient temperature and second on refrigerated temperature (5 to 8 degrees C)
Ambient Conditions	:	Should be capable of performing at best Efficiency on ambient temperature up to 32 degree C
No. Of Products	:	25 to 30 different products- adjustable
Dimensions (External)	:	Width – 650 mm, Depth – 900 mm, Height – 1800 mm, Variation of +/- 10 % may be considered

Construction of the Cabinet / Door:

- CRC or GI Steel of minimum 1.2 mm thickness or more, should be anti corrosive and powder coated
- The front of the machine should be aesthetically well designed
- The Machine glass door should be independently open able and should be of Aluminium or plastic profile
- The complete electronics on front should be mounted on separate independently open able panel

Number of Trays

- SIX adjustable trays
- The trays mounting should be adjustable tray partition and height
- The Vending should be by way of guided spirals.
- The space and spiral design should be as per the product dimensions.
- The spiral should operate through DC Motors controlled electronically.
- The material of construction of spirals should be spring steel, anti corrosive and powder coated or Nickel plated

- Delivery mechanism** : Should be preferably external opening type- “V” design
- Lighting** : MUST be with LED lighting
- Payment mechanism** :
- The machine should be with Bill Validator accepting all Indian currencies upto INR 500. The acceptance should be programmable
 - The Bill validator may be with or without stacker
 - The machine should be with Not refund device
 - The refund nomenclature may be Rs. 10.

Display : The machine should be fitted with 4 x 20 display

Internal Temperature of machine:

- For Ambient machines, the internal temperature must be ambient
- For refrigerated machines, the internal temperature should be in the range of 4 to 8 degree C

Machine Selection panel : The selection key buttons should be on touch screen

Programming Features :

- The product pricing should be changeable from the machine itself
- There should be provision for display sales in numbers and value and should be displayed on certain action.
- Digital MIS display
- The sales data should be retrievable thru USB port

The machine should be optionally with provision for GSM connectivity

BID FORM

Date _____

To

Associate Vice President (SD & CTD) i/c
HLL Lifecare Ltd.
(A Govt. of India Enterprise)
HLL Bhavan, Poojappura,
Thiruvananthapuram - 695012,
Kerala, India

Ref. Your EOI No. HLL/MKTG/SD/2013-14/11 Date: 20.02.2014

We, the undersigned have examined the above-mentioned EOI, including amendment/corrigendum No. _____, dated _____ (if any), the receipt of which is hereby confirmed. We now offer to supply and deliver _____ (Description of goods and services) in conformity with your above referred document attached herewith and made part of this EOI.

If our offer is accepted, we undertake to maintain the goods and perform the services as mentioned above, in accordance with the delivery schedule specified in the List of Requirements.

We further confirm that, if our offer is accepted, we shall provide you with a performance security of required amount in an acceptable form in terms of this EOI.

We also accordingly confirm to abide by this EOI to the aforesaid period and this offer may be accepted any time before the expiry of the aforesaid period. We further confirm that, until a formal contract is executed, this EOI read with your written acceptance thereof within the aforesaid period shall constitute a binding contract between us.

We further understand that you are not bound to accept the lowest or any tender you may receive against your above-referred tender enquiry. We confirm that we do not stand deregistered / banned / blacklisted by any statutory authorities as per govt. rules/procedures. We confirm that we fully agree to the terms and conditions specified in above mentioned Tender document, including amendment/corrigendum if any.

(Signature with date)

(Name and designation) Duly authorized to sign tender for and on behalf of

SELF-DECLARATION REGARDING NON-CONVICTION

To,

Associate Vice President (SD & CTD) i/c
HLL Lifecare Ltd.
(A Govt. of India Enterprise)
HLL Bhavan, Poojappura,
Thiruvananthapuram - 695012,
Kerala, India

Dear Sir,

This is to certify that our company has not been convicted by any court of law in India or abroad and dont have a criminal record.

Date:
Place:

Signature:

Name:
Designation:

Common Seal: