# HLL LIFECARE LIMITED

(Government of India Enterprise) Kakkand Factory,Cochin Special Economic Zone, Cochin – 37 Ph : 0484-2413999

Ref No: HLL/PUR/ COURIER -DOC/2016-17 Date: 01.08.2016

# **TENDER FORM**

# Sub : Tender for Courier Service Contract - HLL Lifecare Limited., Kakkanad Factory, Cochin

Competitive sealed and superscribed bids are invited in the prescribed format, for awarding the contract of Courier Service in HLL Lifecare Limited, Kakkanad Factory Cochin, CSEZ for a period of one year from 01<sup>st</sup> September 2016 to 31<sup>st</sup> August 2017 on the following terms and conditions.

#### Terms & Conditions

- 1. The rates given in the bid shall include all types of charges except any types of taxes. Since HLL Kakkanad is located inside the Special Economic Zone **all taxes are exempted** (Instead of that HLL would issue relevant documents to the contractor).
- 2. The bidder should have at least three consecutive years experience in courier service with reputed Organizations. Proof of experience is to be attached along with the bid. The bids without solid proof of experience will be summarily rejected.
- 3. The bidder should submit self-attested Service Tax Registration and PAN copy along with the Tender document.
- 4. EMD- DD/Banker's Cheque of Rs. 55, 000/- (Rs. Fifty Five Thousand only) from any Nationalized/Scheduled bank in favor of HLL Lifecare Ltd, Kakkanad payable at Ernakulam should be enclosed with the bid as EMD. Bids without EMD would be summarily rejected.
- 5. All types of letters/parcels ready for despatch or at the time intimated by telephone or otherwise to the party, should be collected by the party from the respective Sections/Factories of the company irrespective of destination.
- 6. The payment for the service will be on monthly basis subject to the submission of bills with solid acknowledgement for each proof of delivery. Bills for the parcels should be produced separately.

- 7. The letters/parcels, if cannot be delivered in time, are to be returned to the despatch section within 07 days of despatch date with reasons for non-delivery.
- 8. The Management reserves the right to discontinue the contract at any time during the Work Order period with/without assigning any reason thereof.
- 9. Penalty @ 2% of the total bill value will be imposed if the documents are not delivered within the time limit as per the quotation.
- 10. A complete set of bid document will be available during office hours at Purchase Dept., Kakkanad Factory, HLL LIFECARE LIMITED, **Cochin.** by paying Rs. 500 (OR) the bid document can be downloaded from our website 'www.lifecarehll.com' and a DD of Rs.500/- (Rs. Five Hundred only) from any nationalized/scheduled bank to be enclosed along with the bid as the bid documents cost. Bids would not be considered if the bidder has not paid the bid document cost.
- 11. Simultaneously with the execution of the contract successful bidder shall furnish Bank Guarantee from a scheduled bank or nationalized bank, for an amount of Rs 2.5 lakhs as performance guarantee with one year validity for his faithful execution of the contract.
- 12. The contract is for a period of ONE YEAR (01.09.2016 31.08.2017). However, HLL has the right to extend the contract for further period on mutually agreed terms & conditions.
- 13. The completed bid documents in sealed envelope super scribed "QUOTATIONS FOR COURIER SERVICE" should reach the office on or before 29/08/2016, 2 PM and the bids received till the prescribed time will be opened in the presence of interested bidders/ or their authorized representatives on the same day 3 PM at HLL Kakkanad. If the last date for tender submission is declared as a holiday to HLL, the tender submission & opening dates would be automatically postponed to the immediate next working day of HLL, the timing would be remain unchanged.
- 14. The tender in sealed cover, should be addressed to The Unit Chief -HLL KFC, HLL Lifecare LIMITED, CSEZ, KAKKANAD, COCHIN-682 037. Any kind of delay in receipt of tenders will be at the tenderers risk and responsibility.
- 15. Quotes in e-mail/fax would not be considered.
- 16. Re-word-processed formats or tenderer's own formats for the technical bid/ price bid will disgualify the tender. Tender forms shall be filled in ink or typed. No tender filled in pencil shall be considered. The tenderer shall sign and seal the form at each page and at

the end, in token of acceptance of all the terms and conditions of the tender.

- 17. The Company reserves the right to reject/cancel any (or) all bids with /without assigning any reason thereof.
- 18. EMD of all the unsuccessful bidders would be returned within 7 days of the tender opening.
- 19. The Company reserves the right to award the contract to a single party or more at its discretion and the same shall be binding on all parties concerned.

# Unit Chief, HLL KFC

#### HLL LIFECARE LIMITED

(Government of India Enterprise) Kakkand Factory, Cochin – 37

#### TENDER FORM FOR COURIER SERVICE ON CONTRACT

#### **QUESTIONNAIRE - GENERAL INFORMATION OF THE TENDERER**

1. (a) Name and address of the Tenderer :

#### (b) Details of Key Personnel at your Cochin Office

Name /	Tel.	No.	Mobile	Fax	Email id
Designation	Off.	Res.	No.	No.	

(c) Details of Key Personnel at your Head Office

Name &	STD	Tel. No	).	Mobile	Fax	email
Designation	Code	Off.	Res.	No.	No.	id

2. (a) Type of Firm : Partnership/ Proprietary / Pvt. Ltd./Public Ltd.

(b) PAN Card of the Tenderer : (Enclose copy)

- (c) Service Tax Registration Certificate (ST-3): (Enclose copy)
- 3. Do you have Branch/Associate Offices at the destinations indicated in Schedule I? : Yes/No

(If yes, the details may be attached in the format below)

Address	Contact Person	Tel. No	э.		Fax No.	Godown
	/ Designation	Off.	Res.	Mobile No.		space (Sq. feet)

4. Have you undertaken similar works for Public Sector Undertakings/ Leading Private Companies during the last 3 years: Yes/No

(If Yes, the details may be attached in the given format.

Name & Address of the	Value of Business done during
Customer	the previous years

(Copies of the Contracts/Work Orders also be enclosed)

- 5. Details of service tax registration :-
- 6. Name & Address of your Banker(s) :
- 7. A/C No, IFSC Code of the Banker :
- 8. Any other details :

PLACE:

DATE :

# HLL LIFECARE LIMITED (A GOVT.OF INDIA ENTERPRISE) PLOT NO 16 A/A-1, CSEZ, KAKKANAD, COCHIN -682 037 PHONE NO: 0484 241 3999 EMAIL: kfchll@lifecarehll.com

# SCHEDULE I

Ref No: HLL/PUR/ COURIER -DOC/2016-17 Date: 01.08.2016

# **RATE SCHEDULE**

	DOMESTIC - DOCUMENTS							
TERRITORY	UPTO 500 GMS	501 GMS- 1KG	ABOVE 1 KG	Expected time of Delivery				
Northern States								
Southern States								
Eastern States								
Western States.								
Kerala								

	DOMESTIC - NON-DOCUMENTS							
TERRITORY	UPTO 500 GM	501 GMS TO 1KG	IKG TO 5 KG	5 KG TO 10KG	ABOVE 10KG	Expected time of Delivery		
Northern States								
Southern States								
Eastern States								
Western States.								
KERALA								

	INTERNATI	ONAL - DOC	UMENT	S	
SI No.	TERRITORY	UPTO 500 GMS	501 GMS- 1KG	ABOVE 1 KG	Expected time of Delivery
	EUROPE & CIS				
1	Albania				
2	Andorra				
3	Armenia				
4	Austria				
5	Azerbaijan				
6	Belarus				
7	Belgium				
8	Bosnia & Herzegovina				
9	Bulgaria				
10	Croatia				
11	Cyprus				
12	Czech Republic				
13	Denmark				
14	Estonia				
15	Finland				
16	France				
17	Georgia				
18	Germany				
19	Greece				
20	Hungary				
21	Iceland				
22	Ireland				
23	Italy				
24	Kosovo				
25	Latvia				
26	Liechtenstein				
27	Lithuania				
28	Luxembourg				

29	Macedonia		
30	Malta		
31	Moldova		
32	Monaco		
33	Montenegro		
34	The Netherlands		
35	Norway		
36	Poland		
37	Portugal		
38	Romania		
39	Russia		
40	San Marino		
41	Serbia		
42	Slovakia		
43	Slovenia		
44	Spain		
45	Sweden		
46	Switzerland		
47	Turkey		
48	Ukraine		
49	United Kingdom		
50	Vatican City (Holy See)		
	AFRICA		
1	Algeria		
2	Angola		
3	Benin		
4	Botswana		
5	Burkina Faso		
6	Burundi		
7	Cameroon		
8	Cape Verde		
9	Central African Republic		
10	Chad		

12 Congo Image: Congo Democratic Republic   13 Republic Image: Congo Democratic Republic   14 Cote d'Ivoire Image: Congo Democratic Republic   15 Djibouti Image: Congo Democratic Republic Image: Congo Democratic Republic   16 Egypt Image: Congo Democratic Republic Republic Image: Congo Democratic Republic Repub	11	Comoros		
Congo Democratic RepublicImage: congo Democratic RepublicImage: congo Democratic Republic11Cote d'IvoireImage: congo Democratic RepublicImage: congo Democratic Republic15DjiboutiImage: congo Democratic DjiboutiImage: congo Democratic Republic16EgyptImage: congo Democratic DjiboutiImage: congo Democratic Republic17Equatorial GuineaImage: congo Democratic DisplayImage: congo Democratic Display18EritreaImage: congo Democratic DisplayImage: congo Democratic Display19EthiopiaImage: congo Democratic DisplayImage: congo Democratic Display20GabonImage: congo Democratic DisplayImage: congo Democratic Display21GambiaImage: congo Democratic DisplayImage: congo Democratic Display22GhanaImage: congo Democratic DisplayImage: congo Democratic Display23Guinea-BissauImage: congo Democratic DisplayImage: congo Democratic Display24Guinea-BissauImage: congo Democratic DisplayImage: congo Democratic Display25KenyaImage: congo Democratic DisplayImage: congo Democratic Display26LesothoImage: congo Democratic DisplayImage: congo Democratic Display27LiberiaImage: congo Democratic DisplayImage: congo Democratic Display28LibyaImage: congo Democratic DisplayImage: congo Democratic Display29<				
14   Cote d'Ivoire   Image: Section of the		Congo Democratic		
15 Djibouti Image: second	13			
16   Egypt	14			
17Equatorial GuineaImage: second secon	15	Djibouti		
18EritreaImage: second s	16	Egypt		 
19EthiopiaImage: second	17	Equatorial Guinea		
20GabonImage: second sec	18	Eritrea		
21GambiaImage: second se	19	Ethiopia		 
22GhanaImage: second sec	20	Gabon		
23GuineaImage: Second Se	21	Gambia		
24Guinea-BissauImage: second se	22	Ghana		
25Kenya	23	Guinea		
26LesothoImage: second s	24	Guinea-Bissau		
27LiberiaImage: second s	25	Kenya		
28LibyaImage: second sec	26	Lesotho		
29MadagascarImage: selection of the sele	27	Liberia		
30MalawiImage: second se	28	Libya		
31MaliImage: second seco	29	Madagascar		
32Mauritania33Mauritius34Morocco35Mozambique36Namibia37Niger38Nigeria39Rwanda40Sao Tome & Principe41Senegal42Seychelles43Sierra Leone	30	Malawi		
33MauritiusImage: second	31	Mali		
34MoroccoImage: second s	32	Mauritania		
35MozambiqueImage: Constraint of the second s	33	Mauritius		
35MozambiqueImage: Constraint of the second s	34	Morocco		
36NamibiaImage: Constraint of the second seco	35			
37NigerImage: Seventies of the second	36			
38NigeriaImage: Constraint of the second seco	37			
39RwandaImage: Constraint of the second secon				
40Sao Tome & PrincipeImage: Comparison of the second				
41SenegalImage: Constraint of the senegal42SeychellesImage: Constraint of the senegal43Sierra LeoneImage: Constraint of the senegal				
42SeychellesImage: Constraint of the second s				
43 Sierra Leone				
44   Somalia	44	Somalia		

45	South Africa		
46	Sudan		
47	Swaziland		
48	Tanzania		
49	Тодо		
50	Tunisia		
51	Uganda		
52	Zambia		
53	Zimbabwe		
	NORTH AMERICA		
1	Antigua & Barbuda		
2	Bahamas		
3	Barbados		
4	Belize		
5	Canada		
6	Costa Rica		
7	Cuba		
8	Dominica		
9	Dominican Republic		
10	El Salvador		
11	Grenada		
12	Guatemala		
13	Haiti		
14	Honduras		
15	Jamaica		
16	Mexico		
17	Nicaragua		
18	Panama		
19	St. Kitts & Nevis		
20	St. Lucia		
21	St. Vincent & The Grenadines		
22	Trinidad & Tobago		
23	USA		

	SOUTH AMERICA		
1	Argentina		
2	Bolivia		
3	Brazil		
	Chile		
4	Colombia		
	Ecuador		
6			
7	Guyana		
8	Paraguay		
9	Peru		
10	Suriname		
11	Uruguay		
12	Venezuela		
	ASIA & MIDDLE EAST		
1	Afghanistan		
2	Bahrain		
3	Bangladesh		
4	Bhutan		
5	Brunei		
6	Cambodia		
7	China		
8	East Timor		
9	India		
10	Indonesia		
11	Iran		
12	Iraq		
13	Israel		
14	Japan		
15	Jordan		
16	Kazakhstan		
17	Korea North		
18	Korea South		
19	Kuwait		

20	Kyrgyzstan	
21	Laos	
22	Lebanon	
23	Malaysia	
24	Maldives	
25	Mongolia	
26	Myanmar (Burma)	
27	Nepal	
28	Oman	
29	Pakistan	
30	The Philippines	
31	Qatar	
32	Russia	
33	Saudi Arabia	
34	Singapore	
35	Sri Lanka	
36	Syria	
37	Taiwan	
38	Tajikistan	
39	Thailand	
40	Turkey	
41	Turkmenistan	
42	UAE	
43	Uzbekistan	
44	Vietnam	
45	Yemen	
	AUSTRALIA & OCEANIA	
1	Australia	
2	Fiji	
3	Kiribati	
4	Marshall Islands	
5	Micronesia	
6	Nauru	

7	New Zealand
8	Palau
9	Papua New Guinea
10	Samoa
11	Solomon Islands
12	Tonga
13	Tuvalu
14	Vanuatu

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	INTERNATIONAL – NON DOCUMENTS								
	TERRITORY	UPTO 500 GM	501 GMS TO 1KG	IKG TO 5 KG	5 KG TO 10KG	ABOVE 10KG	Expected time of Delivery		
	EUROPE & CIS								
1	Albania								
2	Andorra								
3	Armenia								
4	Austria								
5	Azerbaijan								
6	Belarus								
7	Belgium								
8	Bosnia & Herzegovina								
9	Bulgaria								
10	Croatia								
11	Cyprus								
12	Czech Republic								
13	Denmark								
14	Estonia								
15	Finland								
16	France								
17	Georgia								
18	Germany								
19	Greece								
20	Hungary								

21	Iceland		 	
22	Ireland			
23	Italy			
24	Kosovo			
25	Latvia			
26	Liechtenstein			
27	Lithuania			
28	Luxembourg			
29	Macedonia			
30	Malta			
31	Moldova			
32	Monaco			
33	Montenegro			
34	The Netherlands			
35	Norway			
36	Poland			
37	Portugal			
38	Romania			
39	Russia			
40	San Marino			
41	Serbia			
42	Slovakia			
43	Slovenia			
44	Spain			
45	Sweden		 	
46	Switzerland		 	
47	Turkey			
48	Ukraine		 	
49	United Kingdom			
50	Vatican City (Holy See)			
	AFRICA		 	
1	Algeria		 	
2	Angola			

3	Benin			
4	Botswana			
5	Burkina Faso			
6	Burundi			
7	Cameroon			
8	Cape Verde			
	Central African			
9	Republic			
10	Chad			
11	Comoros			
12	Congo			
	Congo Democratic			
13	Republic of			
14	Cote d'Ivoire			
15	Djibouti			
16	Egypt			
17	Equatorial Guinea			
18	Eritrea			
19	Ethiopia			
20	Gabon			
21	Gambia			
22	Ghana			
23	Guinea			
24	Guinea-Bissau			
25	Kenya		 	
26	Lesotho			
27	Liberia			
28	Libya			
29	Madagascar			
30	Malawi			
31	Mali			
32	Mauritania			
33	Mauritius			
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35	Mozambique			
36	Namibia			
37	Niger			
38	Nigeria			
39	Rwanda			
40	Sao Tome & Principe			
41	Senegal			
42	Seychelles			
43	Sierra Leone			
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51	Uganda			
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53	Zimbabwe			
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4	Belize			
5	Canada			
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8	Dominica			
9	Dominican Republic			
10	El Salvador			
11	Grenada			
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11	Iran				
12	Iraq				
13	Israel				
14	Japan				
15	Jordan				
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19	Kuwait				
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29	Pakistan				
30	The Philippines				
31	Qatar				
32	Russia				
33	Saudi Arabia				
34	Singapore				
35	Sri Lanka				
36	Syria				
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40	Turkey				
41	Turkmenistan				
42	UAE				
43	Uzbekistan				
44	Vietnam				
45	Yemen				
	AUSTRALIA & OCEANIA				
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11	Solomon Islands				
12	Tonga				
13	Tuvalu				
14	Vanuatu				
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**\*\*** If any country missed in the above list, the rate would be taken as same as the amount quoted for the nearest destination country in the particular continent. The rates quoted shall include all types of charges except any type taxes.

NAME & SIGNATURE OF THE APPLICANT

(WITH OFFICE SEAL)