

RFP for Supply, Installation, Integration and Implementation of Retail Pharmacy Chain Software.

Ref: HLL/CHO/RBD/IT/RFP/2017-18 dt. 11.04.2017

Corrigendum No: 2 dated 27th April 2017

In response to the Pre-Bid Queries and clarifications thereon, the Competent Authority have decided to incorporate the following amendments in the aforesaid Tender.

1. Page: 6- Important Information

SI	Particulars	Existing	Amendment
6	Last date for submission of Bids	Up to 3rd May 2017 by 15.00 hrs	Up to 8th May 2017 by 15.00 hrs
7	Opening of Technical Bids	3rd May 2017 by 15.30 hrs	8th May 2017 by 15.30 hrs

- 2. Page.10- Clause 1.4.(a) The Purchaser” means HLL Lifecare Limited, Corporate and Registered Office, HLL Bhavan, Poojappura, Thiruvananthapuram– 695 012, Kerala.**

May be read as;

Clause 1.4.(a) The Purchaser” means HLL Lifecare Limited with their Corporate and Registered Office at HLL Bhavan, Poojappura, Thiruvananthapuram– 695 012, Kerala and/or its subsidiaries, Joint Ventures, associates.

3. Page. 47- Clause 2.5 Source Code

- The source code / object code / executable code and compilation procedures of the software solution should be provided to the purchaser after successful UAT or escrow arrangement should be put in place. All necessary documentation in this behalf should be made available to the purchaser. In case of Escrow arrangement, complete details and the location and the terms and conditions applicable for escrow must be specified.
- Any update or upgrade to source code should be informed and brought under Escrow or made available to the purchaser.

- In case of source code is purchased by the purchaser, the Intellectual Property Rights on the software code should be assigned to the purchaser.

Page. 47- Clause 2.5 Source Code stands withdrawn

- 4. Page.75-76: Annexure I – Format of Price Bid is revised as under;**

Annexure-1

FORM FOR PRICE BID

Having examined the Tender Document Number HLL/CHO/RBD/IT/RFP/2017-18 dated 11th April 2017 and the subsequent corrigendum(s), the receipt of which is hereby acknowledged, we, the undersigned, offer supply, installation, integrate and implementation of Retail Chain Pharmacy software under the above-named Tender in full conformity with the Bidding Documents for the sum quoted in price schedule. The following is the total bid price (inclusive of all applicable Taxes) for the scope of work described in our response to your Tender Document.

A	Quote for the Bidder's software requirement.				
	Expected number of license requirement year wise	Particulars	Value (1)	Taxes & Duties (2)	Amount (3)
	2017-18 0 to 750 licenses	Licence fee for one license in any location.			A1
	2018-19 0 to 500 licenses	Licence fee for one license in any location.			A2
	2019-20 0 to 500 licenses	Licence fee for one license in any location.			A3
	2020-21 0 to 500 licenses	Licence fee for one license in any location.			A4
	2021-22 0 to 500 licenses	Licence fee for one license in any location.			A5

B	<u>Quote for AMC/ASC of the Bidder's Software in case the Bidder intends to migrate the softwares at the existing centre to the Bidder software</u>				
	Number of license to migrate	Particulars	Value	Taxes & Duties	Amount
	Approximately 500 Licences	AMC/ASC charges per licence per annum in the case of migration			B1

NOTES:

1. L1 will be arrived at by calculating the Total Commercial Obligation (TCO) to HLL
2. AMC/ASC Charges as per Schedule. B of the price Bid shall be valid for 4 years after Warranty period of 12 months from the date of migration and acceptance
3. No Separate Integration/Migration costs shall be payable by HLL
4. **TCO = TCO of Sch. A + TCO of Sch. B**
 TCO of Schedule. A= $750 \times A1 + 500 \times A2 + 500 \times A3 + 500 \times A4 + 500 \times A5$
 TCO of Schedule. B= $500 \times B1 \times 4$

We agree to bind by this offer if we are the selected as contractor for this project.

For and on behalf of :

Name of the Person :

Designation :

Signature

DATE:

AUTHORISED SIGNATORY

5. Page. 13-39 - Clause 2.1: Sub Clause 1-81 (Requirements in Detail & Other Modules) have been amended and may be read as;

1. Central Head Office Module

- 1.1. *Master Management Module Master Data Management*
- 1.2. *Centralised User Management*
- 1.3. *Extensive User Rights Management*
- 1.4. *Store Configuration Module Procurement Module*
- 1.5. *Customer Receipt*
- 1.6. *Supplier Payment*
- 1.7. *Basic Routine Expenses*
- 1.8. *Centralised Data Repository of All Data's of Stores*
- 1.9. *Centralised Reports for Sales, Purchase, Inventory, Orders, Cash etc. with Invoice and Item Level Depth*
- 1.10. *Reproduction of Prints for All Documents generated at Sourcing Division, Warehouse and Retail Outlets*
- 1.11. *Tax reports-Input and Out put*

2. Warehouse Module- COCO - Company Owned Company Operated

- 2.1. *COFO - Company Owned Franchisee Operated*
- 2.2. *FOFO - Franchisee Owned Franchisee Operated*
- 2.3. *Godown Management*
- 2.4. *Retail Store Indent Management*
- 2.5. *Expiry Management*
- 2.6. *Delivery Management*
- 2.7. *Paperless Warehousing System*
- 2.8. *Weight Based Inward System*

3. Retail Store Module

- 3.1. *COCO - Company Owned Company Operated*
- 3.2. *COFO - Company Owned Franchisee Operated*
- 3.3. *FOFO - Franchisee Owned Franchisee Operated*
- 3.4. *Retail Store Institutional extension for Integrations*
- 3.5. *Queue Management*
- 3.6. *Token Management*
- 3.7. *Sales Order Management*

- 3.8. *Consignment Purchase & Return Management*
- 3.9. *Consignment Sales & Return Management*
- 3.10. *Accounting capability for managing credit, cash and Routine expenses*

REQUIREMENT IN DETAIL

MASTER DATA MANAGEMENT

Following Masters will be centrally managed.

1. Product Master

- 1.1. *Option to add Molecule (Should be from a Sub Master) level information including strength, form and absorption type , Composition, Brand name, Unit of Measurement & Packing mode*
 - Assign unique Item Code for each item, provision for import item master from the existing software
 - Item Kitting (Create kit comprising of multiple Items)
- 1.1. *Product Category Tree of Minimum 3 Levels - (Should be from a Sub Master)*
- 1.2. *Product Group Master (Should be from a Sub Master)*
- 1.3. *Manufacturer Master (Should be from a Sub Master)*
- 1.4. *Manufacturer Group Master (Should be from a Sub Master for Manufacturer)*
'Suggesting to keep points, 1.3 & 1.4 it as a separate head VENDOR MASTER
- 1.5. *Product Pack Master*
- 1.6. *Storage Information Master - This is to capture storage instructions and for storing information related to cold chain products*
- 1.7. *Barcode support for Ean Code, Self Bar code, Multiple Barcode for One Product, GS 128 reading. Software should be to read Single EAN Code or same products having multiple ean codes. It should support self-barcode which should be readable to across all new and existing stores. Software should also support reading of barcodes provided by vendors on GS1 Standard.*
- 1.8. *Barcode Generation from Stock Transfer In, Purchase Screen, Stock Verification screen, Sales Return Screen or for an Individual product.*
- 1.9. *DPCO Flag*
- 1.10. *Multiple Image*

- 1.11. *Store Wise Enable or Block Option*
- 1.12. *Store wise Rack Information*
- 1.13. *Different discount % for Each Store or cluster of Stores*
- 1.14. *Valuation of material (Moving Average price)*

Vendor Master

- Provision for maintaining Vendor credentials-
- Name, Address, Email
- PAN, TIN,
- Drug Licence No
- Bank account details
- Whether MSME or not
- Whether Manufacture or Distributor
- Provision for Linking Distributor(s) with Manufacturer region wise
- Provision for linking items with manufacturer
- Provision for deactivating Vendors, centrally or region wise
- Provision for adding credit details, Inco terms, General terms & conditions etc

2. Store & Warehouse Master

- 2.1. *Store Name & Print Name (For Legal Requirements)*
- 2.2. *Store ID*
- 2.3. *Address*
- 2.4. *Service Tax Number*
- 2.5. *VAT No*
- 2.6. *Pan Number*
- 2.7. *Drug License Numbers - Multiple Numbers*
- 2.8. *License Valid Till*
- 2.9. *CIN Number*
- 2.10. *TAN Number*
- 2.11. *Store In Charge*
- 2.12. *Store Category*
- 2.13. *Phone Number*
- 2.14. *Mobile Number*
- 2.15. *Email ID*
- 2.16. *Geo Location*

- 2.17. *Geographic Hierarchy - Area, City, State*
- 2.18. *Activation and Deactivation Date*
- 2.19. *Store Sq. Ft Size*
- 2.20. *Billing Rate Policy*
- 2.21. *Parameter to Decide store will use Barcode or Item Search*
- 2.22. *Parameter to Decide Sales order will convert to Delivery Challan or Retail Invoice or Wholesale Invoice*
- 2.23. *Applicable Tax Type*
- 2.24. *Store on Common Shift System or Parallel Shift System or without Shift*
- 2.25. *Alternative Search of Items to be enabled or Disabled*
- 2.26. *Store Static IP & Port Details*
- 2.27. *Offline Sync Location Settings*
- 2.28. *Petty Cash Account*
- 2.29. *Allow Manual Stock Transfer In or not*
- 2.30. *Allow Manual Purchase Entry or Not*
- 2.31. *Generate Batch Number without Purchase Entry or not.*
- 2.32. *Auto Sync settings.*
- 2.33. *Ideal Time Out Settings*
- 2.34. *Stock Audit Schedule*
- 2.35. *Maximum stock Days*
- 2.36. *Maximum Stock Levels*
- 2.37. *Store Purchase Order allowed or not.*
- 2.38. *Pincode Mapping*
- 2.39. *Paytm/ Jio/ other E-wallet Merchant ID Information*
- 2.40. *Branch Target Entry Screen by Item, Manufacturer, Category or Brand*
- 2.41. *Reorder Level Rules Rules based on Qty per Pack, No. of times Sold, No. of Quantities Sold*
- 2.42. *Bank Details*
- 2.43. *Reconciliation of Cheques at Store or HO flag*
- 2.44. *Store Wise Sales Account, Vat Account, Service Tax Account, Discount Account Code Configuration.*
- 2.45. *Store Documents storage like Licenses & Photographs*
- 2.46. *Item Wise Order Lot, Maximum Qty, Minimum Qty, Maximum Stock Days, Minimum Stock Days, Sale Days for Order Calculation, Lock for particular store,*

Order Lot Calculation should have option of Always Ceiling, 1st Ceiling and 2nd onwards rounding or Always Rounding

- 2.47. *When Reset, Tolerance % for new Maximum Qty.*
- 2.48. *Supplier Quotation Required or Not Flag*
- 2.49. *Maximum and Minimum loading from CSV File Option*
- 2.50. *Markup % Option based on Margins*
- 2.51. *Multiple Contact Details*
- 2.52. *Parent Warehouse (For Stores)*

3. Franchisee Master

- 3.1. *Same as Store Master*
- 3.2. *Credit Limits*
- 3.3. *Credit Days*
- 3.4. *Grace Limit*
- 3.5. *Grace Days*
- 3.6. *Auto Lock Option based on outstanding, limit exceeding, days exceeding or if license expired. Also parameter to include pending cheques as outstanding or not.*

4. Customer Master

- 4.1. *Complete Information of Customer*
- 4.2. *Main Address,*
- 4.3. *Mailing address,*
- 4.4. *Geo location*
- 4.5. *Geographic Hierarchy - Area, City, State*
- 4.6. *Phone Numbers*
- 4.7. *Mobile Numbers*
- 4.8. *Email ID*
- 4.9. *License Details and it's Validity information*
- 4.10. *credit limit, Grace Limit, credit Days*
- 4.11. *Roaming Policy(restriction of use to certain selected stores), Rate Policy, local or inter state. .*
- 4.12. *Bank information with IFSC and MICR Details*
- 4.13. *No. Of invoice Copies for this customer*
- 4.14. *Locking Flag with Auto Locking feature*
- 4.15. *Activation and deactivation date.*

- 4.16. *Parent Customer Code - This option required when we create many customer codes for a hospital for different departments but accounting under one customer account.*
- 4.17. *Loyalty Card Information.*
- 4.18. *Discount Policy - Flat, Product Category Wise, Product group wise, manufacturer wise.*
- 4.19. *Multiple contact details with mobile number and email*
- 4.20. *Type of Invoice - Retail or Wholesale*
- 4.21. *Customer Category (Should be a Sub Master)*
- 4.22. *Customer Item Mapping information*
- 4.23. *Route master (Should be a Sub Master and should be Store Wise)*
- 4.24. *Parameter Option for Processing Customer Orders as Delivery Challan, Retail Invoice or Wholesale Invoice*
- 4.25. *Tax Policy based on Local or Inter State Customers.*
- 4.26. *Store Wise Credit Limit, Credit Days, Grace Limit, Grace Days*
- 4.27. *Due Date Calculation based on Bill Date or LR Date or Receipt Date or Entry Date.*

5. *In Patient / Out Patient Customer Master with Validity period*

- 5.1. *Complete information of the patient*
- 5.2. *Main Address*
- 5.3. *Geo location*
- 5.4. *Geographic Hierarchy - Area, City, State*
- 5.5. *Phone Number*
- 5.6. *Mobile Number*
- 5.7. *Email ID*
- 5.8. *Blood Group*
- 5.9. *Profile Category Name (should be a sub master) - In the medical field, list of medical ailments (diseases) are defined as profile categories - diabetes, cancer, blood pressure etc. The ailment that the patient is suffering from is defined.*
- 5.10. *Doctor (should be Sub master) - The name of the consulting doctor*
- 5.11. *Customer Category (Should be a Sub Master) - The category to which the patient belongs whether he is insured, corporate etc*

- 5.12. *Parent Customer Code - This option required when we create many customer codes for a hospital for different departments but accounting under one customer account.*
- 5.13. *Type of Invoice - Retail or Wholesale*
- 5.14. *License Details*
- 5.15. *Card Number - Patient insurance card number if any*
- 5.16. *Activation Date - The date on which the customer became available / active/registered*
- 5.17. *Deactivation Date - The date on which the customer got discharged in case of inpatient and became inactive for out patient*
- 5.18. *Birth Date of the patient*
- 5.19. *Age and Gender*
- 5.20. *Credit Limit/Credit Days*
- 5.21. *Locking Flag*
- 5.22. *Discount applicable for the patient*
- 5.23. *Option to define special rate on item category, class or item level for specific patients*
- 5.24. *Option to enter the items that are regularly procured.*
- 5.25. *Option to synch the patient and convert as customer in the admin*

6. Option to Create Favorite Menu List.

- 6.1. *Option to set list of User wise frequently used menus as favorite which is displayed as a dashboard soon after logging into the application.*
- 6.2. *Option to search the menus from the list which includes reports and utilities using smart search. For example if inv space is entered will retrieve all the menus containing inv like types of invoice, utilities and reports that contains inv.*
- 6.3. *Option to open menus which are set as default on log on. I.e. once the menus which are set as default must be opened on log in to the application.*

7. UAT Mode Working for Test Environment

- 7.1. *Option to create and execute the code in UAT mode must be provided.*

7.2. *The UAT mode must be similar to live setup and before moving to live environment and the user must vet the version to minimise the live issues.*

8. *Manufacturer Quotation*

- 8.1. *Option to create a formal statement of promise by potential/ existing supplier to supply the goods at specified prices, and within a specified period*
- 8.2. *Option to load the items for selected manufacturer. Options to map manufacturer/supplier item code with HLL item code through excel.*
- 8.3. *Option to load the items in the quote using a csv utility.*
- 8.4. *Approval process to be followed through system(work flow) based on prefixed limits(delegation of Power) Provision to attach supporting documents, provision for adding comments, rejecting, send back for clarification etc*
- 8.5. *Should be able to tag suppliers (store / location wise) authorised to supply based on this quotation rates.*
- 8.6. *Option for creating manufacturer/supplier Limit values for purchases from them. Limit needs to be revised once exhausted through an online approval process*
- 8.7. *Should be able to capture Terms & Conditions of Quotation*
- 8.8. *Quotation should have effective date from which this would apply*
- 8.9. *Options to tag suppliers to all/specific stores/Warehouses*
- 8.10. *Should be able to attach image / relevant documents to the quotation.*

9. *Supplier Quotation*

- 9.1. *Option to create a formal statement of promise by potential/ existing supplier to supply the goods at specified prices, and within a specified period.*
- 9.2. *Option to load the items, add Purchase Price, MRP, Margin% from MRP in the quote using a csv utility.*
- 9.3. *Option to approve the quote after review*
- 9.4. *Option to provide show comparison between normal and special scheme and discount*
- 9.5. *The rate that is defined here will be the rate that should be called when a purchase/return entry is made.*

- 9.6. *Should be able to capture Terms & Conditions of Quotation*
- 9.7. *Quotation should have effective date from which this would apply*
- 9.8. *Options to tag suppliers to all/specific stores/Warehouses*
- 9.9. *Should be able to attach image / relevant documents to the quotation.*

10. Indent from Stores/Warehouses

- 10.1. *Option for Stores to raise Indent to Warehouse OR Central Sourcing Division*
- 10.2. *Option for indenting either on Brand OR Molecule*
- 10.3. *Option for creating Indent for delivery at current/future dates*
- 10.4. *Option to allocate to branches the items they have ordered*
- 10.5. *Option to allocate items to stores based on the priority of each store and this must be configured / set in Store / franchisee master*
- 10.6. *Option to mark particular purchase orders for allocation*
- 10.7. *Option to differentiate the purchase order items from the ones that are not placed in Purchase order but added manually*
- 10.8. *Option to generate auto indents based on reorder point*
- 10.9. *Option to see the current stock and on order stock while punching the indent*
- 10.10. *Option to fix maximum qty limit centre wise/indent wise*

11. Purchase Order

Central Sourcing division shall consolidate all indents from Stores & Warehouses and issue consolidated Purchase orders

- 11.1. *Option for the Central Sourcing division to generate Purchase Order list based on sales, stored indent and min- max levels and pending orders at one go.*
- 11.2. *Option to combine various indents to a single Purchase order from the list*
- 11.3. *Option for selection of suppliers based on manufacturer/supplier quotations applicable against the indented item*
- 11.4. *Order list screen should prompt all supplier quotation for a particular brand/molecule and user should be allowed to select one.*
- 11.5. *Option for creating Indent for delivery at current/future dates*
- 11.6. *Option to split orders to multiple suppliers*

- 11.7. *Option for combing multiple Purchase orders (issued in a day) to a single supplier and to issue as a Master Purchase Order to the supplier*
- 11.8. *Option for sending Purchase orders through automated mails after approval*
- 11.9. *Option to create Purchase order based on Purchase sanction limit to each suppliers. Provision to restrict PO creation if Sanction value exhausted*
- 11.10. *Option to create single Po with multiple delivery locations and with staggered delivery schedules*
- 11.11. *While generating PO, options to specify credit days, delivery date etc, default values need to be captured from the masters*
- 11.12. *Option for stock transfer of items based on stock availability*

12. Purchase Order item wise

- 12.1. *Option to generate Purchase Order item wise based on min-max/indent / sales.*

13. Purchase Order Content wise

- 13.1. *Option to generate Purchase Order content wise based on min-max/indent / sales.*

14. Auto and Dynamic Min Max

- 14.1. *Option to set/reset the Min Max settings for all the items dynamically @ store level*
- 14.2. *Option to include the GDN while calculating Min-max along with sales.*
- 14.3. *Option to display the last reset date and time*
- 14.4. *Option to update the same after recalculation to Admin*

15. MIS Report:

Software should have provision to generate appropriate MIS reports pertaining to each functionality, viz, Procurement, Inventory, finance

16. Reset item supplier priority

- 16.1. *Option to set the Item Supplier/Manufacturer mapping @ store level based on the maximum number of times order placed and supplied by a supplier.*
- 16.2. *Option to update the same after reset to Admin*

17. Gate Pass

- 17.1. *Option to make a brief record of any goods passing through the company's entrance.*
- 17.2. *Option to enter all the document numbers that are being sent through the transport by the supplier.*
- 17.3. *Option to generate label for each pass*
- 17.4. *Option to Enter Reference No., the Document Total and the Number of Items*

18. Goods Receipt Entry

- 18.1. *Option to make an entry of the goods/items that are received against the gate pass that is present.*
- 18.2. *Option to load the supplier name on entry/ selection of the gate pass*
- 18.3. *Only pending gate passes must be displayed*
- 18.4. *Option to integrate the entry screen with weighing scale*
- 18.5. *Option to load the products based on the product/item weight (weight entry made in product master)*
- 18.6. *Option to enter the carton/ tray or palette number*
- 18.7. *Option to verify the GRE in Purchase*
- 18.8. *Option to block modification of ordered quantity/price*
- 18.9. *Option to accept GRE from multiple Purchase orders*
- 18.10. *Option to block the entry of additional quantity than PO quantity*
- 18.11. *Purchase order no. should be mandatory while taking GRE*

19. Goods Receipt Entry Return

- 19.1. *Option to make an entry of the goods/items that are returned against the gate pass that is present.*
- 19.2. *Option to load the supplier name on entry/ selection of the gate pass*
- 19.3. *Only pending GRE (Purchase not done) should be loaded*
- 19.4. *Items must be auto loaded on entry of gate pass*
- 19.5. *Option to entry the return qty either in pack or loose must exist.*

20. DC Purchase

- 20.1. *Option to enter Purchase Delivery challan which has inventory effect on post/approval*

- 20.2. *DC Purchase screen to be similar to Purchase Screen only difference must be no accounting effect.*
- 20.3. *Option to enter partial or full Order*
- 20.4. *Option to scan the items*
- 20.5. *Option to load the Purchase Order*
- 20.6. *Option to load from Sales Order*
- 20.7. *Option to display purchase and sales history*
- 20.8. *Option to display the order supply status of chosen item/order*
- 20.9. *Option to Validate the Supplier Bill Number.*
- 20.10. *Option to enter the LR details*
- 20.11. *Option to generate barcode for the items where barcode not present.*

21. DC Purchase Return

- 21.1. *Option for returning stock to the supplier entered through DC Purchase, and claim the whole amount for the stock being returned.*
- 21.2. *DC Purchase can only be returned only if it is not converted to Purchase invoice*
- 21.3. *Option to load the Dc Purchase items(Only items which are not converted to Purchase must be displayed)*
- 21.4. *Option to block manual entry required*

22. Purchase

- 22.1. *Option to store details about the purchase of stock from a supplier*
- 22.2. *Details about the items purchase, their tax and discounts, scheme, freight charges and all expenses incurred must be stored*
- 22.3. *Option to generate Barcode must be present for the items where barcode not present.*
- 22.4. *Option to validate the Purchase with GRE must be present, in case of variance must not allow to post the Purchase.*
- 22.5. *Option to enter partial or full Order*
- 22.6. *Option to scan the items*
- 22.7. *Option to load the Purchase Order*
- 22.8. *Option to load from Sales Order*
- 22.9. *Option to display purchase and sales history*

- 22.10. *Option to display the order supply status of chosen item/order*
- 22.11. *Option to Validate the Supplier Bill Number.*
- 22.12. *Option to enter the LR details*
- 22.13. *Option to convert DC Purchase to Purchase must be present*
- 22.14. *Option to display variance if any like MRP, scheme, Purchase rate etc must be present .*
- 22.15. *Option to load pending items of PO must be present*
- 22.16. *Option to load Purchase from different Supplier in different formats of csv, xls must be present.*
- 22.17. *Option to settle debit note/credit note in the Purchase must be present*
- 22.18. *Option to make PO mandatory must be present*
- 22.19. *Option to enter/ load Credit days from Supplier master must be present*
- 22.20. *Option to retrieve Expiry Date, MRP and Purchase values for an existing batch*
- 22.21. *Option for inventory effect by post/approval*
- 22.22. *Option to enter Rack details for the purchased items*

23. Purchase Return

- 23.1. *Option to return stock that is returned has to be returned to the supplier (because of reasons except breakage and expiry) and claim the whole amount for the stock being returned*
- 23.2. *Option to import items from non-moving list must be present*
- 23.3. *Option to load items from Expiry/Breakage list must be present*
- 23.4. *Option to load items from existing purchase entry list must be present*

Payment release Note:

Provision for generating Payment Release note (PRN)

Provision for Verification and approval of PRN by Sourcing division

24. Supplier Debit Note

- 24.1. *Option to return stock that is either damaged or expired and has to be returned to the supplier*
- 24.2. *Option to import items from non-moving list must be present*
- 24.3. *Option to load items from Expiry/Breakage list must be present*
- 24.4. *Option to load items from Claim list must be present*
- 24.5. *Option to import items from quarantine list must be present*
- 24.6. *Option to validate supplier on loading items must be present*

- 25. Stock Transfer In**
- 26. Stock Transfer Out**
- 27. Non Transaction GRN (For Self Consumption Goods)**
 - 27.1. *Option to transfer of Asset, Display assets and trays*
- 28. Non Transaction GDN (For Self Consumption Goods)**
 - 28.1. *Option to the transfer of Asset, Display assets and trays*
- 29. Check Purchase**
 - 29.1. *Option to transfer one store purchases items for another store*
- 30. Customer Quotation**
 - 30.1. *Option to enter an estimated bill for the Customer*
 - 30.2. *Option to load items based on the item category, brand, manufacturer and group wise must be present*
 - 30.3. *Option to load items from Tender must present*
 - 30.4. *Option to print the items must present*
- 31. Sales Order**
 - 31.1. *Option to take sales order from Customer.*
 - 31.2. *Option to convert sales order to Sales Invoice, DC Invoice and Wholesale invoice must present*
 - 31.3. *Option to send the Order status to the customers must present*
 - 31.4. *Option to check the current order status must present*
 - 31.5. *Option to retrieve the Pending Sales Order which are not converted to SO must present*
 - 31.6. *Option to load items from the txt/CSV or other formats must present*
 - 31.7. *Option to enter the Delivery address of the customer must present*
 - 31.8. *Option to raise SO from one store to another store must present*
- 32. Delivery Challan (Customer)**
 - 32.1. *Option to store details about the DC for sale of stock to a customer*
 - 32.2. *Option to convert Pending Sales Order to DC invoice must present*
 - 32.3. *Option to check the purchase history and stock position of items from other stores must present*
 - 32.4. *Option to export the DC invoice details in various formats like DBF File, XLS, CSV, XML and TXT must present*

- 32.5. *Option to enter the Delivery address of the customer must present*
- 32.6. *Option to make payment with various options like Cash, Card and Credit must be present*
- 32.7. *Option to load items BOM must present*
- 32.8. *Option to load details from the existing quotation must be present*

33. Delivery Challan (Return-Sale)

- 33.1. *Option to load items from the old DC invoice must present*
- 33.2. *Option to check the purchase history and stock position of items from other stores must present*
- 33.3. *Option to export the DC invoice details in various formats like DBF File, XLS, CSV, XML and TXT must present*
- 33.4. *Option to enter the Delivery address of the customer must present*
- 33.5. *Option to make payment with various options like Cash, Card and Credit must be present*
- 33.6. *Option to load items BOM must present*
- 33.7. *Option to load details from the existing quotation must be present*
- 33.8. *Option to load items from the pending DC must present*

34. Sales Invoice

- 34.1. *Option to list the description and the quantity of the item sold or service provided.
This document is also a record of the sale for both the seller and the buyer*
- 34.2. *Option to load items from the old invoice must present*
- 34.3. *Option to check the purchase history and stock position of items from other stores must present*
- 34.4. *Option to convert pending sales order to sales invoice must present*
- 34.5. *Option to add the items to indent list must present*
- 34.6. *Option to remove the items from indent list must present*
- 34.7. *Option to see the purchase history, sales history , Accounting effect, Transaction History and regular customer list*
- 34.8. *Option to make payment with various options like Cash, Card and Credit must be present*

34.9. *Option to load items from the pending DC must present*

35. Primary/ Franchise Invoice

35.1. *Option to load items from the old invoice must present*

35.2. *Option to check the purchase history and stock position of items from other stores must present*

35.3. *Option to add the items to indent list must present*

35.4. *Option to remove the items from indent list must present*

35.5. *Option to see the purchase history, sales history , Accounting effect, Transaction History and regular customer list*

35.6. *Option to make payment with various options like Cash, Card and Credit must be present*

35.7. *Option to print the label of the invoice items must present*

35.8. *Option to enter the Delivery address of the customer must present*

35.9. *Option to print the barcode of the invoice items must present*

35.10. *Option to verify the barcode of the invoice items must present*

35.11. *Option to load items from the pending DC must present*

35.12. *Option to load items from the purchase must present*

35.13. *Option to load items from the GRN must present*

35.14. *Option to auto load items based on item codes, category, manufacturer, group, pack type and schedule must present*

35.15. *Option to load items from the production entry must present*

36. Proforma Invoice

36.1. *Option to create dummy bill and is generated to a customer*

36.2. *Option to load items from the old invoice must present*

36.3. *Option to add the items to indent list must present*

36.4. *Option to remove the items from indent list must present*

36.5. *Option to see the purchase history, sales history , Accounting effect, Transaction History and regular customer list*

36.6. *Option to make payment with various options like Cash, Card and Credit must be present*

37. Delivery Slip

- 37.1. *Option to delivering the items ordered by customer at their door step*
- 37.2. *Option to select pending bills must present*
- 37.3. *Option to see invoice delivery status must present*
- 37.4. *Option to see pending GDN Return must present*
- 37.5. *Option to add comments to the delivery slip must present*
- 37.6. *Option to track the counter delivery status of the invoice*

38. Credit Note

- 38.1. *Option to store information regarding goods that are returned by the customer (Sales Returns)*
- 38.2. *Option to load the items from the Proof Credit Note must present*
- 38.3. *Option to load the items from old invoice must present*
- 38.4. *Option to create multiple credit notes from multiple sales invoice, primary sales invoice and DC invoice must present*

39. Manual Bill Entry

- 39.1. *Option to make manual bill book entries*
- 39.2. *Option to settle the corresponding manual entries with that in the system*

40. Cash Verification

- 40.1. *Option to clear transactions that have been paid up or received in cash*
- 40.2. *Option to view the previous shift details must present*
- 40.3. *Option to change the Tender Type of the invoice must present*
- 40.4. *Option to view the Petty Cash Ledger must present*

41. Customer Receipt

- 41.1. *Option to store information about Customer Receipts*

42. Supplier Payment

- 42.1. *Option to store information about payments made to suppliers*
- 42.2. *Option to view the Pending Debit note of the supplier must present*
- 42.3. *Option to print the cheque must present*
- 42.4. *Option to save the Settled Documents Slip must present*
- 42.5. *Option for Bulk Supplier Payment must present*

- 42.6. *Option for Reconciliation of cheque must present*
- 43. Credit Debit Settlement**
 - 43.1. *Option to store information about credit / debit voucher settlements made with a selected Account Head*
 - 43.2. *Option to settle the unsettled vouchers must present*
 - 43.3. *Option to filtering the data store wise must present*
- 44. Bank Slip (Cheque Deposit Slip)**
- 45. Reconciliation of Cheque**
 - 45.1. *Option to view the details of the cheques that have been received / paid by the company from/to various people, companies, vendors*
- 46. Credit JV / Debit JV**
 - 46.1.
- 47. Cash Deposit to Bank**
 - 47.1. *Option to store information about cash deposits made to a selected bank*
- 48. Cash Withdrawal From Bank**
 - 48.1. *Option to store information about cash withdrawals made from a selected bank*
- 49. Bank to Bank Transfer**
 - 49.1. *Option to store information about transfers made from one bank to another and their details*
 - 49.2. *Option to print cheque for the same.*
- 50. Counter Income / Expenses**
 - 50.1. *Option to track the cash that is used received from its daily miscellaneous activities*
 - 50.2. *Option to track the cash that is used across a store for its daily expense activities .For example travel expense, tea expense*
- 51. Provisional /Journal Voucher**
 - 51.1. *Option to make provisional vouchers which gets converted to JVs on the defined date.*
 - 51.2. *Option to make Journal Voucher*
- 52. Receipt / Payment**
 - 52.1. *Option to store information about Payments made*
 - 52.2. *Option to store information about Receipts*

53. Multi Receipt / Payment

- 53.1. *Option to post there is more than one receipt that needs to be posted to one account the journal.*
- 53.2. *Option to post there is more than one payment voucher that needs to be posted to one account the journal*

54. Voucher

- 54.1. *Option to store information about entries made into the journal.*
- 54.2. *Option to make provisional vouchers which gets converted to JVs on the defined date*
- 54.3. *Option to make account to account settlement (multi receipt/payment voucher)*

55. Stock Verification / Adjustment

- 55.1. *Option to carry out physical inventory verification and option to report shortages or excess qty with value*
- 55.2. *Provision to take approval for stock adjustments and for stock return*
- 55.3. *Option to make adjustment (Stock In/Stock Out) of the batches of an item*
- 55.4. *Option to load items from the Auto Generate List window based on the available filter options*
- 55.5. *Option to load single item from the Single Item Auto button*
- 55.6. *Option to load Active zero stock batches*
- 55.7. *Option to load items from cycle count list*
- 55.8. *Option to print barcode of the items*
- 55.9. *Option to reverse the Quarantine Stock items*

56. Batch Adjustment

- 56.1. *Option to make adjustment to batches of an item with reason for adjustment*

57. Item Consumption Entry

- 57.1. *Option to track and record the non-saleable items which are mostly self use items such as gloves, surgical equipments, etc., in hospitals.*
- 57.2. *Option to mark the as 'Non Saleable' for such use must be present at item branch level.*

58. Receive invoices from distributors for Auto purchase entry from it

- 58.1. *Option for auto download of purchase bills from suppliers to reduce the re- entry work*

59. Live Connection with Distributors

- 59.1. *Option to connect to distributors which provides the accurate stock position with the distributor which helps the stores to decide to whom the order needs to be placed and also provides an approximate time of fulfillment for the order*
- 60. *Queue Management with Token System (With an option to issue to different type of Patients like Senior Citizens etc)***
- 60.1. *Provision to incorporate Token system for Sales order and related display / call / recall etc. Option for multiple stages, priority etc. also to be provided.*
- 60.2. *Patient Flow (From Token till receiving medicine)*
- 60.3. *Prescription Flow (From scanning of prescription till delivery of medicines)*
- 60.4. *Refill Flow (From Auto ordering to refilling from ware house)*
- 60.5. *Warehouse Flow (From vendor ordering to Receipt)*
- 60.6. *Data Submission Flow (Submission of consolidated bill with scanned prescription copies)*
- 61. *Asset Management - To maintain & monitor tangible & intangible assets of the organization***
- 61.1. *Asset management must have a systematic process of deploying, operating (managing), servicing, maintaining and disposing of assets cost-effectively by analyzing & reporting the Audit, branch wise.*
- 62. *Express Pos - for Queue Bursting.***
- 62.1. *Tab Billing should be enabled where in any Tablet PC can be used to make the invoices (Retail).*
- 63. *Franchisee Management***
- 64. *Stock Lookup Check for availability of products ordered in neighbourhood store in case of stock out at respective branch***
- 65. *Payments acceptance in Cash, Card, PayTm, Wallets, UPI***
- 65.1. *Option to pay bills with these wallets in sales invoice order must be provided.*
- 65.2. *Option to use the wallets for refunds in credit note must be provided*
- 66. *Marketing Promotion Engine - Coupon issues, promotions of different types etc.***
- 66.1. *Option to enter a voucher entitling the holder to a discount off a particular product or services.*
- 66.2. *Option to apply conditions for using the coupon*

- 66.3. *Option to apply the coupon on selection of the products for which are applicable automatically.*
- 66.4. *Option to apply the coupon on product categories/manufactures etc*
- 66.5. *Option to enter promotional products*

67. *Provision for Extending to Online Apps and Web Portal*

- 67.1. *Option to integrate the desktop application with Online apps and web portals for processing of prescription, order, sales and purchase.*
- 67.2. *Option to send to work as back end for Ecomm app.*

68. *Paperless Warehousing Capability*

- 68.1. *Option to send the Intend from stores to warehouse without generation of paper PO .*
- 68.2. *Option to import the PO and process the Order and send the goods to stores through electronic media.*
- 68.3. *Replenishment of inventory at Warehouse time to time based on the Order/ Indent that is sent to the Warehouse*

69. *Prescription Digitisation Option*

- 69.1. *Option to store a electronic copy of the prescription*
- 69.2. *Option to digitize the items in the patient Prescription.*
- 69.3. *Option to convert the Prescription items to order and fulfilment of the same*

70. *Auto Mailing of Reports*

- 70.1. *Option to mail reports automatically using scheduler to predefined set of email ids.*

71. *Multiple Image Attachment option for Every Sales Invoice, Purchase Screen or any other Transaction Screen*

- 71.1. *Option to capture and add multiple images, attachments for transaction /approval screens.*
- 71.2. *Option to view the same in all transactions*

72. *Claim Management for Special Rate Sales.*

- 72.1. *Various provision for managing manufactures claims, based on special rate defined, quotations etc.,*

72.2. *Generation of Supplier Debit note for the claimable items*

73. Global Transaction Search Utility

73.1. *Option for searching all the related accounts of the branch which has contact details.*

73.2. *By default all Account Master Contacts must be available for view by the User rights.*

74. Auto Bank Reconciliation.

74.1. *Option to reconcile the received/paid cheques at one shot reading from excel that is provided from the bank.*

74.2. *Option to configure the same for all banks since formats vary from bank to bank.*

75. SMS Integration

75.1. *Option for sending transaction information from the application as SMS to the customer on creation of Sales Order, Sales Invoice and any payments .*

75.2. *Option to configure the SMS in customized formats store wise or be centralised operation.*

76. Locking of Masters

76.1. *Option to the lock the Masters temporarily but can be used in the transactions.*

76.2. *Option to completely lock the master and this must not appear for any transactions*

77. Offline and Online Capabilities for Store functioning.

77.1. *Option for all stored to work offline must be provided.*

77.2. *Option to synchronize the data at the EOD using Upload/Download must be provided.*

77.3. *Option to fetch data on request from other stores must be provided.*

78. Cycle Audit, Random Audit, Dynamic Audit Lists for Stock verification

78.1. *Option to audit stock randomly*

78.2. *Option of an auditing procedure for the inventory where in the stock is checked on a specified day for a small set of the inventory for a specified location*

78.3. *Option to audit stock based on the data that is retrieved by executing a set of conditions. The result is dynamic hence - Dynamic audit*

79. Video E-Learning Portal for Complete Software for Both English and Hindi.

79.1. *Option where e-learning is enabled to train the executives on demand or use as reference material*

79.2. *The e-learning video must be present in English and Hindi.*

80. CUSTOMER ENGAGEMENT

80.1. *Send alerts/reminders related to business & personal occasions like*

- *payments*
- *birthday wishes*
- *anniversary wishes*

80.2. *E-bills to reduce paper cost*

80.3. *Loyalty points to retain customers*

80.4. *Comprehensive door delivery system based on time, geography*

80.5. *Availability of products*

80.6. *Display management for customers to browse & compare products while visit to the store*

81. CENTRALISED CONTROL

81.1. *Control all branches & distribution centres from a single point including sales, purchases, stocks & multiple taxation structures*

81.2. *Create masters centrally*

81.3. *Set user-rights at individuals / groups level based on different parameters*

81.4. *Track your assets*

81.5. *Automated notification for repairs, replacements & renewal*