



HLL Lifecare Limited
(A Government of India Enterprise)
Corporate and Registered Office,
HLL Bhavan, Poojappura,
Thiruvananthapuram– 695 012
Kerala, India.
Phone: 0471 – 2354949
Website: www.lifecarehll.com

Invitation for Bids

RENEWAL OF LIVE SECURITY SERVICE OF WATCHGUARD UTM

Date	:	27 th June 2013
IFB No.	:	HLL/CHO/IT/UTM/2013

The schedule of the bid is given below.

Last date and time for receipt of bids	:	15.00 Hrs on 04.07.2013
Time and date of opening of Bids	:	15.30 Hrs on 04.07.2013

Dear Sir,

Sub: Renewal of 1 Year Live security services of the Watchguard XTM 1050 UTM installed at our Corporate Head Office.

HLL Lifecare Limited Thiruvananthapuram now invites the competitive bids from the eligible bidders for the One year Live security Services for the Watchguard XTM 1050 UTM installed at our Corporate Head Office. The detailed specifications are given as follows.

Sl.No	Part Number	Description	Quantity
1	WG017612	Watchguard XTM 1050 1 Year Live Security Service.	1

Terms & Conditions

1. The respective bidder should have minimum 3 years experience in UTM Implementation/Support. For this, the bidder can submit the documentary evidence of the following along with the bid.
 - a) The copies of Supply / work orders for the similar kind of items for the past three years.
 - b) Certificate from at least three clients for the similar works done
2. The prices should be quoted as per the format for price schedule enclosed as **Annexure – 1**.
3. The bids will be evaluated by taking the total amount for all the items.
4. The supplier has to supply the product with license at Head office and necessary support should be provided at the place where UTM is kept.
5. The Authorization Letter from the OEM of the product quoted should be submitted along with the bid.
6. The prices quoted shall be valid for a period of 30 days from the date of opening of bids.
7. The support should be provided within **2 weeks** from the date of placement of order.
8. Penalty at 0.5% per week's delay subject to maximum of 5% is applicable for delayed delivery.
9. Necessary documentations/CDs/DVDs are to be supplied along with the product.
10. Statutory documents like licenses if any should be supplied along with the product.
11. Bids should be clear in all respects and those with ambiguous clauses shall be summarily rejected.
12. The supply order will be placed on the first lowest responsive bidder.
13. The periodic updates from OEM should be available at free of cost during the support period.
14. Necessary support should be provided as and when required within 2 Hrs of intimation of problem.

15. HLL will have the right to increase or decrease up to 20% of the quantity of licenses specified in the schedule of requirements without any change in the unit price or other terms and conditions.
16. Payment will be released within 30 days from the date of delivery and installation of the items.
For claiming this payment the following documents are to be submitted.
 - a) Invoice
 - b) Installation report/delivery Chelan signed by both the user and the supplier's representative.
 - c) Statutory documents if any,
17. The bids should be submitted at the following address.

AVP (IT)
HLL Lifecare Limited
Corporate and Registered Office,
HLL Bhavan, Poojappura,
Thiruvananthapuram – 695 012,
Phone: 0471- 2354949.

18. Bids should be submitted on or before **15:00 Hrs on 04.07.2013** and the same **will be opened at 15.30 Hrs on the same day** at Corporate Head Office, Poojappura, and Thiruvananthapuram in the presence of the representative of the bidder who chooses to attend. If the bid opening day is declared as holiday for HLL, the bid will be opened at the next working day of HLL.
19. The envelopes containing the bid should bear the Invitation for Bids title and number, and the statement **DO NOT OPEN BEFORE _____**(Here insert time and date of bid opening)
20. HLL reserves the right to accept or reject any or all of the bids without assigning any reason whatsoever
21. Any bid received after the deadline will be rejected
22. No fax/email bids will be accepted

Thanking you,

Yours faithfully,

Sreejith. S
Manager (IT)